



***Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance***


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**Online Guide Transmittal 2017-113
December 29, 2017**

To: Department of Transitional Assistance Staff
From:  Paul Sutliff, Assistant Commissioner for Field Operations
Re: Cross Programs – State Verification Eligibility System (SVES)

Overview

The State Verification Eligibility System is an inquiry-only Social Security Administration (SSA) batch system that stores Social Security information including Social Security payments, claim account numbers, Medicare, disability status, death date, birth date, and SSN information.

Case managers make SVES inquiries when they create overnight requests. Certain SVES inquiries are run automatically.

SSA calculates a Cost of Living Adjustment (COLA) for RSDI and SSI benefits each year between November and January. Automated inquiries do not run during this period and access to the Mainframe screens is limited.

Purpose

This Transmittal advises staff of updated Online Guide content related to SVES inquiries, including:

- how cases are impacted by SVES inquiries;
 - the period that SSA calculates COLA each year; and
 - how to verify RSDI during the SSA COLA calculations.
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**Revised Online
Guide Pages**

Topic: Cross Programs
Book: SSA
Chapter: State Verification Eligibility System (SVES)
Page: State Verification Eligibility System (SVES)

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
