

**Appendix A: DTA Offices Where There Are DHCD Staff Providing
EA Benefits and Remote Application Number**

Apply for shelter by calling 866-584-0653 to speak with a Homeless Coordinator.

Apply in person at a local DTA/DHCD office. Office hours are from 8:00 am - 4:00 pm:

- Boston – 1010 Massachusetts Avenue - New Market Square
- Brockton – 60 Main Street
- Chelsea – 80 Everett Avenue, 3rd Floor
- Hyannis – 181 North Street
- Lawrence – 280 Merrimack Street
- Lowell – 131 Davidson Street
- New Bedford – 160 West Rodney French Boulevard
- Salem – 45 Congress Street, Suite 1176
- Springfield – 310 State Street
- Worcester – 13 Sudbury Street

For more information contact the Division of Housing Stabilization at 617-573-1100, or call toll free at 877-418-3308, TTY 617-573-1140.

*As of the date of this publication DHCD in-person assistance is limited in the offices. DHCD is strongly encouraging applicants to apply by telephone.

Available at <https://www.mass.gov/how-to/find-emergency-family-shelter>