

FYI

Changes to the EOHHS Mass.gov DTA Homepage

The EOHHS Mass.gov DTA Homepage has been redesigned and includes new options that link to revised and new information. Provided below is a summary of the changes to the DTA homepage.

LEFT SIDE OF PAGE

- **What We Do**

The following options appear under the header What We Do:

Food Assistance
Job Assistance
Cash Assistance
Emergency Shelter
Domestic Violence

When selected, each option provides additional information as well as links to other sources of information.

- **Key Resources**

The list of options has been reordered and includes links to the Department of Revenue and to the Department of Early Education and Care.

CENTER OF PAGE

- **Welcome From Commissioner John Wagner**

Commissioner Wagner's welcome message provides an

overview of the programs administered by the Department and encourages visitors to the site to explore the information available there about DTA's programs.

- **About the Department of Transitional Assistance**

About the Department of Transitional Assistance provides an overview of the Department, including an overview of the Transitional Assistance Offices and Central Office. In addition, also included is a link to DTA's organizational chart.

FYI

Electronic Validation of Identity

Social Security number validation by SVES electronic inquiry is considered acceptable verification of identity for **all** department programs.

This means that if an EBT card was not issued on Day 1 because identity was not verified by the applicant, the AU Manager must issue an EBT card as soon as the applicant's Social Security number has been electronically verified through SVES. Additionally, AU Managers must not delay processing expedited service to an eligible food stamp applicant if the SVES overnight inquiry positively verifies the applicant's Social Security number.

FYI

Prison Match

Centralized Eligibility Operations (CEO) has recently modified the processing of the Prison Match. LOQC staff will no longer review AUs listed on various prison interfaces received in CEO. Processing will be handled entirely by CEO, including requests for verifications and/or the resultant AU closing or reduction. Actions taken by CEO will be noted on the BEACON Narrative Tab, and the AU Manager and the appropriate TAO Assistant Director will be notified of the action via e-mail. If the action is appealed, the verifications received will be faxed, on request, to the AU Manager acting as the Department representative at the hearing. Questions related to this process can be directed to Sue Mathias, CEO Match Unit Supervisor at 617-348-5397.