



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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**Online Guide Transmittal 2019-82  
October 31, 2019**

**To: Department of Transitional Assistance Staff**  
**From:**  **Paul Sutliff, Assistant Commissioner for Programs and Field Operations**  
**Re: Cross Programs: Domestic Violence and Restraining Orders**

**Overview** Restraining Orders, also known as 209A Protective Orders, can be an important tool to protect victims of domestic violence from their abusers. DTA is providing staff with basic information about restraining orders. All clients asking about restraining orders must be referred to a DV specialist. DV specialists can help clients assess if it is safe to pursue a restraining order.

**Purpose** The purpose of this transmittal is to advise staff that they must refer clients to a DV specialist if the client wants to discuss obtaining a restraining order.

**New BEACON Online Guide Page** **Topic:** Domestic Violence  
**Page:** Restraining Orders – What You Need to Know

**Questions** If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.