



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Department of Transitional Assistance**


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**Online Guide Transmittal 2023-32**  
**April 7, 2023**

**To: Department of Transitional Assistance Staff**  
**From:  Sarah Stuart, Associate Commissioner for Change Management**  
**Re: Cross Program: Rollback on Removal of PII from Certain Pages**

**Overview**

In 2022, the Department updated BEACON so that most pages and views would no longer display Social Security Numbers (SSNs) and other personal identifying information (PII). These changes were detailed in Online Guide Transmittals [2022-62](#) and [2022-80](#).

Since then, TAO staff indicated that the removal of PII from certain BEACON pages has caused confusion and decreased efficiency. Therefore, effective April 7, 2023, the following BEACON changes will take effect:

- Addition of an SSN field to the **Other Income Status** and **Earned Income** pages.
- A new SSN field to the **Interview Wrapup** page for only the **grantee**.
- Inclusion of an SSN column to the **Interview Wrap EBC Results** page.
- DOB field added for each household member in the **INS Designation** and **Personal Relationships** pages.

**Purpose**

The purpose of this Online Guide Transmittal is to advise staff of the rollback to the removal of PII from certain pages.

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.

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