



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


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**Online Guide Transmittal 2019-34
May 2, 2019**

To: Department of Transitional Assistance Staff
From:  Paul Sutliff, Assistant Commissioner for Programs and Field Operations
Re: SNAP: Benefit Effective Dates for SNAP Clients from Other States

Overview

Individuals or families who have just moved to Massachusetts often seek assistance from the Department by applying for SNAP benefits, but have received SNAP benefits in their former state in the month preceding the month of application.

When processing such cases, case managers must ensure that:

- the certification period in Massachusetts does not overlap with certification period in the other state, and
- there is no overlap of benefit issuance for the same month, as this would be duplicate participation.

It is important to remember that other states have different SNAP benefit issuance schedules than Massachusetts. For example, a client who would receive benefits on the 1st of the month in Massachusetts may receive them on the 5th of the month in another state.

As the Department strives to maintain program integrity, we must ensure that clients do not receive more benefits than they are entitled to.

Purpose

The purpose of this Online Guide Transmittal is to advise staff of the new Online Guide content

**New Online
Guide Pages**

Topic:	SNAP
Book:	Benefit Effective Dates for SNAP Clients from Other States
Page:	Benefit Effective Dates for SNAP Clients from Other States

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
