



# Transitions

November 2016

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## Online Guide Transmittals

### Cross Programs – Changes to Special Services Payment System Pages

Online Guide Transmittal 2016-58

Cross Programs

Online Guide Transmittal 2016-31 advised staff of the integration of the Special Services Payment System (SSPS) into BEACON. That transmittal contained information about new and revised Online Guide (OLG) pages describing procedures that changed as a result of the integration.

The purpose of this transmittal is to inform staff about:

- the relocation of all SSPS-related pages to Cross Programs;
- duplicate OLG pages involving cash program procedures for invoices have been consolidated into single pages; and
- updates of procedures related to creating and processing SSPS invoices.

### Cross Programs – Eligibility of Strikers

Online Guide Transmittal 2016-59

Cross Programs

In response to the Verizon strike earlier this year and to offer guidance on the eligibility of strikers for future reference, a new book and page entitled Eligibility of Strikers have been added to the Online Guide. A strike is any intentional stoppage of work by employees, including a stoppage by reason of the expiration of a collective bargaining agreement, or any intentional slowdown or other intentional interruption of operations by employees. When a client is on strike it can affect their eligibility for TAFDC and SNAP. There is no policy prohibiting strikers who are otherwise eligible from receiving EAEDC benefits.



## From the Forms File

### Revised Forms

17-400-1016-05

ESP-40 (Rev. 10/2016)

HiSET Voucher for Full Test

25-100-1016-05

25-101-1016-05 (S)

SD-1 (Rev. 10/2016)

Self-Declaration Form

The above forms have been revised. Please destroy existing supplies of these forms and use the revised versions.

SNAP-DHMB

SNAP -DHMB (S)(Rev. 11/2016)

*Supplemental Nutrition Assistance Program (SNAP) Denial of SNAP Replacement Benefits Due to Household Disaster or Misfortune*

The *Supplemental Nutrition Assistance Program (SNAP) Denial of SNAP Replacement Benefits Due to Household Disaster or Misfortune* (SNAP-DHMB) was updated as follows:

- there is a slight change in the title of the form to reflect the purpose of the form
- the form now includes an additional denial reason; and
- the form now includes the appropriate regulation citation.

### Obsolete Form

NFL-9-9-B

NFL-9-9-B (S)(Rev. 10/2014)

*Notice of Denial of SNAP Replacement Benefits Due to Household Disaster or Misfortune*

Please discard this form.



## FYI

### New Voter Registration Materials

The Secretary of State has provided new materials to assist DTA in its responsibilities under the National Voter Registration Act (NVRA), as follows:

- A Chinese language version of the *Massachusetts Official Mail-In Voter Registration* form is available. (TAOs should already have this form but more copies can be ordered through Web CRD), and
- An updated *Voter Registration Workbook for Agencies* can be found in Policy Online on the Voter Registration Documents page, under Voter Registration Resources.

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### Diversity Quote

**Today when I think about diversity, I actually think about the word 'inclusion.' And I think this is a time of great inclusion. It's not men, it's not women alone. Whether it's geographic, it's approach, it's your style, it's your way of learning, the way you want to contribute, it's your age - it is really broad.**

**Ginni Rometty**

## TAO Meeting Notes