

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

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Online Guide Transmittal 2016-28 June 24, 2016

To: Department of Transitional Assistance Staff

From: Sarah Stuart, Associate Commissioner for Program and Policy

Implementation

Paul Sutliff, Assistant Commissioner for Field Operations

Re: TAFDC – Self-Sufficiency Specialist (SSS) Narrative Tab Icon

Overview

BEACON Release 48.4, scheduled for June 27, 2016 will update functionality to ensure that Narratives entered by Self-Sufficiency Specialists (SSS) are easily identified.

Purpose

The purpose of the Online Guide Update is to advise DTA staff about changes to SSS BEACON functionality and a procedural change:

- If an SSS makes an entry in the Narrative tab, the Narrative will be marked with a yellow circle icon with an SSS in the circle; and
- Prior to using the AU Reassignment Recommendation page on BEACON, case managers must enter a detailed explanation on the Narrative tab regarding why the case should be reassigned.

Example: Mary Jones is a mother of two children age 3 and 6. In addition to not having her HiSET certificate, she is also homeless. For this reason, I believe Mary would be an

excellent candidate for the SSS.

Updated Online Guide Pages

Topic: TAFDC **Book:** Services

Chapter: Self-Sufficiency Specialist **Page:** Self-Sufficiency Specialists Duties

Questions

If you have any questions, please email the DTA Mailbox.

Systems questions should be directed to the Systems Support Help Desk.