



**Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance**

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**Online Guide Transmittal 2024-26  
April 18, 2024**

**To: Department of Transitional Assistance Staff**

**From: Sarah Stuart, Associate Commissioner for Local Implementation and Special Populations**  
*KPS for SS*

**Re: Cross Program: Fixes to Out of State EBT Card Usage Match**

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**Overview**

In continuation of the updates detailed in Online Guide Transmittal [2023-54](#), the Department has made additional enhancements to the Out of State EBT Card Usage Match. The enhancements are as follows:

- BEACON will no longer automatically disposition the match when a case closes due to missing residency verification; the outstanding match will remain on the PI Checklist.
- If a matched client makes an in-state EBT transaction while their case is pending to close due to missing residency verification, BEACON will automatically remove the pending closure, disposition the match, and enter a batch narrative.

**Note:** BEACON will continue to automatically disposition the match if the matched client makes an in-state EBT transaction before BEACON initiates the closure for missing residency verification.

- The Out of State EBT Card Usage Match view (only accessible to PI staff) will only display matches for pending or active cases.

**Purpose**

The purpose of this Online Guide Transmittal is to advise staff of the updates related to the Out of State EBT Card Usage Match.

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**Revised Online  
Guide Pages**

**Topic:** SNAP  
**Book:** Eligibility Requirements  
**Chapter:** Residency  
**Page:** The Out of State EBT Card Usage Match

**Topic:** Cross Programs  
**Book:** External Agency Matches  
**Page:** The Out of State EBT Card Usage Match

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.

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