



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Department of Transitional Assistance**

**MAURA T. HEALEY**  
GOVERNOR

**KATHLEEN E. WALSH**  
SECRETARY

**KIMBERLEY DRISCOLL**  
LIEUTENANT GOVERNOR

**JEFF McCUE**  
COMMISSIONER

**Online Guide Transmittal 2024-10**  
**February 15, 2024**

**To:** Department of Transitional Assistance Staff  
**From:** KP Sarah Stuart, Associate Commissioner for Local Implementation and Special Populations  
**Re:** SNAP: Resumption of SLAM Procedures

---

**Overview**

When a household claims expenses that are in excess of its income, the Department considers it a Suspected Living Above Means (SLAM) case. In this circumstance, staff must explore with the household how it is managing its finances by comparing the information the client provides with information known to the Department. If appropriate, additional verification should be requested.

During the COVID-19 Public Health Emergency, the department suspended most rules pertaining to SLAM. DTA reinstated SLAM procedures for TAFDC and EAEDC in February 2023. **DTA is now resuming SLAM procedures for SNAP, effective with the issuance of this transmittal.**

The SLAM procedures transmitted by this Online Guide update are not new. These are the same procedures that were in effect prior to COVID-19. The only updates made to the existing SLAM pages are the use of inclusive pronouns. SLAM procedures are the same across DTA programs.

References to limited SLAM procedures that were operational during COVID have been removed from the COVID book.

**Purpose**

The purpose of this Online Guide Transmittal is to advise staff of the resumption of established SLAM procedures and the removal of COVID-related SLAM procedures.

---

**Existing Online Guide Pages**

These Online Guide pages **are not new**, but we have listed them here for easy reference.

**Book:** Cross Programs  
**Chapter:** SLAM  
**Page:** SLAM Overview

**Book:** Cross Programs  
**Chapter:** SLAM  
**Page:** Addressing SLAM

**Book:** Cross Programs  
**Chapter:** SLAM  
**Page:** SLAM Examples

---

**Revised Online Guide Page**

**Book:** COVID-19  
**Page:** COVID-19 Streamlined SNAP Recertification Process and Interview Waiver

**Book:** COVID-19  
**Page:** Temporary COVID-19 Verification Procedures

---

**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.

---