



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

MAURA T. HEALEY
GOVERNOR

KATHLEEN E. WALSH
SECRETARY

KIMBERLEY DRISCOLL
LIEUTENANT GOVERNOR

JEFF McCUE
COMMISSIONER

Online Guide Transmittal 2024-25
April 18, 2024

To: Department of Transitional Assistance Staff

From: Sarah Stuart, Associate Commissioner for Local Implementation and Special Populations

Re: **SNAP: Ending of the State SNAP Supplement**

Overview

On February 14, 2024, the Department implemented the State SNAP Supplement for certain eligible noncitizens households. Due to the exhaustion of funding, issuance of the State SNAP Supplement will end effective for May 2024.

State SNAP Supplement cases that are currently active will not receive a payment in May.

State SNAP Supplement cases that are pending with a benefit effective date on or prior to April 30, 2024, will receive a State SNAP Supplement, if eligible, when the case is authorized. This payment may be released in May or beyond, only for cases with a benefit effective date on or prior to April 30, 2024. The household will be sent the State SNAP Expedited Notice or the State SNAP Approval Notice following approval. After the release of the benefit, BEACON will close the State SNAP Supplement case on Day 2.

An EBC Notice will be sent to mixed noncitizen households whose federal SNAP benefit amount changes due to the recalculation of the case when the State SNAP Supplement ends. Each household that was receiving the State SNAP Supplement will be sent a text message and a separate State SNAP Ended Notice advising them that they will no longer receive the State SNAP Supplement.

Online Guide

Although the State SNAP Supplement is ending, the page will remain available in the Online Guide for staff to:

- Process applications that come in on or prior April 30, 2024;
 - reference if clients have questions; and
 - refer to during appeals.
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Purpose

The purpose of this Online Guide update is to inform staff of the ending of the State SNAP Supplement.

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.
