

Hotline Focus

q A TMA case is being closed for the next available closing date. Prior to the closing becoming effective, the recipient reapplies for AFDC and provides all needed verification. This recipient is once again eligible for AFDC. Must I wait until the TMA closing date before submitting the AFDC re-opening?

a No, PACES uses the original closing action reason to recognize this as a TMA case. PACES allows any reopening date after the TMA start date. *Do not* complete MA blocks 94, 95 and 96 in the client profile section. These blocks will be completed using information already entered into PACES. Remember to enter the correct education and employment codes in the client profile section for adult recipients.

q I have taken an AFDC application from an active TMA recipient. What is the correct way to complete the client profile section of the TD when I reopen the case for cash benefits?

a Fill out this section of the TD as you would for any other reopening; however, do not complete blocks 87, 88, and 89 in the PA section. Information in the MA section will be used to automatically fill these blocks. Again, remember to enter the correct education and employment codes in the client profile section for adult recipients.

q I am reviewing the eligibility of a recipient who received an \$800.00 refund on a voided rental agreement as a result of a consumer protection complaint with the Attorney General's office. I have verification that this amount is a refund only, and there are no interest or penalty payments. Is this countable income?

a No, this is not countable as income if the recipient was on AFDC at the time the rental agreement was entered into. Refunds of this type are not considered income in either AFDC or EAEDC. See Section 304.250 (EE) of the *AFDC Policy Manual* and Section 321.250(DD) of the *EAEDC Policy Manual*. In Food Stamps treat this as a non-recurring lump sum payment; it is not counted as income but it becomes an asset if it is retained in the following month. See Section 363.230 (I) of the *Food Stamp Policy Manual*.



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q I have taken an AFDC application from a mother on behalf of her child. The mother has provided school records to verify that the child does live with her and that she is exercising care and control of the child. The child is, however, a dependent in his grandmother's open AFDC case in another office. Must I wait until he is removed from his grandmother's case before approving this application?

a No, act on this case in a timely manner. Section 303.230 of the *AFDC Policy Manual* is not intended to deprive children in this situation of benefits. You must, however, notify the office responsible for the grandmother's case so that proper action can be taken on her case.

q I have taken an application for food stamps in which a member of the household, **but not the head of household**, has voluntarily left a job. Do the Voluntary Quit Provisions of Section 362.390 of *The Food Stamp Policy Manual* apply?

a No, these provisions apply only to the head of household.

q I took an application for food stamps during the first 15 days of an applicant's cyclical month. At the time of the application, it did not appear to me that this applicant was eligible for an expedited ATP. At the application interview, which was during the second 15 days of the cyclical month, I became aware of information which indicated that the applicant was, in fact, entitled to expedited issuance. I am issuing the expedited ATP during the last 15 days of the cyclical month. Is this recipient entitled to a Special Expedited ATP (combined allotment)?

a No, the expedited issuance is based on the application date. Issue an expedited ATP for the prorated amount of food stamps for which this household is eligible.

