



***Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance***

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Secretary

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Lieutenant Governor

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Acting Commissioner

**Online Guide Transmittal 2019-88  
November 27, 2019**

**To: Department of Transitional Assistance Staff**  
**From:  Paul Sutliff, Assistant Commissioner for Programs and Field Operations**  
**Re: TAFDC – Good Cause for Disability Exemptions**

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**Overview**

Clients may request good cause when they are unable to meet certain Department requirements. TAFDC clients who are claiming a disability and have already used their presumptive disability period may be granted good cause and prevent being sanctioned for not meeting work program requirements by using the *TAFDC Good Cause Medical Statement* (TAFDC-GCMS) until a final disability determination is made by the Disability Evaluation Services (DES).

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**Purpose**

The purpose of this Online Guide transmittal is to advise staff about:

- the revised TAFDC Online Guide page; and
- correct guidance on disability exemptions

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**Revised Online Guide Page**

**Topic:** TAFDC  
**Book:** Program Non-Financial  
**Chapter:** Disability  
**Page:** TAFDC Good Cause Medical Statement (TAFDC-GCMS)

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**Obsolete  
Transmittal**

The following Online Guide Transmittal is obsolete:

- OLG 2019 – 68, TAFDC – Good Cause for Disability Exemptions, September 2019

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.