

# DTA information at your fingertips!



**Did you know you can get information about your DTA benefits 24 hours a day, seven days a week? There are two ways:**

**Call the  
DTA Automated Hotline  
1-877-382-2363**

You can call anytime, even when our office is closed.

By calling the Automated Hotline, you can:

- Find out your current case status and benefits
- Find out the date of your next re-certification for SNAP/Food Stamps
- Request an Income Verification Letter
- Learn about how to report a change or replace your EBT card
- Get your case manager's name and telephone number

**Sign up for  
My Account Page (MAP)  
[www.mass.gov/vg/selfservice](http://www.mass.gov/vg/selfservice)**

If you have access to the Internet, you can sign up to view your case information online. If you are the Head of Household (the person who signed up for benefits), you can:

- Find out your current case status and benefits
- See the date your next benefits will be available
- View and print recent notices we sent to you
- Print your own verification of benefits

*It's fast, easy and saves you time!*

