



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


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**Online Guide Transmittal 2022-4
January 20, 2022**

To: Department of Transitional Assistance Staff
From:  Sarah Stuart, Associate Commissioner for Change Management
Re: Cross Program: Updates to SAVE and Clarifications on Operation Allies Refuge Guidance

Overview

In September, USCIS and DHS updated the Systematic Alien Verification for Entitlements (SAVE) website by:

- updating the web address and streamlining its Login page;
- changing the label of the “Initiate Case” button to “Create New Case”; and
- replacing the “Fraud” button with the “Request Document Review” button.

<https://save.uscis.gov/save/app/client/ui/home/> is the new URL for the SAVE website. Staff do NOT have to reset their existing user ID and password. To coincide with these changes, the Department has updated its SAVE page and other noncitizen-related pages in the Online Guide.

Additionally, in response to feedback from field staff, clarifications have been added to the guidance regarding Operation Allies Refuge, which was originally deployed with Transmittal 2021-83.

Purpose

The purpose of this Online Guide Transmittal is to advise staff of changes to the SAVE webpage, clarifications regarding Operation Allies Refuge, and the corresponding updates to the Online Guide.

**Revised Online
Guide Pages**

Topic: Cross Programs
Book: SAVE
Page: Systematic Alien Verification for Entitlements (SAVE)

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Eligible Qualified Noncitizens - SNAP

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Sponsor Deeming

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Noncitizen Introduction - SNAP

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Legal Permanent Resident Overview - SNAP

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Battered Noncitizen - SNAP

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Lawfully Residing - SNAP

**Revised Online
Guide Pages**
(continued)

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Members of Hmong and Highland Laotian Tribes - SNAP

Topic: SNAP
Book: Eligibility Requirements
Chapter: Noncitizen
Page: Veterans and Active Duty Personnel - SNAP

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Eligible Qualified Noncitizens - TAFDC

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Battered Noncitizen - TAFDC

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Noncitizen Introduction - TAFDC

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Hmong and Highland Laotian Tribe Members - TAFDC

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Lawfully Residing - TAFDC

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Legal Permanent Resident Overview - TAFDC

**Revised Online
Guide Pages**
(continued)

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Noncitizen
Page: Veterans and Active Duty Personnel - TAFDC

Topic: EAEDC
Book: General Nonfinancial Requirements
Chapter: Noncitizen
Page: Eligible Noncitizens - EAEDC

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
