

## Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

CHARLES D. BAKER Governor MARYLOU SUDDERS Secretary

KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2018-82 December 21, 2018

To: Department of Transitional Assistance Staff

From: Paul Sutliff, Assistant Commissioner for Programs

and Field Operations

Re: SNAP: Online Guide Clarifications and Page Updates

**Overview** In response to recommendations received during recent SNAP Supervisor

Webinars, existing OLG pages have been updated with additional content and

procedural guidance.

**Purpose** The purpose of this OLG Transmittal is to advise staff of updates and

clarifications to the OLG pages that were addressed in previous Webinars.

Revised Online Guide Pages

**Topic:** SNAP

**Book:** Expenses and Deductions **Chapter:** Dependent Care Expenses

Page: Dependent Care Expense Deduction

**Topic:** SNAP

**Book:** Expenses and Deductions

**Chapter:** Health Insurance/Medical Expenses

**Subchapter:** Medical Expenses

Page: Medical Expense Deduction

## Revised Online Guide Pages (Continued)

**Topic:** SNAP

**Book:** Expenses and Deductions

**Chapter:** Health Insurance/Medical Expenses

**Subchapter:** Medical Expenses

Page: Entering Medical Expenses Data in BEACON

**Topic:** SNAP

**Book:** Eligibility Requirements

**Chapter:** Income

**Subchapter:** Other Income (Unearned)

Page: Entering Changing & Ending Other (Unearned)

Income

**Topic:** SNAP

**Book:** Eligibility Requirements

**Chapter:** Income

**Subchapter:** Earned Income

Page: Entering Changing & Ending Earned Income

**Topic:** SNAP

**Book:** Eligibility Requirements

**Chapter:** Income

**Subchapter:** School Employees **Page:** School Employees

## Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.