

**Operations Bulletin 2015-12: Client Assistance Coordinator (CAC) Appointment Letter
(Issued 9/22/2015)**

A new appointment letter has been created for use by the CACs when attempting to contact an individual who has requested an accommodation. The English version of the *Client Assistance Coordinator* (CAC) Appointment Letter (CAC Appt Ltr) is currently in production and can be accessed through the Online Forms folder in Policy Online. The Spanish version of this form will be available shortly.