



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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Governor

MARYLOU SUDDERS  
Secretary

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Lieutenant Governor

JEFF McCUE  
Commissioner

**Online Guide Transmittal 2019-68  
September 19, 2019**

**To: Department of Transitional Assistance Staff**  
**From:  Paul Sutliff, Assistant Commissioner for Programs and Field Operations**  
**Re: TAFDC – Good Cause for Disability Exemptions**

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**Overview**

Clients may request good cause when they are unable to meet certain Department requirements. TAFDC clients who are claiming a disability and have already used their presumptive eligibility period can be granted good cause using the *TAFDC Good Cause Medical Statement* (TAFDC-GCMS) until a final disability determination is made by Disability Evaluation Services (DES).

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**Purpose**

The purpose of this Online Guide transmittal is to advise staff about:

- the revised TAFDC Online Guide pages; and
- clarify guidance on disability exemptions

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**Revised Online  
Guide Pages**

**Topic:** TAFDC  
**Book:** Program Non-Financial  
**Chapter:** Disability  
**Page:** TAFDC Good Cause Medical Statement (TAFDC-GCMS)

**Topic:** TAFDC  
**Book:** Services  
**Chapter:** Good Cause Criteria  
**Page:** Good Cause Criteria – TAFDC

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.

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