



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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Online Guide Transmittal 2016-46
August 26, 2016

To: Department of Transitional Assistance Staff

From: Sarah Stuart, Associate Commissioner for Program and Policy Implementation
Paul Sutliff, Assistant Commissioner for Field Operations

Re: Cross Programs – State Verification Eligibility System (SVES) Automated Inquiries

Overview

One of the largest contributors to the active SNAP error rate is unreported Social Security Administration (SSA) income, primarily missing RSDI records. To consistently obtain accurate RSDI information, SVES inquiries will automatically be run daily, monthly, quarterly and yearly for specific SNAP populations effective with BEACON Build 48.5.

Purpose

This Online Guide Transmittal informs staff that new SVES automated inquiries of specific SNAP populations will be run daily, monthly, quarterly, or yearly based on predetermined specifications.

To maintain program accuracy, the following SNAP clients will have automatic inquiries made through the SVES database:

- Pending new or reopened household members;
- Pending, active or ineligible household members with an RSDI claim number ending in W or B;

**Purpose
(continued)**

- Pending, active or ineligible household members age 60 or over who do not have an active RSDI and/or SSI claim;
- Pending, active or ineligible household members between the ages of 16 and 18 who have an active RSDI claim;
- Pending, active or ineligible household members with a parent, spouse or sibling who have an active RSDI claim; and
- Pending, active or ineligible household members that have had no updates since the last COLA (BENDEX and SSI).

BEACON will be updated automatically with the data retrieved through the daily, monthly, quarterly, and yearly inquiries and the Verification tab will be updated to reflect the verified information. A benefit recalculation will be automatically performed on active and ineligible cases with data from these inquiries. The SNAP benefit recalculation occurs for SNAP-only as well as SNAP/Cash combination households.

**New Online
Guide Book
and Page**

Topic: Cross Programs
Book: State Verification Eligibility System (SVES)
Automated Inquiries
Page: State Verification Eligibility System (SVES)
Automated Inquiries

Questions

If you have any questions, please email the DTA Mailbox.
Systems questions should be directed to the Systems Support Help Desk.
