



***Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance***

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**Online Guide Transmittal 2020-80
November 27, 2020**

To: Department of Transitional Assistance Staff

From:  **Sarah Stuart, Associate Commissioner for Change Management**

Re: Cross Programs – The 2021 Earned Income Tax Credit (EITC), Massachusetts Earned Income Credit (EIC), Child Tax Credit (CTC) and Child Care Assistance Mailing

Overview

The annual Earned Income Tax Credit (EITC), Massachusetts Earned Income Credit (EIC), Child Tax Credit (CTC) and childcare assistance informational mailing will be issued in January. It is scheduled to begin in early January 2021.

This mailing will be sent to all active TAFDC clients, certain former TAFDC clients whose cases closed on or after January 1, 2020, and all active SNAP households, excluding SNAP households receiving TAFDC, Bay State CAP or where all household members are receiving SSI.

The Massachusetts Earned Income Credit is 30 percent of the federal credit for the 2020 tax year.

Clients have access to free tax assistance sites located at:
<https://irs.treasury.gov/freetaxprep/>.

Purpose

The purpose of this transmittal is to advise staff about:

- the scheduled EITC/EIC/CTC and childcare assistance mailing, and
- updates to relevant Online Guide pages.

**Revised Online
Guide Pages**

Topic: Scheduled Mailings/Projects
Book: EITC/CTC/EIC & Child Care Mailing
Page: EITC/CTC/EIC Brochure

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
