



***Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance***

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Governor


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Secretary

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Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2018-38
June 29, 2018**

To: Department of Transitional Assistance Staff

From:  Paul Sutliff, Assistant Commissioner for Programs and Field Operations

Re: TAFDC: Exchange of Child Support Requirement Information

Overview

Recent enhancements between DTA and Department of Revenue Child Support Enforcement Division (DOR/CSE) have improved the exchange of information between the agencies.

Effective immediately, staff must not mail, fax, or email DOR/CSE child support requirement documents: T-A34/36 forms, NFL-14 forms, Massachusetts birth certificates, etc. As the information contained on those forms is available in BEACON, it is shared as part of the weekly interface process.

However, when clients submit *Mother's Affidavit* forms, DOR-CN forms, and out-of-state records of birth, marriage, divorce, death, etc., they must be mailed to DOR/CSE. Please mail to:

Lisa Malone
Deputy Director
DOR/CSE Northern Regional Office
P.O. Box 2368
Woburn, MA 01801

Purpose

This Online Guide Transmittal advises staff about revisions to the Online Guide regarding the exchange of child support requirement information.

**Revised Online
Guide Pages**

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Absent Parent: Domestic Violence

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Death or Absence of a Parent

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Entering Absent Parent Data

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Importance of Client Cooperation

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Completing the Absent Parent Information Form

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Genetic Marker Testing

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Income
Page: Entering Child Support Income

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Income
Page: Entering Child Support Income - Applicant

Revised Online
Guide Pages
(continued)

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Child Support Good Cause Claimed

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Child Support Good Cause Verification

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Final Determination of Good Cause Claim

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Child Support Good Cause Found

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Child Support Good Cause Not Found

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Child Support Good Cause Found but DOR—etc

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter Child Support Good Cause
Page: Reviewing Reasons for Child Support Good Cause

**Revised Online
Guide Pages
(continued)**

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Refusal to Assign Financial and Medical Support Rights

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Child Support Sanction for Noncooperation

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Removing the Child Support Sanction for Noncooperation

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Review of DOR Support Responsibilities
Page: Review of DORs Child Support Responsibilities

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.