



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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**Operations Memo 2014-51
August 7, 2014**

To: Department of Transitional Assistance Staff

From: ^{AOS} Anne O'Sullivan, Acting Assistant Commissioner for Policy, Program and External Relations

Re: TAFDC: Massachusetts Office for Refugees and Immigrants (MORI) Referrals for Spanish-Speaking Refugee and Immigrant Clients in Certain TAOs

Overview

DTA currently funds Employment Ready job search/job readiness services and English for Employment education and training for TAFDC-eligible refugees and immigrants through the Massachusetts Office for Refugees and Immigrants (MORI). MORI contracts with vendors in certain Massachusetts areas to provide these services to refugees and immigrants who have cultural and language barriers to employment.

Until now, only clients whose primary language is other than English or Spanish were eligible for referral to MORI for these Employment Services Program (ESP) services.

Purpose of Memo

This Operations Memo informs case managers that Spanish-speaking refugee and immigrant clients in receipt of TAFDC in certain TAOs may now be referred to MORI for ESP services.

Client Referrals Effective with the issuance of this Operations Memo, eligibility for referral to MORI for Employment Ready services shall include **all non-English speaking refugees and immigrants receiving TAFDC, including those whose primary language is Spanish.**

Qualified clients should be referred through BEACON for these services.

Non-English speaking refugees and immigrants receiving TAFDC in the following TAOs should be referred to MORI providers for these services:

- EOHHS: Chelsea
- Dudley Square
- Holyoke
- Malden
- Newmarket Square
- North Shore
- Springfield Liberty
- Springfield State and
- Worcester

Questions If you have any questions, please have your Hotline designee call the Policy Hotline.
