



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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Online Guide Transmittal 2024-20
March 14, 2024

To: Department of Transitional Assistance Staff
From: ^{KP} Sarah Stuart, Associate Commissioner for Change Management
Re: ^{for SS} EAEDC and SNAP: Interim Disability Verification Procedures

Overview

The Department continues to develop a permanent disability determination process that will streamline the disability verification process for the Emergency Aid to the Elderly, Disabled, and Children (EAEDC) program. This will include BEACON changes, new forms, notices and procedural changes.

In the meantime, certain procedures that were implemented during the public health crisis have been moved to permanent procedures.

For the Supplemental Nutritional Assistance Program (SNAP), the process used to certify disability for disabled noncitizens who receive EAEDC has been removed from the COVID-19 Book and placed into the Disabled Noncitizen page of the Online Guide.

Standard disability procedures for citizens and qualified noncitizens who are already eligible for SNAP remain on the [SNAP Disability Requirements and Verifications](#) page of the Online Guide.

With the issuance of this Online Guide Transmittal, all disability procedures pertinent to EAEDC, and SNAP **have been removed from the COVID-19 Book.**

Purpose

The purpose of this Online Guide Transmittal is to inform staff of guidance on:

- temporary COVID-19 Procedures that have been become permanent procedures,
- the roll-back of certain Temporary COVID-19 procedures,
- verifying disability for EAEDC eligibility,
- verifying disability exemptions for Caretaker Family grantees, and
- verifying SNAP eligibility for disabled noncitizens.

**New Online
Guide Pages**

Topic: EAEDC
Book: Categorical Eligibility Requirements
Chapter: Disability
Page: Disability Verification-EAEDC

Topic: EAEDC
Book: Categorical Eligibility Requirements
Chapter: Disability
Page: Entering the Disability-EAEDC

Topic: EAEDC
Book: Categorical Eligibility Requirements
Chapter: Disability
Page: Responding to the EAEDC Medical Provider Statement-EAEDC

**Revised Online
Guide Pages**

Topic: SNAP
Book: Eligibility Requirements
Chapter: Elderly/Disabled
Page: Entering SNAP Disability Information for NPA Cases

Topic: EAEDC
Book: Categorical Requirements
Chapter: Participant in MA Rehabilitation Commission
Page: Participant in MA Rehabilitation Commission Program-Overview

Topic: Cross Programs
Book: Applications
Chapter: EAEDC Application Interview
Page: Application Interview: Assessed Person Nonfinancials Workflow

Revised Online
Guide Pages
Continued

Topic:	COVID-19
Page:	Temporary COVID-19 Verification Procedures
Topic:	SNAP
Book:	Eligibility Requirements
Chapter:	Elderly/Disabled
Page:	Processing a claim of Disability to Qualify for SNAP Eligibility
Topic:	EAEDC
Book:	Categorical Requirements
Chapter:	Caretaker Family
Page:	Caretaker Family Disability Exemption-EAEDC
Topic:	EAEDC
Book:	Categorical Requirements
Chapter:	Disability
Page:	Disability Overview-EAEDC
Topic:	EAEDC
Book:	Categorical Requirements
Chapter:	Disability
Page:	Supplemental Security Income (SSI) Requirement-EAEDC
Topic:	EAEDC
Book:	Categorical Requirements
Chapter:	Disability
Page:	Authorization for Reimbursement of Assistance (AP-SSI-IAR)
Topic:	SNAP
Book:	Eligibility Requirements
Chapter:	Noncitizen
Sub Chapter:	Disabled Noncitizen
Page:	Disabled Noncitizen-SNAP

Obsoleted
Online Guide
Pages

Topic:	COVID-19
Page:	EAEDC COVID Procedures for Disability Verification Process
Topic:	EAEDC
Book:	Categorical Requirements
Chapter:	Participant in MA Rehabilitation Commission
Page:	Change in MRC Participation Status

Obsoleted
Online Guide
Pages Continued

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Disability Verifications, Disability Supplement and Medical Reports-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Disability Supplement-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Responding to Medical Report: UMASS/DES Referral Required-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Disability Page Functionality-EAEDC

Topic: EAEDC
Book: Program Nonfinancial Requirements
Chapter: Disability
Page: UMASS/Disability Evaluation Services (UMASS/DES) Disability Liaison Responsibilities-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Responding to Medical Report: No UMASS/DES Referral-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Automated Mailing of Medical Reports and Disability Supplements-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Participant in MA Rehabilitation Commission
Page: Verification of MRC Participation

**Obsoleted
Online Guide
Pages**

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Updating the Prior Disability-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Caretaker Families: Grantee Claiming Exemption-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Participant in MA Rehabilitation Commission
Page: Completing an MRC Disability Claim on BEACON

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Pending Approvals-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Medical Report

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Responding to Medical Report Denials-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Scenarios-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: Appeals-EAEDC

Topic: EAEDC
Book: Categorical Requirements
Chapter: Disability
Page: UMASS Disability Evaluation Services (UMASS/DES) Responsibilities-EAEDC

**Additional
Updates**

The following policy and procedure reference links have been updated to reflect changes in the documentation and changes to forms and other related documents:

[Disability Policy and Procedures-EAEDC](#)

[Disabled Noncitizen Policy and Procedures-SNAP](#)

[Elderly and Disabled Policy and Procedures](#)

[EAEDC Application Interview Policy and Procedures](#)

[Caretaker Family Policy and Procedures-EAEDC](#)

[Expenses and Deduction Policy and Procedures](#)

[Noncitizen Policy and Procedures-SNAP](#)

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.
