



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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Secretary

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Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2022-9  
February 17, 2022**

**To: Department of Transitional Assistance Staff**  
**From:  Sarah Stuart, Associate Commissioner for Change Management**  
**Re: Cross Program: Senior and Veterans Tax Work Off Programs**

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**Overview**

The Senior Citizens Tax Work Off and the Veterans Tax Work Off are programs available to senior citizens (60 years of age and older) and veterans who own property and pay real estate taxes in select cities and towns in Massachusetts. Participation in the program yields a reduction to the tax bill of the senior or veteran.

To be eligible for either program, the name of the participating senior or veteran must appear on the property deed and participants must complete an agreed upon number of service hours. Participants are eligible to receive up to \$1,500 in property tax credit (minus the required withholdings for their work). Note: The tax credit amount will be applied to the participant's real estate tax bill in the following fiscal year. It is not applied to the current year's property tax bill.

Income received from the Senior Citizen Tax Work Off Program and the Veteran Tax Work Off Program is considered noncountable income for SNAP, TAFDC, and EAEDC.

**Note:** Temporary 2020 Census Workers income was noncountable between January 2020 and October 2021. Any outstanding records for Temporary 2020 Census Worker must be ended in BEACON. If a client is employed by the US Census Bureau the income must be counted and coded in BEACON with an income Type of Wages.

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**Purpose**

The purpose of this Transmittal is to advise staff of the Senior Citizen Tax Work Off Program and the Veterans Tax Work Off Program. The guidance explains pertinent details about the operation of both programs and stipulates that income received from participation in either program is noncountable for EA and SNAP.

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**New Online  
Guide Pages**

<b>Topic:</b>	SNAP
<b>Book:</b>	Eligibility Requirements
<b>Chapter:</b>	Income
<b>Subchapter:</b>	Noncountable Income
<b>Page:</b>	Senior Citizens and Veterans Tax Work Off Income
<b>Topic:</b>	Cross Programs
<b>Book:</b>	Income
<b>Chapter:</b>	Noncountable Income
<b>Page:</b>	Senior Citizens and Veterans Tax Work Off

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**Revised Online  
Guide Pages**

<b>Topic:</b>	EAEDC
<b>Book:</b>	Financial Requirements
<b>Chapter:</b>	Income-EAEDC
<b>Subchapter:</b>	Income Overview
<b>Page:</b>	Noncountable Income EAEDC
<b>Topic:</b>	TAFDC
<b>Book:</b>	Financial Requirements
<b>Chapter:</b>	Income-TAFDC
<b>Subchapter:</b>	Income Overview
<b>Page:</b>	Noncountable Income TAFDC
<b>Topic:</b>	SNAP
<b>Book:</b>	Eligibility Requirements
<b>Chapter:</b>	Income
<b>Subchapter:</b>	Noncountable Income
<b>Page:</b>	Noncountable Income

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.

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