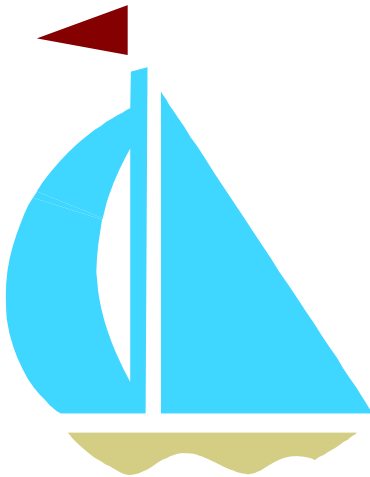


## FYI

### Changes to the EOHHS mass.gov DTA Homepage

This month, a *Disability Accommodation Contacts* list has been added to our DTA Homepage, under *Related Links*. It contains disability accommodation contact information for each TAO.



## FYI

### EAEDC: SSI Application and SSI Appeal Denial - TAO Director Override

BEACON sends a closing notice when the SDX file indicates that an EAEDC client did not complete an SSI application or file an appeal of an SSI denial. Case managers are reminded that if the client shows proof that he or she has filed the SSI application or filed an appeal of the SSI denial prior to the BEACON-initiated case closing, after the closing has been initiated or after the closing has occurred, case managers must ensure that the TAO Director Override procedure is implemented to prevent the case closing or that the override is implemented when the case is reopened. Refer to Field Operations Memo 2005-21, pages 4 and 5 - "TAO Director Override" - for detailed procedures on how to implement the TAO Director Override. Using the override will also prevent warning notices from being generated inappropriately.

If the BEACON-initiated closing is in progress and the client has filed an aid-pending appeal to prevent the case closing, the TAO Director Override cannot be applied. The client should be advised to withdraw the appeal in writing to the Division of Hearings. It is important that this be done to allow the override to be applied. Once the appeal is withdrawn, be sure the TAO Director or designee completes the override procedures in Field Operations Memo 2005-21.

**IMPORTANT:** If the client does not withdraw the appeal and subsequently abandons the appeal which results in the case closing, the case manager must be sure to reopen the case retroactive to the closing date and make sure the TAO Director Override is applied.

"Friendship with oneself is all-important, because without it one cannot be friends with anyone else."

Eleanor Roosevelt