Commonwealth of Massachusetts

Department of Mental Health

Multicultural Populations Resource Directory

Office of Multicultural Affairs

April 2005

Introduction

The Department of Mental Health is pleased to present the 2005 version of the Multicultural Populations Resource Directory. Compiled by the Department's Office of Multicultural Affairs, the resource directory was first published in 1987. While the availability of behavioral health and other health and human services programs for multicultural populations has improved since then, too often consumers continue to experience barriers in accessing services due to institutional, linguistic, and cultural barriers.

This directory contains information about agencies and institutions in the Commonwealth that offer culturally and linguistically appropriate services. The information collected is based on organizations' self reports. We hope that this directory will be utilized as a starting point in familiarizing users with available local and statewide mental health, and health and human services resources. Users should contact these organizations directly to seek further information. Another tool available to the general public is the Department's internet site located at: <u>www.state.ma.us/dmh</u> As construction progresses on the site, there will be a growing body of information related to multicultural issues in the health and human services world.

If you have any questions or comments, please contact the Office of Multicultural Affairs, at (617) 626-8134. The office address is: Department of Mental Health, 25 Staniford Street, Boston, MA 02114. This is not an exhaustive list of agencies and institutions, and new entries are welcome. The office will update this directory on a regular basis. If your organization wants to be listed in the directory, please contact this office for instructions.

Ed K.S. Wang, Psy.D. Director Office of Multicultural Affairs

Elizabeth Childs, MD Commissioner

DISCLAIMER

This Directory is provided solely as a service to the user. The information provided in this Directory is based on the information provided to the Department by the listed institutions and agencies. The Department has not independently verified the accuracy of this information. The Department does not recommend, endorse or guarantee any of the list organizations or their services. The Department has not verified whether or not the services are provided in accordance with applicable law. As with any other services that you seek, it is the responsibility of the users of this directory to conduct the appropriate screening before using the listed services.

TABLE OF CONTENTS

How to Use this Directory	4
Listing of DMH Area Offices:	
Western Massachusetts Area	5
Central Massachusetts Area	5-6
North East Area	6
Metro Suburban Area	6-7
Southeastern Massachusetts Area	7
Metro Boston Area	8
Listing of Agencies by DMH Area	9-13
Listing of Agencies by Staff Language Availability	34-46
Listing of Agencies by DMH Areas:	
Western Massachusetts Area	27-37
Central Massachusetts Area	38-43
North East Area	44-63
Metro Suburban Area	64-70
Southeastern Massachusetts Area	71-78
Metro Boston Area	79-126

HOW TO USE THIS DIRECTORY

Each entry includes the following information:

[NAME OF] AGENCY: CONTACT AND PHONE AND FAX NUMBERS: ADDRESS:

The persons listed here are the administrative contacts for the agency unless otherwise specified. Also where applicable, included are:

EMAIL: WEBSITE:

STAFF LANGUAGE:

Languages listed here are spoken by the organization's staff, but may not necessarily reflect the organization's total linguistic capacity. Information regarding staff language has been supplied by the respondent and does not indicate whether linguistic capacity corresponds to professional or non-professional staff.

DESCRIPTION:

This category provides a brief, general description of the organization.

SERVICES:

This category provides information on the organization's services to multicultural populations.

POPULATION(S) SERVED:

This category indicates populations the organization is currently serving. It is not meant to imply that the organization serves these groups <u>exclusively</u>, but rather to indicate current populations receiving services.

The directory does not provide all information regarding service fees or eligibility. Persons needing this information should contact the organization directly.

Entries are organized according to the Department of Mental Health (DMH) geographic areas in which they are located.

The Department of Mental Health Areas are as follows:

Western Massachusetts Area

Elizabeth Sullivan, Area Director P.O. Box 389 Northampton, MA 01061-0389 (413) 587-6200

The following cities and towns are covered by the DMH Western Massachusetts Area Office:

Adams	Florida	Montague	Sheffield
Agawam	Gill	Monterey	Shelburne
Alford	Goshen	Montgomery	Shutesbury
Amherst	Granby	Mount	Southwick
Ashfield	Granville	Washington	South Hadley
Athol	Great Barrington	New Ashford	Southampton
Becket	Greenfield	New Marlborough	Springfield
Belchertown	Hadley	New Salem	Stockbridge
Bernardston	Hampden	North Adams	Sunderland
Blanford	Hancock	Northfield	Tolland
Buckland	Hatfield	Northampton	Turners Falls
Charlemont	Hawley	Orange	Tyringham
Cheshire	Health	Otis	Ware
Chester	Hinsdale	Palmer	Warwick
Chesterfield	Holyoke	Pelham	Wendell
Chicopee	Huntington	Petersham	Whately
Clarksburg	Lanesborough	Peru	Washington
Colrain	Lee	Phillipston	Westfield
Conway	Lenox	Pittsfield	Westhampton
Cummington	Leverett	Plainfield	West Springfield
Dalton	Leyden	Richmond	West Stockbridge
Deerfield	Longmadow	Rowe	Wilbraham
Easthampton	Ludlow	Royalston	Williamsburg
East Longmeadow	Middlefield	Russell	Williamstown
Egremont	Monroe	Sandisfield	Windsor
Erving	Monson	Savoy	Worthington

Central Massachusetts Area

Elaine Hill, Area Director Worcester State Hospital 305 Belmont Street Worcester, MA 01604 (508) 368-3838

The following cities and towns are covered by the DMH Central Massachusetts Area Office:

Ashburnham Ashby Auburn Ayer Barre Bellingham Berlin Blackstone Bolton Boylston Brimfield Brookfield

Charlton Clinton Douglas Dudley

Central Massachusetts Area

Fitchburg Franklin	Leicester Leominster	Paxton Pepperell	Townsend Upton
Gardner	Lunenberg	Princeton	Uxbridge
Grafton	Medway	Rutland	Wales
Groton	Mendon	Shirley	Warren
Hardwick	Milford	Shrewsbury	Webster
Harvard	Millbury	Southbridge	West Boylston
Holden	Millville	Spencer	West Brookfield
Holland	New Braintree	Sterling	Westminster
Hopedale	North Brookfield	Sturbridge	Whitinsville
Hubardston	Oakham	Sutton	Winchendon
Lancaster	Oxford	Templeton	Worcester

North East Area

Marcia Fowler, Area Director P.O. Box 387 Tewksbury, MA 01876-0387 (978) 863-5000

The following cities and towns are covered by the DMH North East Area Office:

Amesbury	Gloucester
Andover	Groveland
Beverly	Hamilton
Billerica	Haverhill
Boxford	Ipswich
Byfield	Lawrence
Chelmsford	Lowell
Danvers	Lynn
Dracut	Lynnfield
Dunstable	Malden
Essex	Manchester
Everett	Marblehead
Georgetown	Medford

- Melrose Merrimac Methuen Middleton Nahant North Andover North Reading Newbury Newburyport Peabody Reading Rockport Rowley
- Salem Salisbury Saugus Stoneham Swampscott Tewksbury Topsfield Tyngsborough Wakefield Westford West Newbury Wenham

Metro Suburban Area

Theodore E. Kirousis, Area Director Westborough State Hospital P.O. Box 288 - Lyman Street Westborough, MA 01581 (508) 616-3500

The following cities and towns are covered by the DMH Metro Suburban Area Office:

Acton	Bedford	Braintree	Carlisle
Arlington	Belmont	Burlington	Cohasset
Ashland	Boxborough	Canton	Concord

Metro Suburban Area

Dedham	Marlborough
Dover	Maynard
Foxborough	Medfield
Framingham	Millis
Hingham	Milton
Holliston	Natick
Hopkinton	Needham
Hudson	Newton
Hull	Norfolk
Lexington	Northborough
Lincoln	Norwell
Littleton	Norwood

Plainville Quincy Randolph Scituate Sharon Sherborn Southborough Stow Sudbury Walpole Waltham Watertown Wayland Wellesley Westborough Weston Westwood Weymouth Winchester Woburn Wrentham

Southeastern Massachusetts Area

Ronald W. Dailey, Interim Area Director Southeastern Area Office 165 Quincy Street Brockton, MA 02302 (508) 897-2000

The following cities and towns are covered by the Southeastern Massachusetts Area Office:

Abington	Duxbury	Kingston	Plympton
Acushnet	East Bridgewater	Lakeville	Provincetown
Attleboro	Easton	Mansfield	Raynham
Avon	Eastham	Marion	Rehoboth
Barnstable	Edgartown	Marshfield	Rochester
Berkley	Fairhaven	Mashpee	Rockland
Bourne	Fall River	Mattapoisett	Sandwich
Brewster	Falmouth	Middleborough	Seekonk
Bridgewater	Freetown	Nantucket	Tisbury
Brockton	Gay Head	New Bedford	Truro
Carver	Gosnold	North Attleboro	Wareham
Chatham	Halifax	Norton	Wellfleet
Chilmark	Hanover	Oak Bluffs	West Bridgewater
Cotuit	Hanson	Orleans	Westport
Dartmouth	Harwich	Osterville	West Tisbury
Dennis	Holbrook	Pembroke	Whitman
Dighton	Hyannis	Plymouth	Yarmouth

Metro Boston Area

Clifford Robinson, Area Director 85 East Newton Street Boston, MA 02118 (617) 626-9200

The following cities and towns are covered by the DMH Metro Boston Area Office:

Boston Brookline Cambridge Chelsea

Revere Somerville Winthrop

LISTING OF AGENCIES BY DMH AREA

WESTERN MASS. AREA:

Beacon Recovery Center	28
Everywoman's Center	28
	29
Gandara Center, Inc	29
Gandara/WW Johnson Site	30
International Language Institute of Mass. Inc.	30
Jones Library ESL Center	31
Lutheran Social Services of New England, Inc.	31
	32
	32
	33
	33
Refugee Resettlement Program/Diocese of Springfield	34
	34
	35
Springfield Vietnamese American Civic Association	35
Vietnamese American Community of Western Mass., Inc.	36
Watkiry Vongsa Bopharam	36
West Springfield Counseling Center, Child and Family Services of Pioneer Valley	37

CENTRAL MASS. AREA:

Catholic Charities of Worcester	39
Center for Living and Working, Inc.	39
Centro Las Americas	40
Children's Friend	40
Friendly House	41
Great Brook Valley Health Center, Inc.	41
Southeast Asian Health Program	42
Vietnamese Catholic Community of Worcester	42
Henry Lee Willis Community Center	43
Worcester Youth Guidance Center	43

NORTH EAST AREA:

Alternative House, Inc.	45
Arbour Counseling Services	45
Cambodian American League of Lowell (CALL), Inc.	46
Cambodian Mutual Assistance Association	47
Casey Family Services	47
Eliot Church (Presbyterian Church USA)	48
Greater Lawrence Family Health Center	48
Greater Lowell Workforce Investment Board	49
Holy Family Hospital	49
International Institute of Greater Lawrence, Inc.	50
International Institute of Lowell, Inc.	50

NORTHEAST AREA

51
51
52
52
53
54
55
56
56
57
57
58
58
59
59
60
60
61
61
62
62
63
63

METRO SUBURBAN AREA:

Asian American Service Association	65
Boston Health Care	65
Irish Pastoral Center	66
Jewish Family & Children's Service	66
Lutheran Social Services of N.E. Inc., Unaccompanied Refugee Minor Program	67
Riverside Community Care	67
South Shore Mental Health	68
South Shore Mental Health (at 460 Quincy Avenue)	68
Wayside Beaverbrook Early Intervention and Counseling Center	69
Westboro State Hospital Mental Health Unit for Deaf People	69
WORK, Inc.	70

SOUTHEASTERN MASS. AREA:

Adult Learning Center/Brockton Public Schools	72
BAMSI/Helpline	72
BAMSI/Helpline Housing Assistance Program	73
Brockton Area Private Industry Council, Inc.	73
Brockton Family and Community Resources, Inc.	74

SOUTHEASTERN MASS. AREA:

Brockton Neighborhood Health Center	74
Catholic Charities	75
Greater New Bedford Community Health Center, Inc.	75
Greater New Bedford Women's Center	76
Immigrants Assistance Center	76
Independence Associates	77
Northstar Learning Centers	77
Professional Counseling Center, Inc.	78
PYCO (Portuguese Youth Cultural Organization)	78

METRO BOSTON AREA:

ABCD Parker Hill/Fenway Neighborhood Service Center	80
Action for Boston Community Development (ABCD)	80
African Initiative for Community Development, Inc.	81
African Pastoral Center	81
Allston-Brighton Area Planning Action Council (APAC)	82
American Red Cross of Mass. Bay	82
Asian American Civic Association	83
Asian Task Force Against Domestic Violence, Inc.	83
AWAKE Project	84
Boston Alliance of Gay, Lesbian, Bisexual and Transgendered Youth (BAGLY), Inc	84
Boston Asian: Youth Essential Service, Inc.	85
Boston Chinatown Neighborhood Center	85
Boston Living Center	86
Boston Public Health Commission - Communicable Disease Control Program	86
Bowdoin Street Health Center	87
Brazilian Immigrant Center	87
Brookside Community Health Center	88
Cambridge Cares About AIDS	88
Cambridge Health Alliance	89
Caritas Health Services at Brighton Marine	89
Casa Myrna Vazquez, Inc.	90
Catholic Charities, Refugee and Immigration Services	90
Center for Health and Development, Inc.	91
Centro del Cardenal/Cardinal Cushing Center	91
Centro Latino de Chelsea, Inc.	92
Centro Presente	92
Children's Services of Roxbury, Inc.	93
Chinese Economics Development Council	93
Community Action Agency of Somerville	94
Concilio Hispano de Cambridge, Inc.	94
Deaf and Hard of Hearing Services, Cambridge Hospital	95
D.E.A.F. Inc.	95

METRO BOSTON

Disability Law Center	96
Division of Tuberculosis Prevention and Control	96
Dorchester Youth Collaborative	97
East Boston Ecumenical Community Council	97
Ecumenical Social Action Committee (ESAC)	98
EMERGE: Counseling and Education to Stop Domestic Violence	98
Ethiopian Community Mutual Assistance Association	99
Fenway Community Health Center	99
Freedom Trail Clinic	100
Frosina Information Network	100
Haitian American Public Health Initiatives (HAPHI)	101
Haitian Mental Health Clinic	101
Haitian Multi Service Center	102
HIV/AIDS Bureau	102
Hospitality Homes	103
Immigrant Workers Resource Center	103
Inquilinos Boricuas en Accion	104
International Institute of Boston	104
International Rescue Committee	105
Irish Immigration Center	105
Jewish Vocational Services	106
Kit Clark Senior Service	106
La Alianza Hispana, Inc.	107
Latin American Health Institute	107
Massachusetts Alliance of Portuguese Speakers	108
Massachusetts Commission for the Deaf and Hard of Hearing	108
Massachusetts Immigrant and Refugee Advocacy Coalition (MIRA)	109
Mount Auburn Health Care	109
Neponset Health Center	110
North American Indian Center of Boston, Inc.	110
North Suffolk Mental Health Association, Inc. – Boston Site	111
North Suffolk Mental Health Association, Inc. – Chelsea Site	111
North Suffolk Mental Health Association, Inc. – Porter Street Site	112
North Suffolk Mental Health Association, Inc. – Border Street Site	112
North Suffolk Mental Health Association, Inc. – Revere Site	113
Office for Refugees and Immigrants (ORI)	113
Office for Multicultural Health, DPH	114
Oficina Hispana, Inc.	114
One with One	115
Psychodiagnostic Training Clinic	115
ROCA, Inc. (Reaching Out to Chelsea Adolescents)	116
Roxbury Community College	116
Roxbury Comprehensive Community Health Center	117
Roxbury Multi-Service Center	117
	/

METRO BOSTON

Russian Community Association of Mass., Inc. (RCAM)	118
SCALE (Somerville Center for Adult Learning Experiences)	118
Solomon Carter Fuller Mental Health Center	119
Somali Development Center	119
South Cove Community Health Center	120
South End Community Health Center	120
St. Ambrose Church	121
The Guidance Center, Cross-Cultural Program	121
The Welcome Project, Inc.	122
Upham's Corner Health Center	122
VIET-AID (Vietnamese-American Initiative for Development, Inc.)	123
Vietnamese American Civic Association	123
Vietnamese Youth & Family Center (VYFC)	124
Whittier Street Neighborhood Health Center	124
Women's Center	125
Women, Infants and Children Program (WIC)	125
YMCA International Learning Center	126
-	

LISTING OF AGENCIES BY STAFF LANGUAGE AVAILABILITY

ALBANIAN

Catholic Charities, Refugee and Immigration Services	90
Friendly House	41
Frosina Information Network	100
Great Brook Valley Health Center, Inc	41
Lutheran Social Services of New England, Inc.	31
Mass. Immigrant and Refugee Advocacy Coalition (MIRA)	109
Springfield Southwest Community Health Center	35

AMERICAN SIGN LANGUAGE

Boston Alliance of Gay, Lesbian, Bisexual and Transgendered Youth (BAGLY) Inc	84
Cambridge Health Alliance	89
Center for Living and Working, Inc.	39
Children's Services of Roxbury	93
D.E.A.F., Inc.	95
Deaf and Hard of Hearing Service, Cambridge Hospital	95
Freedom Trail Clinic	100
Massachusetts Commission for the Deaf and Hard of Hearing	108
North Suffolk Mental Health Association, Inc- Boston Site	111
Riverside Community Care	67
South End Community Health Center	120
South Shore Mental Health	68
Wayside Beaverbrook Early Intervention and Counseling Center	69
Westboro State Hospital, Mental Health Unit for Deaf People	69
Whittier Street Neighborhood Health Center.	124
WORK, Inc.	70

AMHARIC (ETHIOPIAN)

Cambridge Cares About AIDS	88
Ethiopian Community Mutual Assistance Association	99
International Rescue Committee	105
Jewish Vocational Services	106
Office of Multicultural Health, DPH	114
Office for Refugees and Immigrants (ORI)	113

ARABIC

65
90
104
105

Lutheran Social Services of New England, Unaccompanied Minor Program	67
Somali Development Center	119
South Shore Mental Health	68

BERBER

International Institute of Boston 10	04	4
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BOSNIAN

Catholic Charities, Refugee and Immigration Services	90
International Institute of Boston	104
International Rescue Committee	105
Jewish Vocational Services	106
Lutheran Social Services of New England, Inc.	31
Springfield Southwest Community Health Center	35
West Springfield Counseling Center, Child and Family Services of Pioneer Valley	37

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CHINESE (Includes all dialects)

Action for Boston Community Development (ABCD)	80
Allston-Brighton Area Planning Action Council (APAC)	82
American Red Cross of Mass. Bay	82
Asian American Civic Association	83
Asian American Service Association	64
Asian Task Force Against Domestic Violence, Inc.	83
Boston Asian: Youth Essential Service, Inc.	85
Boston Chinatown Neighborhood Center	85
Brockton Neighborhood Health Center	74
Cambridge Health Alliance	89

Casey Family Services	47
Chinese Economics Development Council	93
Division of Tuberculosis Prevention and Control	96
East Boston Ecumenical Community Council	97
International Institute of Boston	104
International Language Institute of Mass. Inc.	30
Jewish Vocational Services	106
Office for Refugee and Immigrants (ORI)	113
Psychodiagnostic Assessment Training Clinic	115
Roxbury Community College	116
South Cove Community Health Center	120
South Shore Mental Health	68
Staff Builders	61

CZECH

International Institute of Boston	104
Lynn Community Health Center	56

DINKA

Lutheran Social Services of N.E., Unaccompanied Refugee Minor Program	6	7	
---	---	---	--

FARSI

International Institute of Boston 1	104
-------------------------------------	-----

FRENCH

Action for Boston Community Development (ABCD)
Adult Learning Center/Brockton Public Schools 72
African Initiative for Community Development, Inc. 81
African Pastoral Center
American Red Cross of Mass. Bay82
Boston Alliance of Gay, Lesbian, Bisexual and Transgendered Youth (BAGLY) Inc
Brockton Area Private Industry Council, Inc. 73
Catholic Charities of Worcester
Catholic Charities, Refugee and Immigration Services
Children's Services of Roxbury
Community Action Agency of Somerville
Gandara/WW Johnson Site
Greater Lawrence Family Health Center
Haitian American Public Health Initiatives (HAPHI)
Haitian Mental Health Clinic
Haitian Multi Service Center
International Institute of Boston
International Institute of Greater Lawrence, Inc. 50
International Institute of Lowell, Inc. 50
International Language Institute of Mass. Inc
International Rescue Committee

Irish Immigration Center	105
Jewish Vocational Services	106
Kit Clark Senior Services	106
La Alianza Hispana, Inc.	107
Lowell Community Health Center, Inc.at Merimack Street	52
Lowell Community Health Center, Inc.at Warren Street	53
Lutheran Social Services of New England, Inc.	31
Lutheran Social Services of N.E., Unaccompanied Refugee Minor Program	67
Lynn Community Health Center	56
Mass. Immigrant and Refugee Advocacy Coalition (MIRA)	109
Owl Learning Center	33
Office for Refugee and Immigrants (ORI)	113
Office of Multicultural Health, DPH	114
Refugee Resettlement Program/Diocese of Springfield	34
Riverside Community Care	67
Roxbury Community College	116
Saints Memorial Medical Center	59
SCALE (Somerville Center for Adult Learning Experiences)	118
South Shore Mental Health	68
Southeast Asian Apostolate	34
Staff Builders	61
Vietnamese American Community of Western Mass., Inc.	36
Wayside Beaverbrook Early Intervention and Counseling Center	69
YMCA International Learning Center	126
-	

GERMAN

American Red Cross of Mass. Bay	82
Friendly House	41
International Institute of Boston	104
International Language Institute of Mass. Inc.	30
International Rescue Committee	105
Lynn Community Health Center	56
SCALE (Somerville Center for Adult Learning Experiences)	118
YMCA International Learning Center	126

GREEK

Arbour Counseling Services	45
International Institute of Boston	104
Wayside Beaverbrook Early Intervention and Counseling Center	69

HAITIAN

Action for Boston Community Development (ABCD)	80
Boston Public Health Commission - Communicable Disease Control Program	86
Bowdoin Street Health Center	87
Brockton Family and Community Resources, Inc.	74
Brockton Neighborhood Health Center	74
Cambridge Health Alliance	89

Children's Services of Roxbury	93
Community Action Agency of Somerville	94
Division of Tuberculosis Prevention and Control	96
Haitian American Public Health Initiative (HAPHI)	101
Haitian Mental Health Clinic	101
Haitian Multi Service Center	102
HIV/AIDS Bureau	102
International Institute of Boston	104
Irish Immigration Center	105
Jewish Vocational Services	106
Kit Clark Senior Service	106
Lutheran Social Services of N.E., Unaccompanied Refugee Minor Program	67
Lynn Community Health Center	56
Roxbury Community College	116
Roxbury Comprehensive Community Health Center	116
SCALE (Somerville Center for Adult Learning Experiences)	118
Solomon Carter Fuller Mental Health Center	119
Staff Builders	61
The Guidance Center, Cross-Cultural Program	121
The Welcome Project, Inc.	122
Wayside Beaverbrook Early Intervention and Counseling Center	69
Women, Infants and Children Program (WIC)	125

HEBREW

Jewish Family & Children's Service		66
------------------------------------	--	----

HINDI

Asian Task Force Against Domestic Violence, Inc.	83
Cambridge Health Alliance	89
Lowell Community Health Center at Merrimack Street	52
Lowell Community Health Center at Warren Street	53
South Shore Mental Health	68

INDONESIAN

Lutheran Social Services of New England, Inc
--

IRISH/GAELIC

Irish Immigration	Center	105
-------------------	--------	-----

ITALIAN

Action for Boston Community Development (ABCD)	80
Allston-Brighton Area Planning Action Council (APAC)	82
International Institute of Boston	104
International Language Institute of Mass. Inc.	30
International Rescue Committee	105
Lutheran Social Services of New England, Inc	31

Lynn Community Health Center	56
Massachusetts Career Development Institute	32
South Shore Mental Health	68

JAPANESE

American Red Cross of Mass. Bay	82
Asian Task Force Against Domestic Violence, Inc.	
Cambridge Health Alliance	89
International Language Institute of Mass. Inc.	30
South Cove Community Health Center	120

KHMER (CAMBODIAN)

Alternative House, Inc.	45
Arbour Counseling Services	45
Asian Task Force Against Domestic Violence, Inc.	83
Cambodian American League of Lowell (CALL), Inc.	46
Cambodian Mutual Assistance Association	47
Caritas Health Services at Brighton Marine	89
Casey Family Services	47
Division of Tuberculosis Prevention and Control	96
East Boston Ecumenical Community Council	97
Eliot Church (Presbyterian Church USA)	48
EMERGE: Counseling and Education to Stop Domestic Violence	98
HIV/AIDS Bureau	102
International Institute of Boston	104
International Institute of Lowell, Inc.	50
Lowell Community Health Center, Inc Metta Health Center	51
Lowell Community Health Center, Inc. Behavioral Health Services	52
Lowell Community Health Center, Inc. at Warren Street	53
Lowell Community Health Center, Inc. Adolescent Health	54
Lowell Community Health Center, Inc. Teen Clinic	55
Lowell YWCA	56
Lynn Community Health Center	56
Lynn District Court, DA's Office Essex County	57
Neighborhood Legal Services	58
North Suffolk Mental Health Association, Inc Revere Site	113
Refugee Resettlement Program/Diocese of Springfield	34
ROCA Inc. (Reaching Out to Chelsea Adolescents)	116
Saints Memorial Medical Center	59
Sanghikaram Watt Khmer Trust	60
Solomon Mental Health Center, DMH	61
South Cove Community Health Center	120
Southeast Asian Health Program	42
Trairatanaram Buddhist Temple	62
Tricity Mental Health & Retardation	62
Watkiry Vongsa Bopharam	36

KISWAHILI

African Pastoral Center	31
-------------------------	----

KOREAN

Asian Task Force Against Domestic Violence, Inc.	83
Gandara/WW Johnson Site	30

LAOTIAN

Alternative House, Inc.	45
Arbour Counseling Services	45
Lowell Community Health Center - Metta Health Center	51
Lowell Community Health Center, Inc. at Merrimack Street	52
Lowell Community Health Center, Inc. at Warren Street	53
Lowell Community Health Center, Inc. Adolescent Health	54
Lowell Community Health Center, Inc. Teen Clinic	55
Office for Refugee and Immigrants (ORI)	113
Saints Memorial Medical Center	59
Sanghikaram Watt Khmer Trust	60
Trairatanaram Buddhist Temple	62
Vietnamese American Community of Western Mass., Inc	36

NATIVE AMERICAN LANGUAGES

North American Indian Center of Boston, Inc	
---	--

POLISH

Arbour Counseling Services	45
	50
Lutheran Social Services of New England, Inc.	31

PORTUGUESE

Adult Learning Center/Brockton Public Schools	72
Brazilian Immigrant Center	87
Brockton Area Private Industry Council, Inc.	73
Brockton Family and Community Resources, Inc.	74
Brockton Neighborhood Health Center	74
Cambridge Health Alliance	89
Caritas Health Services at Brighton Marine	89
Catholic Charities, Refugee and Immigration Services	90
Center for Health and Development, Inc.	91
Centro Las Americas	40
Children's Services of Roxbury, Inc.	93
Community Action Agency of Somerville	94
Concilio Hispano de Cambridge, Inc.	94
Division of Tuberculosis Prevention and Control	96

Great Brook Valley Health Center, Inc. 41	1
Greater New Bedford Community Health Center, Inc	5
Greater New Bedford Women's Center	
Immigrants Assistance Center	
International Institute of Lowell, Inc)
International Language Institute of Mass. Inc	
Jewish Vocational Services	-
Kit Clark Senior Service	
La Alianza Hispana, Inc	
Latin American Health Institute	
Lowell Community Health Center - Behavioral Health Services	
Lowell Community Health Center, Inc. at Merrimack Street	
Lowell Community Health Center, Inc. at Warren Street	
Lowell Community Health Center, Inc. Adolescent Health	
Lowell Community Health Center, Inc. Teen Clinic	
Lowell YMCA	
Lynn Community Health Center	
Massachusetts Alliance of Portuguese Speakers)8
Mass. Career Development Institute	
Mass. Immigrant and Refugee Advocacy Coalition (MIRA)	
Mount Auburn Health Care	
Northstar Learning Centers	
Office for Refugees and Immigrants (ORI)	
Office of Refugee and Immigrant Health, DPH	-
Professional Counseling Center	
PYCO (Portuguese Youth Cultural Organization)	
Saints Memorial Medical Center	
Salem Outpatient Site of Health and Education Services, Inc	
SCALE (Somerville Center for Adult Learning Experiences)	
Staff Builders	
The Guidance Center, Cross-Cultural Program	
Women, Infants and Children Program (WIC)	

ROMANIAN

Merrimack Valley AHEC	57
YMCA International Learning Center	126

RUSSIAN

Action for Boston Community Development (ABCD)	80
Arbour Counseling Services	45
Caritas Health Services at Brighton Marine	89
Gandara/WW Johnson Site	30
International Institute of Boston	104
International Language Institute of Mass. Inc.	30
International Rescue Committee	105
Jewish Family & Children's Service	51
Jewish Family & Children's Service, Newton	66
Jewish Vocational Services	106

Lynn Community Health Center	56
Lutheran Social Services of New England, Inc.	31
Mass. Immigrant and Refugee Advocacy Coalition (MIRA)	109
Office for Refugees and Immigrants (ORI)	113
Refugee Resettlement Program/Diocese of Springfield	34
Riverside Community Care	67
Russian Community Association of Mass., Inc. (RCAM)	34
Springfield Southwest Community Health Center	35
Staff Builders	61
West Springfield Counseling Center, Child and Family Services of Pioneer Valley	37
YMCA International Learning Center	126

SANGO

International Institute of Greater Lawrence, In	c
---	---

SERBO-CROATIAN

International Institute of Boston	104
South Shore Mental Health	68

SLOVAK

Lynn Community H	lealth Center	56
------------------	---------------	----

SOMALI

International Institute of Boston	104
International Rescue Committee	105
Somali Development Center	119

SPANISH

ABCD Parker Hill-Fenway Neighborhood Service Center	80
Adult Learning Center/Brockton Public Schools	72
African Pastoral Center	81
Allston-Brighton Area Planning Action Council (APAC)	82
Alternative House, Inc.	45
American Red Cross of Mass. Bay	82
Arbour Counseling Services	45
AWAKE Project	84
BAMSI/Helpline	72
BAMSI Helpline Housing Assistance Program	73
Boston Alliance of Gay, Lesbian, Bisexual and Transgendered Youth (BAGLY) Inc	84
Boston Living Center	86
Boston Public Health Commission - Communicable Disease Control Program	86
Bowdoin Street Health Center	87
Brockton Area Private Industry Council, Inc.	73
Brockton Family and Community	74
• •	

Brockton Neighborhood Health Center	•
Brookside Community Health Center)
Cambridge Cares About AIDS)
Cambridge Health Alliance	1
Caritas Health Services at Brighton Marine	ł
Casa Myrna Vazquez, Inc. 90)
Casey Family Services	,
Catholic Charities, Brockton)
Catholic Charities, Refugee and Immigration Services)
Center for Health and Development, Inc. 91	
Centro del Cardenal/Cardinal Cushing Center	
Centro Latino de Chelsea, Inc. 92	
Centro Las Americas)
Centro Presente	
Children's Friend	
Children's Services of Roxbury, Inc	
Community Action Agency of Somerville	
Concilio Hispano de Cambridge, Inc	
Disability Law Center	
Division of Tuberculosis Prevention and Control	
East Boston Ecumenical Community Council	
Ecumenical Social Action Committee (ESAC)	
EMERGE: Counseling and Education to Stop Domestic Violence	
Everywoman's Center	
Fenway Community Health Center	
Friendly House	
Gandara Center, Inc	
Gandara/WW Johnson Site	
Great Brook Valley Health Center, Inc	
Greater Lawrence Family Health Center	
Greater New Bedford Community Health Center, Inc	
5 5 1	
Immigrant Assistance Center 76 Immigrant Workers Descures Center 10	
Immigrant Workers Resource Center	
Independence Associates, Inc. 77	
Inquilinos Boricuas en Accion	
International Institute of Boston	
International Institute of Greater Lawrence, Inc. 50	
International Institute of Lowell, Inc	
International Language Institute of Mass. Inc	
International Rescue Committee	
Jewish Vocational Services	
Jones Library ESL Center	
Kit Clark Senior Service	
La Alianza Hispana, Inc	
Latin American Health Institute	
Lowell Community Health Center, Inc Behavioral Health Services	
Lowell Community Health Center, Inc. at Merrimack Street	
Lowell Community Health Center, Inc. at Warren Street.53	i

Lowell Community Health Center, Inc. Adolescent Health	54
Lowell Community Health Center, Inc. Teen Clinic	55
Lowell YWCA	56
Lutheran Social Services of New England, Inc.	31
Lynn Community Health Center	56
Massachusetts Career Development Institute	32
Mass. Immigrant and Refugee Advocacy Coalition (MIRA)	109
Merrimack Valley Area Health Education Center (AHEC)	57
Mount Auburn Health Care	109
Neighborhood Legal Services, Inc.	58
Neponset Health Center	110
North Suffolk Mental Health Association, Inc Border Street Site	112
North Suffolk Mental Health Association, Inc Chelsea Site	111
North Suffolk Mental Health Association, Inc Porter Street Site	112
Northeast Independent Living Program (NILP)	58
Northstar Learning Centers	77
Nuestras Raices	33
Office of Refugee and Immigrant Health, DPH	114
Oficina Hispana, Inc.	114
Owl Learning Center	33
Professional Counseling Center, Inc.	78
Psychodiagnostic Assessment Training Clinic	115
PYCO (Portuguese Youth Cultural Organization)	78
ROCA Inc. (Reaching Out to Chelsea Adolescents)	116
Roxbury Community College	116
Roxbury Comprehensive Community Health Center	117
Roxbury Multi-Service Center	117
Saints Memorial Medical Center	59
Salem Outpatient Site of Health and Education Services, Inc.	60
SCALE (Somerville Center for Adult Learning Experiences)	118
Solomon Carter Fuller Mental Health Center	119
Solomon Mental Health Center, DMH	61
South End Community Health Center	120
South Shore Mental Health	68
Springfield Southwest Community Health Center	35
Staff Builders	61
The Guidance Center, Cross-Cultural Program	121
The Welcome Project, Inc.	121
Tricity Mental Health & Retardation	62
Upham's Corner Health Center	122
Wayside Beaverbrook Early Intervention and Counseling Center	122 69
West Springfield Counseling Center, Child and Family Services of Pioneer Valley	37
	57 124
Whittier Street Neighborhood Health Center, Inc.	
Henry Lee Willis Community Center	43
Women, Infants and Children Program (WIC)	125
Worcester Youth Guidance Center	43
YMCA International Learning Center	126
YWCA- Domestic Violence Program	63
YWCA- Sexual Assault Program	63

SWAHILI

Cambridge Cares About AIDS	88
International Institute of Boston	104
International Rescue Committee	105
Lowell Community Health Center, Inc. at Merrimack Street	52
Lowell Community Health Center, Inc. at Warren Street	53
Office for Refugees and Immigrants (ORI)	113
ROCA, Inc. (Reaching Out to Chelsea Adolescents)	116
Somali Development Center	119

THAI

Action for Boston Community Development (ABCD)	80
Sanghikaram Watt Khmer Trust	60
Trairatanaram Buddhist Temple	62

TIGRIGNA

Cambridge Cares About AIDS	88
Office for Refugees and Immigrants (ORI)	113

TURKISH

Office for Refugees and	Immigrants (ORI)	 113

UKRAINIAN

Arbour Counseling Services	45
Lutheran Social Services of New England, Inc.	
Russian Community Association of Mass., Inc. (RCAM)	
Springfield Southwest Community Health Center	35

VIETNAMESE

Action for Boston Community Development (ABCD)	80
Allston-Brighton Area Planning Action Council (APAC)	82
Asian American Civic Association	83
Asian Task Force Against Domestic Violence, Inc	83
	85
Caritas Health Services at Brighton Marine	89
	39
Catholic Charities, Refugee and Immigration Services	90
Division of Tuberculosis Prevention and Control	96
East Boston Ecumenical Community Council	97
EMERGE: Counseling and Education to Stop Domestic Violence	98
Gandara/WW Johnson Site	30
Great Brook Valley Health Center, Inc.	41
Greater Lawrence Family Health Center	48

International Institute of Boston	104
International Rescue Committee	105
Jewish Vocational Services	106
Kit Clark Senior Services	106
Lowell Community Health Center at Merrimack Street	52
Lowell Community Health Center, Inc. at Warren Street	53
Lowell Community Health Center, Inc. Adolescent Health	54
Lowell Community Health Center, Inc. Teen Clinic	55
Lutheran Social Services of New England, Inc.	31
Lutheran Social Services of N.E., Unaccompanied Refugee Minor Program	67
Neponset Health Center	110
North Suffolk Mental Health Association, Inc Porter Street Site	112
Office for Refugees and Immigrants (ORI)	113
Office of Refugee and Immigrant Health, DPH	114
Refugee Resettlement Program/Diocese of Springfield	34
Saint Ambrose Church	121
Southeast Asian Apostolate	34
Springfield Southwest Community Health Center	35
Springfield Vietnamese American Civic Association	35
South Cove Community Health Center	120
Southeast Asian Health Program	42
The Welcome Project, Inc.	122
Viet-AID (Vietnamese-American Initiative for Development)	123
Vietnamese American Civic Association	123
Vietnamese American Community of Western Mass., Inc.	36
Vietnamese Catholic Community of Worcester	63
Vietnamese Youth and Family Center (VYFC)	124
West Springfield Counseling Center, Child and Family Services of Pioneer Valley	37
YMCA International Learning Center	126

WESTERN MASSACHUSETTS

AGENCY:	BEACON RECOVERY CENTER		
CONTACT:	Maureen Blackmore, LICSW		413-773-2679 413-773-2552
ADDRESS:	c/o Franklin Medical Center 48 Sanderson Street, Greenfield, MA 01301		
STAFF			
LANGUAGE:	English		
DESCRIPTION:	Substance Abuse treatment department of a community	ty hospital.	
SERVICES:	Intensive Outpatient		
POPULATIONS SERVED:	Addicted population regardless of cultural orientation as available including sign language interpreters	interpreter serv	ices provided

AGENCY:	EVERYWOMAN'S CENTER		
CONTACT: EMAIL:	ewcmail@admin.umass.edu	PHONE:	413-545-0883
ADDRESS:	Wilder Hall, University of Massachusetts 221 Stockbridge Road, Amherst, MA 01003-9315		
WEBSITE:	www.umass.edu/ewc		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Everywoman's Center is a multicultural multi-servic County. EWC's mission is to provide leadership in women.		• •
SERVICES:	Information and referral services, counseling service comprehensive rape crisis services, workshops, and women, advocacy and programming for women of c	trainings on issues	
POPULATIONS SERVED:	All the diverse cultural and linguistic communities of	Hampshire Count	y.

AGENCY:	FRANKLIN HAMPSHIRE CAREER CENTER		
CONTACT: EMAIL:	Michael Truckey. Director mtruckey@detma.org		
ADDRESS:	One Arch Place Greenfield, MA 01301 Debra Akers, Operations Manager	PHONE: FAX:	413/774-4361 413/784-1765
	243 King Street Northampton, MA 01060 Alan Swider, Operations Manager	PHONE: FAX:	413/586-6506 413/784-1170
STAFF LANGUAGE:	English interpreter services available		
DESCRIPTION:	The Franklin Hampshire Career Center provides employment referrals, job search workshops, resume writing assistance, interviewing skills, career counseling. Core employment and training services are available at no cost to the customer. Enhanced and advanced training services may require program eligibility, which is determined at the Career Center.		
POPULATIONS SERVED:	14 years and older, all populations from Franklin and Quabbin towns of Athol, Petersham, Phillipston and		

AGENCY:	GANDARA CENTER, INC.		
CONTACT: EMAIL:	Henry East-Trou, Executive Director heast@gandaramhc.org	PHONE: FAX:	413-736-8329 413-746-4270
ADDRESS:	333 East Columbus Ave., Springfield, MA 01105		
STAFF LANGUAGE:	Spanish/English		
DESCRIPTION:	The Gandara Center is a private non-profit service ag comprehensive network of mental health and substan Hispanic and African American community of Wester	ice abuse services	geared towards the
SERVICES:	Outpatient Mental Health, Outpatient Substance Abu Outreach Services Mental Health, and Residential Su		
POPULATIONS SERVED:	Hispanic and African-American communities. Gand Russian immigrants in the outpatient mental health p		etnamese and

AGENCY:	GANDARA/WW JOHNSON SITE	
CONTACT:	Thelma G. Scott, M.Ed., Director	PHONE: 413-747-0495
ADDRESS:	736 State Street, Springfield, MA 01109	
STAFF LANGUAGE:	English, Korean, Spanish, French, and (Russian, Vie	tnamese) interpreters
DESCRIPTION:	Outpatient clinic: Gandara Center Satellite Clinic.	
SERVICES:	Individual, group, couples and family therapy, medic and psychological testing. Urine screens, phlebotomi outcomes of medication levels.	
POPULATIONS SERVED:	Multi-cultural population children, adolescents, your individuals from the greater Springfield area.	ng adults, elderly couples, and

AGENCY: INTERNATIONAL LANGUAGE INSTITUTE OF MASS. INC.

CONTACT: EMAIL:	Alexis Johnson, Executive Director alexis@languageschoolusa.org	PHONE: FAX:	413-586-7569 413-586-8927	
ADDRESS:	Sullivan Square, 25 New South Street, Nor	thampton, MA 01	.060	
WEBSITE:	www.languageschoolusa.org	www.languageschoolusa.org		
STAFF LANGUAGE:	English, Chinese, French, German, Italian, Japanese, Russian, Spanish and Portuguese			
DESCRIPTION:	Provides language & cross-cultural training to New England residents, refugees, immigrants, foreign students, scholars and business people. Special programs available for welfare recipients.			
SERVICES:	World language classes in Northampton and Springfield; ESOL classes in Northampton and off-site; volunteer tutors, computer labs, language exchanges, ESOL Certificate Teacher Trainings, tutor trainings, workshops on teaching methodology and cross cultural awareness.			
POPULATIONS SERVED:	Adults			

AGENCY:	JONES LIBRARY ESL CENTER		
CONTACT: EMAIL:	Lynne Weintraub, Coordinator joneslibraryesl@hotmail.com	PHONE:	413-256-4090 Ext 29
ADDRESS:	43 Amity Street, Amherst, MA 01002		
WEBSITE:	http://www.joneslibrary.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	ESL/Literacy instruction, also Citizenship a	and GED.	
SERVICES:	Tutors, Computer assisted instruction, Book Assistance.	ks, Tapes, Referral	s, and Citizenship
POPULATIONS SERVED:	Immigrant adults		

AGENCY: LUTHERAN SOCIAL SERVICES OF NEW ENGLAND INC.

CONTACT:	Dinah Hale, Regional Director Widi Sumaryono Arnold Chaban	PHONE: 413-787-0725 ext 20 FAX: 413-734-0859	
ADDRESS:	425 Union Street, Suite D-5, West Springfield, MA	01089	
STAFF			
LANGUAGE:	Russian, Vietnamese, Ukrainian, Bosnian, Albanian, Spanish, Polish, French, Indonesian, and Italian		
DESCRIPTION:	Comprehensive services for refugees and immigrants	s in New England.	
SERVICES:	Provides Reception & Placement, Case Management, Employment Services and ESOL and Skill Training for refugee and immigrant population. Other programs: HIV/AIDS prevention for Russian speaking youth, Computer Training, Home Health Aids Training, and Home Maintenance Training.		
POPULATIONS SERVED:	Refugees from Former Soviet Union, Bosnians, Viet Iraqis, Iranians, and Africans from Sierra Leone, Sor		

AGENCY:	MASSACHUSETTS CAREER DEVELOPMENT INSTITUTE		
CONTACT: EMAIL:	James O'S. Morton, Executive Director jomorton@mcditraining.com	PHONE: FAX:	413-781-5640 413-736-2452
ADDRESS:	140 Wilbraham Avenue, Springfield, MA 01109		
STAFF LANGUAGE(S):	English, Spanish, Portuguese and Italian		
DESCRIPTION:	Adult basic education, career counseling, employment	nt and occupationa	al training institute
SERVICES:	Adult basic education, ESOL, vocational/occupation vocational counseling, job placement and life skills t	0	nstruction,
POPULATIONS SERVED:	All residents of Springfield, Holyoke and Westfield. charge to low income residents of these communities	1 0	e generally free of

AGENCY: NORTHERN EDUCATIONAL SERVICES - ETHOS III

CONTACT:	Dr. Leonard K. Lockley, Program Director	PHONE: FAX:	413-737-8524 413-737-3020
ADDRESS:	756 State Street, Springfield, MA 01109		
STAFF LANGUAGE:	English		
DESCRIPTION:	Outpatient substance abuse program		
SERVICES:	Individual and group counseling, outreach, case man screening.	agement, drug, an	d alcohol
POPULATIONS SERVED:	Our primary focus is on African-American clients ag with other cultural and ethnic backgrounds will be pr		

AGENCY:	NUESTRAS RAICES, INC.		
CONTACT: EMAIL:	Daniel Ross dross@nuestras-raices.org	PHONE: FAX:	413-535-1789 413-535-1100
ADDRESS:	329 Main Street, Holyoke, MA 01040		
WEBSITE:	www.nuestras-raices.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Nuestras Raices, Inc. is a grassroots organization tha community development in Holyoke through urban a and our leadership from the families and youth that p community gardens.	griculture. We dra	w our membership
SERVICES:	Current projects include: Community Gardens; Child Educational Workshops and Field Trips; Farmer's M community agricultural center.		

AGENCY:	OWL LEARNING CENTER	
CONTACT:	Raymond Pelligrini	PHONE: 413-787-7723
ADDRESS:	18 Gaucher Street, Springfield, MA 01109	
STAFF LANGUAGE:	Spanish, French, and English	
DESCRIPTION:	Provides adult basic education or ESL instruction of age.	to newly arrived refugees over 16 years
SERVICES:	ESL instruction, adult basic education, citizenship range of adult vocational classes.	classes, GED preparation, and a wide
POPULATIONS SERVED:	All	

AGENCY:	REFUGEE RESETTLEMENT PROGRAM/DIOCESE OF SPRINGFIELD		
CONTACT:	Father Michael Doyle Ana Baranovski	PHONE: FAX:	413-732-6365 413-452-0618
ADDRESS:	65 Elliot Street, Springfield, MA 01101		
STAFF LANGUAGE:	Vietnamese, Cambodian, French, and Russian		
DESCRIPTION:	State and federally funded program sponsoring refugees' entrance to the United States. Education and employment offered after resettlement.		
SERVICES:	Initial housing, food, clothing medical care, ESL instruction, employment services, and counseling (bilingual) immigration assistance.		
POPULATIONS SERVED:	Refugees (legal) from Vietnam, Cambodia, Russia (documented), Laos, Iran, and Eastern Europe		

AGENCY:	SOUTHEAST ASIAN APOSTOLATE		
CONTACT: E-MAIL:	Rev. Quynh Dinh Tran, Director sumner609@aol.com	PHONE:	413-737-1014
ADDRESS:	323 Dickinson St., Springfield, MA 01108-1895		
STAFF LANGUAGE:	Vietnamese, English, and French		
DESCRIPTION:	Care for spiritual needs of catholic people in western Massachusetts. Promote Vietnamese cultural heritage. Introduce American culture and way of lives to Asian people. Opportunity to meet weekly and on occasion to sing and pray in vernacular languages, to learn from each other, to share common concerns, to help solve religious social problems.		
SERVICES:	Saturday and Sunday mass, home visiting, group mea counseling, shuttle transportation, and social services		and interpreting,
POPULATIONS SERVED:	All Asian people in Massachusetts especially in Wes	tern Mass.	

AGENCY:	SPRINGFIELD SOUTHWEST COMMUNITY HEALTH CENTER		
CONTACT:	Rebecca S. Szydlowski, RN		413-739-1100 Ext. 116
E-MAIL:	Clinical Contact Manager Rszydlowski@hotmail.com	FAX:	413-739-1173
ADDRESS:	1040 Main Street, Springfield, MA 01103		
STAFF LANGUAGE:	English, Spanish, Russian, Albanian, Bosnian, Ukrai	nian, and `	Vietnamese
DESCRIPTION:	Primary care health care.		
SERVICES:	Adult, Pediatric, OB/GYN, Mental Health, and Opto Nutrition, HIV management, Family planning, and V	•	ices.
POPULATIONS SERVED:	African American, Puerto Rican, Russian, Vietnamese, Albanian, Ukrainian, Bosnian, Arabic, and others.		

AGENCY:	SPRINGFIELD VIETNAMESE AMERICAN CI	VIC ASS	SOCIATION
CONTACT: E-MAIL:	Mr. The Viet Cai, Executive Director SVACA2@aol.com	PHONE FAX:	3: 413-733-9373 413-737-3419
ADDRESS:	433 Belmont Ave., Springfield, MA 01108		
STAFF LANGUAGE:	English and Vietnamese		
DESCRIPTION:	A mutual assistance association.		
SERVICES:	Interpreter services, legal rights assistance, food assi and ESL/Citizenship classes.	stance, yo	outh and elderly programs,
POPULATIONS SERVED:	Vietnamese, immigrants, and refugees		

AGENCY:	VIETNAMESE AMERICAN COMMUNITY OF WESTERN MASS., INC.		
CONTACT:	Joseph D. Nguyen, Chairman	PHONE: FAX:	413-593-1164 413-593-9316
ADDRESS:	9 Beauregard Ct., Chicopee, MA 01020		
STAFF LANGUAGE:	Vietnamese, French, and Laotian		
DESCRIPTION:	Mutual assistance agency.		
SERVICES:	Transport, counseling, social services, and referral.		
POPULATIONS SERVED:	Vietnamese and Laotian in Western Massachusetts.		

AGENCY:	WATKIRY VONGSA BOPHARAM			
CONTACT:	Ven. Nak Yem Buddhist Monk	PHONE:	413-367-0280 413-367-9526	
		FAX:	413-367-9526	
ADDRESS:	100 A Cave Hill Road, Leverett, MA 01054			
STAFF LANGUAGE:	Khmer/Cambodian			
DESCRIPTION:	Theravada Buddhist Temple serves as a place for religious ceremonies, prayers, and occasionally meditation for people who seek Buddhist instruction and practices.			
SERVICES:	Right now, we are in the process of rebuilding the temple. But on a daily basis we provide prayers and some religious ceremonies.			
POPULATIONS SERVED:	Khmer and people of all races are welcome.			

AGENCY:	WEST SPRINGFIELD COUNSELING CHILD AND FAMILY SERVICES OF		LEY
CONTACT:	Amando Diaz, Program Director	PHONE:	413-737-4718
E-MAIL:	Refugee and Immigrant Services adiaz@cfs.org	FAX:	413-827-7817
ADDRESS:	425 Union Street, Level D-Suite 120, West	Springfield, MA	01089
WEBSITE:	www.cfs.org		
STAFF LANGUAGE:	Vietnamese, Russian, Bosnian and Spanish		
DESCRIPTION:	Counseling and mental health services rang education, family skill builder, family thera		
SERVICES:	Counseling both in clinic and outreach family preservation services, mental health services, i.e., psych testing and medication management for psychiatric illnesses. Family preservation services include: in-home counseling, case management and parenting education.		
POPULATIONS SERVED:	Russian speaking clients, clients from the for clients, Vietnamese speaking clients and Sp Hampshire and Franklin Counties.	-	

CENTRAL MASSACHUSETTS

AGENCY:	CATHOLIC CHARITIES OF WORCESTER		
CONTACT:	Sr. Theresa Khen Doan Refugee Resettlement Program Administrator	PHONE: FAX:	508-798-0191 508-797-5659
ADDRESS:	10 Hammond Street, Worcester, MA 01610		
STAFF LANGUAGE:	English, Vietnamese, and French		
DESCRIPTION:	A multi-service agency serving and resettling refuge	es and immig	grants.
SERVICES:	Resettling refugees and immigrants, cultural orientat for processing of INS change status documents, assis to refugees and immigrant, history for legalized imm	stance throug	h a variety of human services
POPULATIONS SERVED:	Southeast Asian, European, and Middle Eastern		

AGENCY:	CENTER FOR LIVING AND WORKING, INC.

CONTACT:	Joan Philip Coordinator, Deaf and Hard of Hearing Services	PHONE: FAX:	508-755-1003 508-755-1072
ADDRESS:	484 Main Street, Denholm Building, Suite 340 Worcester, MA 01608		
STAFF LANGUAGE:	American Sign Language and English		
DESCRIPTION:	Deaf and Hard of Hearing Independent Living Servi	ces.	
SERVICES:	We provide independent living skills training, advoc community education, public education, and informa	• · 1	
POPULATIONS SERVED:	Deaf and Hard of Hearing		

AGENCY:	CENTRO LAS AMERICAS		
CONTACT:	Orlando Rodriguez Executive Director	PHONE: FAX:	508-798-1900 508-798-1908
ADDRESS:	11 Sycamore Street, Worcester, MA 01608		
STAFF LANGUAGE:	English, Spanish, Portuguese		
E-MAIL:	cla@ma.ultranet.com		
DESCRIPTION:	Community-based, non-profit organization, providing services to the Latino and neighborhood community in Worcester.		
SERVICES:	Community services, emergency food and clothing (food bank), referrals, advocacy, translations, notary public, immigration services, meal site for Latino elders (Club 60), Economic Development Programs, and art classes. We also offer Spanish & English Classes, Family Center: Case Management, and family skills building program. Outreach to customers with developmental disabilities. Drop out prevention program and a mentor and a job coordinator program.		
POPULATIONS SERVED:	Latino and neighboring community in Word	cester	

AGENCY:	CHILDREN'S FRIEND, INC.		
CONTACT: EMAIL:	Johanna Sagarin, PhD jsagarin@childrensfriend.org	TELEPHONE: FAX:	508-753-5424 508-753-9625
ADDRESS:	20 Cedar Street, Worcester, MA 01609		
WEBSITE:	www.childrensfriend.org		
STAFF LANGUAGE(S):	English, Spanish		
DESCRIPTION:	Child and Family Counseling Center		
SERVICES:	Therapy (Individual, Family, Group), psyc other programs: School Aged Mothers pro House Center for Grieving Children		
POPULATIONS	General Worcester County		

AGENCY:	FRIENDLY HOUSE, INC.		
CONTACT: EMAIL:	Gordon P. Hargrove, Executive Director friendlyhouse@charter.net	TELEPHONE: FAX:	508-755-4362 508-793-7800
ADDRESS:	36 Wall Street Worcester, MA 01604		
WEBSITE:	www.worcesterresources.org/friendlyhouse		
STAFF LANGUAGE(S):	English, Spanish, Albanian, German		
DESCRIPTION:	Low income referral service		
SERVICES:	After school; art and recreation programs; summer camping programs; senior services; basic needs services; a continuum of shelter services; community organizing efforts; and a host of information and referral services		

AGENCY:	GREAT BROOK VALLEY HEALTH CENTER	, INC.	
CONTACT:	Fritci Gonzalez, RN Nursing Director	PHONE: FAX:	508-852-1805 508-854-3248
ADDRESS:	19 Tacoma Street, Worcester, MA 01605		
STAFF LANGUAGE:	English, Spanish, Portuguese, Albanian, and Vietnamese		
DESCRIPTION:	Community health center located in one of the largest housing projects in Worcester		
SERVICES:	Medical, dental, mental health, social services, family planning, career counseling, WIC (women, infants & children) linkage project working towards stopping the spread of AIDS and IV drug use, home visits, welcome visits to new clients, home parties, peer leaders - food distribution and food bank, pharmacy, and perinatal program, etc.		
POPULATIONS SERVED:	Hispanic, Caucasian, Southeast Asian, Brazilian, Allof services.	banian, African A	merican, anyone in need

AGENCY:	SOUTHEAST ASIAN HEALTH PROGRAM		
CONTACT:	Tam Le Program Coordinator	PHONE: FAX:	508-860-7941 508-860-7990
ADDRESS:	26 Queen Street, Worcester, MA 01610		
STAFF LANGUAGE:	English, Vietnamese, and Cambodian		
DESCRIPTION:	The Southeast Asian Health program is a community based health promotion, disease prevention program. It promotes good health through education and referrals.		
SERVICES:	The program health educators conduct outreach and provide health education services at homes, Worcester housing projects, ESL classes, schools, and other places. Smoking Cessation Counseling, Hepatitis B Screening, Diabetes Screening, Mammography, Pap testing and in home radon testing are available through this program.		
POPULATIONS SERVED:	Members of the Southeast Asian community in Worttowns.	cester, Massachus	etts and surrounding

AGENCY:	VIETNAMESE CATHOLIC COMMUNITY OF WORCESTER		
CONTACT:	Rev. Tam Bui	PHONE:	508-752-1825
ADDRESS:	151 Sterling Street, Worcester, MA 01610		
STAFF LANGUAGE:	Vietnamese		
DESCRIPTION:	Religious support to refugees.		
SERVICES:	Religious support.		
POPULATIONS SERVED:	Vietnamese		

AGENCY:	HENRY LEE WILLIS COMMUNITY CENTER		
CONTACT: EMAIL:	Carlton A. Watson <u>cwatson@williscenter.org</u>	PHONE: FAX:	508-799-0702 508-799-3931
ADDRESS:	119 Forest Street, Worcester, MA 01609		
WEBSITE:	www.williscenter.org		
STAFF LANGUAGE(S):	English, Spanish		
DESCRIPTION:	The Willis Center is a multicultural social s Central Massachusetts, providing social and sensitive manner.	• •	
SERVICES:	More than twenty Willis Center programs offer services in substance recovery; specialized foster care; adolescent residential care; emergency assistance; homeless shelters; community-based DMR services; and cultural arts and education.		
POPULATIONS SERVED:	The Willis Center created a community whe equal access to human and social services t		• •

AGENCY:	WORCESTER YOUTH GUIDANCE CENTER		
CONTACT:	Dan Melle	PHONE: FAX:	508-791-3261 508-795-1338
ADDRESS:	275 Belmont Street, Worcester, MA 01604		
STAFF LANGUAGE:	Spanish		
DESCRIPTION:	The Hispanic Program now called, Raices: Familiar (Latin American Family Guidance the program's mission has been to provide a Latinoamerican population in the Worcester Southbridge.	e Program) was cr nental health and	eated in 1976. Since its inception related services to the growing
SERVICES:	Diagnostic Evaluation and Treatment : Fa therapy, parenting, crisis intervention, and p Advocacy, interpreting, transportation, mot groups, and short in-home respite, Outreac outreach services. Community mental healt	osychopharmacolo her support groups h: Community out	bgy, Family Support Services : s, father support groups, youth
POPULATIONS SERVED:	Latinoamerican children, adolescents, and f	amilies.	

NORTHEAST

AGENCY:	ALTERNATIVE HOUSE, INC.		
CONTACT:	Kathy Kelley Executive Director	PHONE: FAX:	978-937-5777 978-937-5595
ADDRESS:	P. O. Box 2100, Lowell, MA 01851		
STAFF LANGUAGE:	English, Spanish, Khmer		
DESCRIPTION:	Comprehensive battered woman's services organization and children who are victims of domestic violence.	- multi-service	e organization for women
SERVICES:	Emergency Shelters, Safe-housing, transitional housing. Violence Prevention, Legal Advocacy, Children's Super Support Groups, Children who Witness Domestic Viole Outreach/Education/Training. 24 hour emergency hotli	vised Visitatio nce Groups,	m/Exchange Services,
POPULATIONS SERVED:	Battered women and their children. Awareness and pre-	vention educat	ion for all.

AGENCY:	ARBOUR COUNSELING SERVICES		
CONTACT:	Sarah Quinn, Ph.D., ABPP Director	PHONE:	978-453-5736
ADDRESS:	10 Bridge Street, Lowell, MA 01852		
STAFF LANGUAGE:	English, Spanish, Khmer, Laotian, Russian, Greek, U	Jkrainian, Polish	
DESCRIPTION:	Mental Health Clinic		
SERVICES:	Individual, family and group therapy (outpatient); ps follow-up; consultation to schools and agencies. Ope evenings a week.	•	
POPULATIONS SERVED:	All ages. Can accept Medicaid, Medicare, many HM	10's, commercial	insurance or self-pay.

AGENCY:	CAMBODIAN AMERICAN LEAGUE OF LOWELL (CALL)		
CONTACT: E-MAIL:	Bunroeun "Boone" Thach, Ph.D. boone@cambodian-american.com	PHONE: FAX:	978-454-3707 978-441-1781
ADDRESS:	60 Middlesex Street, Lowell, MA 01852		
WEBSITE:	www.CAMBODIAN-AMERICAN.COM		
STAFF LANGUAGE:	Khmer (Cambodian) and English		
DESCRIPTION:	CALL - Cambodian American League of Lowell, Inc. has been the exclusive Cambodian non- profit organization promoting economic development for Lowellians.		
SERVICES:	Throughout these years, CALL has been recognized by the local community and business for its three strong programs:		
	IDA - Individual Development Accounts: CALL has been annually awarded a \$250,000 grant from the United States Office of Refugee Resettlement to offer Individual Development Accounts for qualified refugees (individuals and households). This is our 3 rd successful year. As each participant (now nearly 100) saved enough to reach the savings goal, the amount of his/her savings is matched with an equal amount from the program, up to \$2,000 per individual, or \$4,000 per household. These matched savings are used as down payment on a house, to renovate a home, to start a business, to pay for college, to purchase a computer or to purchase a car. Participants also receive financial education related to their chosen savings goal. Nearly 50% of the participants are saving to buy homes. If an average home in Lowell is \$250,000, 40 IDA participants from CALL who would buy homes will regenerate \$10,000,000 for business in the City of Lowell.		
	MET - Microenterprise Training: This year, once again CALL won a \$15,000 CDBG - Community Development Block Grant - to train and provide technical assistance to new entrepreneurs. This is CALL's 7 th consecutive year of providing to more than 200 participants, half of whom have opened new businesses hence hundreds of new jobs have been created.		
	FTHB - First Time Home Buyer: This year, CALL a Development Block Grant. For eight years, CALL h to over 300 families. Over 100 of them have purcha \$25,000.00 for the City of Lowell. CALL is a certific Department of Housing and Urban Development.	as offered First Ti sed homes. CALI	ime Home Buyer classes _ has generated another
POPULATIONS SERVED:	Low and moderate income new immigrants in the Lo	owell area.	

AGENCY:	CAMBODIAN MUTUAL ASSISTANCE ASSOCIATION		
CONTACT:	Vongsaranakros Thirit Hut Executive Director, CFO	PHONE: 978-596-1000 FAX: 978-454-1806	
ADDRESS:	165 Jackson Street Lowell, MA 01852		
STAFF LANGUAGE:	Cambodian		
DESCRIPTION:	Multi service agency serving Cambodian community	1.	
SERVICES:	ESL, work place ESL, employment and training, alto peer leadership, community outreach, family suppor culture, history, and language.		
POPULATIONS SERVED:	Cambodian community of Lowell.		

AGENCY:	CASEY FAMILY SERVICES		
CONTACT: EMAIL:	Al Casad, Director acasad@caseyfamily services.org	PHONE: FAX:	978-937-1877 978-937-2262
ADDRESS:	17 Palmer Street, Lowell, MA 01852		
STAFF LANGUAGE(S):	English, Spanish, Cambodian, Chinese		
DESCRIPTION:	Long-term foster care and family preservati	on	
SERVICES:	Foster care, homework club, advocacy, sup adults	port, support grou	ps, advisory groups for youth and
POPULATIONS SERVED:	Long-term foster care - children/youth in D Family preservation./family resource - fami		

AGENCY:	ELIOT CHURCH (PRESBYTERIAN CHURCH USA)		
CONTACT: E-MAIL:	David W. Malone, Pastor davidwmalone@hotmail.com	PHONE: (978) 452-3383 FAX: (978) 452-3383	
ADDRESS:	273 Summer Street Lowell, MA 01852		
WEBSITE:	www.eliotlowell.org		
STAFF LANGUAGE:	English, Khmer		
DESCRIPTION:		ant membership are North American-born English sons and their children. Increasing numbers of ning part of this congregation.	
SERVICES:	predominant groups (American-born and C	crisis assistance; acculturation experiences for both ambodian born); Cambodian adolescent group. ng is provided by a staff of volunteer nurses, one of	
POPULATIONS SERVED:	Cambodian, African immigrants and refuge Hispanic and Brazilian people.	ees. Also serve low-income White,	

AGENCY: GREATER LAWRENCE FAMILY HEALTH CENTER

CONTACT: E-MAIL:	Robert J. Ingala, CEO <u>bingala@glfhc.org</u>	PHONE: FAX:	978-725-7400 978-687-3726
ADDRESS:	34 Haverhill Street, Lawrence, MA 01841		
WEBSITE:	www.glfhc.org		
STAFF LANGUAGE:	Spanish, French, English, and Vietnamese		
DESCRIPTION:	Non-profit community operated group medical pract	ice and Communit	y Health Center.
SERVICES:	Primary care medicine, social services, nutrition, out and testing, and family planning.	reach, health educ	ation, HIV counseling
POPULATIONS SERVED:	Indochinese, Cuban, Central American, Puerto Ricar	n, and Dominican	

AGENCY:	GREATER LOWELL WORKFORCE INVESTMENT BOARD		
CONTACT: E-MAIL:	Henry Przydzial, Executive Director <u>Henry.Przydzial@NMSDA.org</u>	PHONE: FAX:	978-459-2336 978-459-2111
ADDRESS:	107 Merrimack Street, Lowell, MA 01852		
STAFF LANGUAGE:	English. Interpreter services are available to limited Khmer and Spanish upon proper notice.	English speaking	clients in Portuguese,
DESCRIPTION:	Administrative entity for the Career Center of Lowell. Local grant recipient of federal and state grants for the general public's employment and training needs		
SERVICES:	One stop career center designed to assist businesses with their employment needs and provide individuals with resources to manage their employment transitions and careers. Services available include: universal job bank and job marketing system, personal computers and laser printers, internet job service, resume assistance, telephones, fax machines, self-administered assessment and interest inventory tools, and occupational skills training (available at no cost to public meeting specific eligibility criteria).		
POPULATIONS SERVED:	General public.		

AGENCY:	HOLY FAMILY HOSPITAL		
CONTACT:	Claudia Dupuis, RN	PHONE: FAX:	978-687-6355
ADDRESS:	60 East Street, Methuen, MA 01844	ГАЛ:	978-689-7353
STAFF LANGUAGE:	Spanish		
DESCRIPTION:	Community based pediatric health center.		
SERVICES:	Health care.		
POPULATIONS SERVED:	Anglo, Vietnamese, Hispanic, Cambodian and Leba	inese.	

AGENCY:	INTERNATIONAL INSTITUTE OF GREATER LAWRENCE, INC.		
CONTACT:	Ralph Abislaiman Executive Director	PHONE: FAX:	978-687-0981 978-975-4241
ADDRESS:	125 Amesbury Street, Lawrence, MA 01840		
STAFF LANGUAGE:	Spanish, French, and Sango (African Language)		
DESCRIPTION:	A non-profit voluntary social service agency providing support for immigrants, refugees, and others to assist them in becoming self-sufficient.		
SERVICES:	Immigration documentation, English classes, citizenship/civics classes, occupational skills training, health education, day care, family literary classes, youth activities, and refugee resettlement. Community Technology Center.		
POPULATIONS SERVED:	Hispanics, Vietnamese, Lebanese, Portuguese, Turkish, African, Russian, Polish, Korean, Chinese, Brazilian, Cambodian, Haitian, and others.		

INTERNATIONAL INSTITUTE OF LOWELL, INC. AGENCY: CONTACT: Martha Monazynski Welch, Executive Director PHONE: 978-459-9031 info@iilowell.org E-MAIL: FAX: 978-459-0154 ADDRESS: 144 Merrimack Street, Suite 202, Lowell, MA 01852 WEBSITE: www.iilowell.org STAFF LANGUAGE: English, Khmer, Spanish, Portuguese, Polish, and French Social service agency, established in 1918 to assist immigrants, DESCRIPTION: refugees and newcomers resettling in a new country. SERVICES: Immigration and naturalization assistance, interpreter and translation service, document preparation, counseling, referrals, ethnic clubs, family reunification, notary service and refugee resettlement. POPULATIONS SERVED: All

AGENCY:	JEWISH FAMILY AND CHILDREN'S SERVICE		
CONTACT:	Alla Brikman	PHONE:	781-593-0100
EMAIL:	Case Manager/Lynn Site Supervisor Abrikman@jfcsboston.org	FAX:	781-599-3329
ADDRESS: STAFF	298 Union Street, Lynn, MA 01901		
LANGUAGE:	Russian, English		
DESCRIPTION:	Non-profit social service agency		
SERVICES: POPULATIONS	Refugee resettlement program		
SERVED:	Refugees and political asylees from the former Soviet Union, Haiti, Africa, Cambodia, Afghanistan		

AGENCY: LOWELL COMMUNITY HEALTH CENTER, INC. METTA HEALTH CENTER

CONTACT: E-MAIL:	Sonith Peou sonithPE@lchealth.org	PHONE:	978-441-1700
ADDRESS:	135 Jackson Street, Lowell, MA 01852		
STAFF LANGUAGE:	Khmer, Lao and English with access to Por interpreting	tuguese, Hindi, Sw	vahili, and Vietnamese
DESCRIPTION:	"Metta Health" Center, a program of Lowel response to the medical and mental health r Greater Lowell area.	•	
SERVICES:	Primary Medical Care, Nutritional Counsel Association of Greater Lowell), Traditional Social Services, Information & Referral, an	Healing Advice, A	
POPULATIONS SERVED:	Primarily Cambodians and Laotians		

AGENCY:	LOWELL COMMUNITY HEA BEHAVIORAL HEALTH SER		
CONTACT:	Pauline Yore-Brown Behavioral Health Services Direct	or PHONE: 978-937-9448 Outpatient 978-0532 Inpatient	
E-MAIL:	PaulineYB@lchealth.org		
ADDRESS:	Outpatient Department 15-17 Warren Street Lowell, MA 01852	Inpatient Department 365 East Street, P.O. Box 365 Tewksbury, MA 01876	
STAFF			
LANGUAGE:	Spanish, Khmer, English, Portugu interpreting	ese, with access to Laotian, Hindi, Swahili, and Vietnamese	
DESCRIPTION:	health and addictions counseling a	nd treatment for dually diagnosed; and outpatient mental nd acupuncture detox services to clients who require disorders. Special program for Cambodians.	
SERVICES:	Group and individual mental health treatment, Inpatient Detoxification, Outpatient Individual, Group, Family Counseling and Day Treatment. SOAP (Structured Outpatient Addiction Program); Special groups for Southeast Asian population and Group Counseling for Driver Alcohol Education (DAE); Outpatient Acupuncture Detox		
POPULATIONS SERVED:		female, including pregnant women. Outpatient male ecialize in programs for Spanish and Southeast Asians. Can der most circumstances.	

AGENCY: LOWELL COMMUNITY HEALTH CENTER AT MERRIMACK STREET

CONTACT: E-MAIL:	Lou BradyPHONE:978-2730 Ext. 268louisbr@lchealth.org
ADDRESS:	585-597 Merrimack Street, Lowell, MA 01852
STAFF LANGUAGE:	English, Spanish, Khmer, Portuguese, Hindi, Vietnamese, Lao, Swahili, French
DESCRIPTION:	Lowell Community Health Center provides comprehensive health care for people of all ages in the Greater Lowell area. We are committed to providing the highest quality care to our patients. Lowell Community Health Center offers all the health care services commonly found in a physician's office, plus laboratory, nutrition, and social services, regardless of your ability to pay. The Center's multilingual and multicultural staff is dedicated to serving your health and wellness needs.
SERVICES:	A wide range of medical and preventive services for adults, adolescents, children and infants are available. Services are provided by experienced, board certified and caring physicians, nurse practitioners and physician assistants.
POPULATIONS SERVED:	Primarily low income, uninsured, and Medicaid eligible patients of all ages from a diverse range of communities.

AGENCY:	LOWELL COMMUNITY HEALTH CENTER AT WARREN STREET		
CONTACT:	Bonnie Sharpe Women's Services, Prenatal Services	Sidney Liang Cambodian Cor	nmunity Health 2010
ADDRESS:	15-17 Warren Street, Lowell, MA 01852	PHONE:	978-934-0164
E-MAIL:	bonniesh@lchealth.org	sidneyLI@lchealth.org	
STAFF LANGUAGE:	English, Spanish, Khmer, Portuguese, Hindi, Vietnar	nese, Lao, Swahil	i, French
DESCRIPTION:	Lowell Community Health Center provides comprehensive health care for people of all ages in the Greater Lowell area. We are committed to providing the highest quality care to our patients. The Center's multilingual and multicultural staff is dedicated to serving your health and wellness needs.		
SERVICES:	<u>Women's Services</u> : Complete gynecological exams, including pap smear, chlamydia test, hemoglobin, and urinalysis. Birth control information and services. Pap test follow-up and treatment. Testing, treatment, and counseling of sexually transmitted diseases. Pregnancy testing and counseling. HIV testing and counseling. Screening for cholesterol, anemia, and hypertension. Testing and treatment of urinary tract infections. Hormone Replacement Therapy. Breast exams and self-exam infromation. Physician consults on gynecological related issues. Colposcopy. Cryosurgery/LEEP		
	<u>Prenatal</u> : Prenatal and delivery care at Lowell General Hospital, physical and gynecological exams, health education, nutrition counseling, on site WIC location, family support specialist, family home visiting program through MSPCC, HIV counseling and testing, community outreach services, on site ultrasound available, medical and psychosocial referrals, pediatric services available through Lowell Community Health Center, and smoking cessation referrals.		
	<u>Cambodian Community Health 2010</u> : Outreach, health education, case management, prevention programs, stress reduction, field trips, and exercise groups to address diabetes and cardiovascular disease in the Cambodian community. Strong collaborations with SABAI, CMAA, VNA, and hospitals.		
POPULATIONS SERVED:	Women of all ages and pregnant and parenting women Spanish, Khmer, Lao, and other languages. Cambod		

AGENCY:	LOWELL COMMUNITY HE ADOLESCENT HEALTH	EALTH CENTER, INC.		
CONTACT:	Paulette Renault-Caragianes Program Manager Adolescent Health	Mary Garboski, FNP Lowell High School Teen Clinic	Francois Toka, APN/FNP Lowell High School Rogers School	
	Lisa Marcotte, PNP Lowell High School Rogers School	Sireena Penn, MA Lowell High School	Simone Prates Rogers School	
EMAIL:	pauletteRE@lchealth.org			
STAFF LANGUAGE(S):	English, Spanish, Khmer, Portu	English, Spanish, Khmer, Portuguese, Vietnamese, Lao		
DESCRIPTION:	Lowell Community Health Center provides comprehensive health care for people of all ages in the Greater Lowell area. We are committed to providing the highest quality care to our patients. The Center's multilingual and multicultural staff is dedicated to serving your health and wellness needs.			
SERVICES:	This program, funded through our Federal 330 resources as well as MADPH to provide services linking students at Rogers Middle School and Lowell High School with access to primary health care along with health and wellness education and linkage to LCHC service to students at the Bartlett Middle School. Currently both the Rogers and Lowell High School are staffed during the academic year during regular school hours. You can reach the Rogers School staff at (978) 459-7100 and Lowell High staff at (978) 458-6642.			
	The SBHCs are a perfect choice for LCHC clients who may require services that might otherwise need to be scheduled in a manner that would cause missed school time for the child and/or missed work time for a parent or guardian, another way in which LCHC is working to remove barriers to health care. Some examples might be follow up to an urgent care visit, work or camp physicals, evaluation of a recently initiated treatment regime, flu shots for those at risk, and weight checks for students with nutritional/eating disorder concerns.			
	School health is also linked with Teen Clinic (for girls and boys), which is conducted on Friday afternoons by Mary Garboski in the Women's Services Suite on Warren Street. Francois Toka also works in the Adult Clinic at 585 Merrimack Street on Fridays.			

AGENCY:	LOWELL COMMUNITY HEALTH CEN TEEN CLINIC	NTER, INC.			
CONTACT: EMAIL:	Erica McNamara, Program Manager ericaMC@lchealth.org	PHONE:	978-934-0164		
ADDDRESS:	15-17 Warren Street, Lowell, MA 01852				
STAFF LANGUAGE(S):	English, Spanish, Khmer, Portuguese, Vietnamese, Lao				
DESCRIPTION:	ESCRIPTION: The Lowell Teen Coalition was established in 1988 to reduce the teen pregnancy implement a comprehensive teen pregnancy prevention plan for the city of Lowe inception, the Coalition has also focused its efforts on violence prevention initiat advocacy.				
	Our programs encompass a wide range of research and individual technique, but all programs focus on the Youth As Assets model of youth development and Best Practices in prevention. Through our strategic planning process, the Lowell Teen Coalition has identified strong themes and key directions, issues, and approaches to be emphasized through the programs we fund. Our programs are part of our community wide effort and MDPH's initiative to reduce adolescent pregnancy, promote positive youth and family development and build upon the assets of our community.				
	The vision and thrust of the Lowell Teen Coalition is to serve as a vocal youth advocate, to empower youth and their families to take charge of their lives and to build the community. The coalition considers subcontractors an integral and necessary component of our community's adolescent pregnancy prevention and youth development plan. The Lowell Teen Coalition supports subcontractors in training and utilization of the latest information known on Model Programs, Best Practices, and Program Development & Evaluation.				
SERVICES:	HealthCare Referrals and Information The Lowell Teen Coalition is housed at Lowell Community Health Center. Whether it's a routine physician exam, nutrition counseling, or HIV testing, we can refer you to medical professionals at the health center to meet your needs.				
	Workshops for Schools and Youth Groups need a certified sexuality educator to come to your class or group, then give us a call. We have outreach educators trained in adolescent health, teen pregnancy prevention, HIV/STD education, domestic violence, and gay and lesbian youth issues. The Lowell Teen Coalition believes that youth should take an active part in decision making and have a vocal presence in their community.				
	Helpful staff and Peer Leaders not sure what services you or a friend might need? Want to talk with a professional that can answer the questions you have about your emotional, physical, and sexual health? Contact us and we can put you in touch with someone to answer your questions.				
	Local Resources Lists for Teens, Families and Providers Check out our Ten Help Card for services for youth. Or maybe what you're looking for is our Family Help Card for resources for families!				
	Health Education Information need statistics on local teen birth data? Maybe you're looking for youth violence reports or best practices strategies for adolescent health. Get in touch and see what we have.				
	Advocacy for Youth Learn how to encourage youth to make healthier decisions and promote community involvement. The Lowell Teen Coalition believes that youth should take an active part in decision making and have a vocal presence in their community.				

AGENCY:	LOWELL YWCA		
CONTACT:	Arva J. Clark Executive Director	PHONE: FAX:	978-454-5405 978-454-5043
ADDRESS:	206 Rogers Street, Lowell, MA 01852		
STAFF LANGUAGE:	English, Spanish, Khmer, and Portuguese		
DESCRIPTION:	A non-profit multi-service agency that provides prog families from Lowell's diverse language and cultura		men, girls, boys and
SERVICES:	Licensed childcare, youth programs, and social servi Job Training, Job Placement, and Job Retention Serv		E/GED, Job Readiness,
POPULATIONS SERVED:	Low-income adults, youth, and families that are eligistic services, as specified for each program.	ble for governme	nt funded

AGENCY: LYNN COMMUNITY HEALTH CENTER

CONTACT: EMAIL:	Dr. Stephen D. Hayes Director of Behavioral Health Care Services shayes@lchcnet.org	PHONE: FAX:	781-581-3900 Ext. 550 781-598-8137
ADDRESS:	269 Union Street, Lynn, MA 01901		
WEBSITE:	www.lchcnet.org		
STAFF LANGUAGE:	English, Spanish, Khmer, French, German, Russian, Hait and Portuguese	ian, Czech, S	lovak, Italian,
DESCRIPTION:	The Lynn community health center is a private non-profit licensed outpatient clinic that provides primary medical care and mental health and substance abuse services.		
SERVICES:	Adult medicine, pediatrics, obstetrics and gynecology, health education, mental health treatment and consultation, nutrition, WIC & school based health care, outpatient substance abuse services, and specialized geriatric services.		
POPULATIONS SERVED:	All ages and all populations served		

AGENCY:	LYNN DISTRICT COURT, DA'S OFFICE ESSEX COUNTY		
CONTACT:	Elida Hem Kim Victim/Witness Advocate	PHONE: FAX:	781-593-1850 781-592-4119
EMAIL:	elida.hkim@state.ma.us	1 /1/1	101-372-4117
ADDRESS:	580 Essex Street, Lynn, MA 01902		
STAFF LANGUAGE:	Khmer and English		
DESCRIPTION:	Guide and support victims, witnesses, and their families throughout the criminal justice process.		
SERVICES:	Help victims filing criminal complaint. Notify victims and witnesses of the status of cases including restitution assistance if any. Help victims applying for victims of violent crimes, getting restraining orders, finding shelters, and referring them to the appropriate sources. Provide translation for DA in the interview and transportation if necessary.		
POPULATIONS SERVED:	Lynn residents and other towns in Essex county if necessary. Phone crisis services from other counties if necessary.		

AGENCY: MERRIMACK VALLEY AREA HEALTH EDUCATION CENTER (AHEC)

CONTACT:	Donna Rivera, Executive Director	PHONE:	978-685-4860
EMAIL:	drivera@glfhc.org	FAX:	978-685-4328
ADDRESS:	34 Haverhill Street, Lawrence, MA 01841		
STAFF LANGUAGE:	Spanish, English, Romanian		
DESCRIPTION:	One of six regional centers in a statewide AHEC net	work.	
SERVICES:	Recruitment and education of health care profession	als in primary care	
POPULATIONS SERVED:	Multicultural health care professionals and para professionals seeking further training as interpreters, nurses, physicians, or other allied health careers.		

AGENCY:	NEIGHBORHOOD LEGAL SERVICES	5	
CONTACT: EMAIL:	Ross Dolloff, Executive Director rdolloff@nlsma.org	PHONE: FAX:	781-599-7730 781-595-2022
ADDRESS:	37 Friend StreetandLynn, MA 01902	170 Common Street, Suit Lawrence, MA 01840	te 300
WEBSITE:	www.neighborhoodlaw.org		
STAFF LANGUAGE:	English, Spanish, and Khmer		
DESCRIPTION:	Free legal assistance to families and individ federal poverty level.	luals with income after taxe	es below 125% of the
SERVICES:	Legal assistance, advice and representation employment, public benefits and welfare m economic development projects. No crimin	atters and assistance to grou	
POPULATIONS SERVED:	Residents of Essex County who have incon poverty level or who receive TAFDC, EAE		

AGENCY:	NORTHEAST INDEPENDENT LIVING PROGI	RAM (NILP)	
CONTACT:	Ruthie Poole//Nan Donald/Oliva Tejada (Latino Outreach Coordinator) Services to Mental Health Consumer/Psychiatric Sur	PHONE: FAX: vivors	978-687-4288 978-689-4488
EMAIL:	rpoole@nilp.org; ndonald@nilp.org; otejada	a@nilp.org	
ADDRESS:	20 Ballard Road, Lawrence, MA 01843-1018		
WEBSITE:	www.nilp.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	NILP is a cross disability agency run by and for peop	ole with disabilitie	s.
SERVICES:	Individual and systems advocacy, peer counseling (in project), information and referral, community educat training. Services to Mental Health Consumers/Psychiatric Su with psychiatric disabilities. Free of charge, we offer support through a variety of services and activities.	ion, technical assi rvivors Program i	stance and skills s run by and for people
POPULATIONS SERVED:	People with disabilities.		

AGENCY:	NORTHERN ESSEX COMMUNITY COLLEGI LAWRENCE CAMPUS	Ξ	
CONTACT:	Mary Ellen Ashley, Sr. Vice President	PHONE:	978-556-3627
ADDRESS:	Lawrence - Campus, 45 Franklin Street, Lawrence, MA 01841		
WEBSITE:	www.necc.mass.edu		
DESCRIPTION:	College-level credit & non-credit courses, ESL non-credit courses in literacy to assist the unemployed and underemployed to attain economic self-sufficiency.		
SERVICES:	ESL (morning, afternoon and evening, day-care available) basic education in English and Spanish leading to basic literacy and GED training programs, and counseling.		
POPULATIONS SERVED:	Hispanics, Southeast Asians, Russians, all non-Engli 18 yr. or older.	ish speaking grouj	ps, any adult

AGENCY:	SAINTS MEMORIAL MEDICAL CENTER		
CONTACT:	Cheryl A. Satryb Manager, Volunteer/Interpreter Services	PHONE:	978-934-8309
E-MAIL:	PP.CAS@stmmc.org		
ADDRESS:	1 Hospital Drive, Lowell, MA 01852		
WEBSITE:	www.saints-memorial.org		
STAFF LANGUAGE:	English, Spanish, Portuguese, Cambodian, Laotian,	French.	
DESCRIPTION:	Full-service acute care community hospital, 24-hour clinics.	emergency servic	e; primary and specialty
SERVICES:	Primary and specialty clinics, 24-hour emergency carehabilitation services, and diagnostic.	are, obstetrics, ped	iatrics, medical-surgical,
POPULATIONS SERVED:	All		

AGENCY:	SALEM OUTPATIENT SITE OF HEALTH & EDUCATION SERVICES, INC.			
CONTACT:	Maggie Padro Site Director & Coordinator	PHONE FAX:	: 978-745-2440 978-745- 7615	
E-MAIL:	mpadro@hes-inc.org			
ADDRESS:	162 Federal Street, Salem, MA 01970			
WEBSITE:	www.hes-inc.org			
STAFF LANGUAGE:	Spanish and Portuguese			
DESCRIPTION:	The Cross Cultural Program is an outpatient mental health and substance abuse service comprised of a culturally competent team of professionals with expertise to meet the specific needs of multicultural populations. Expertise allows them to be culturally sensitive in rendering accurate diagnostic assessments and treatment interventions. Staff understands the complexities of cross-cultural psychology, the process of acculturation, immigration, and stress, with cultural awareness of family value, beliefs, and traditions.			
SERVICES:	Individual, couple and family therapy, outreach services to the home and/or school, 24 –hour crisis intervention and emergency services, psychiatric services, psychological testing, and a full range of psychoeducational groups for children, adults and families. Professional consultations also available to community referrals in the public/private sector.			
POPULATIONS SERVED:	Hispanic, Portuguese, and Brazilian. Services available to populations from other cultures but not in their native language.			

AGENCY:	SANGHIKARAM WAT KHMER TRUST			
CONTACT:	Ven. Sophom Thon Ven. Podhi Poli	PHONE:	781-593-4987	
ADDRESS:	10 Story Avenue Lynn, MA 01902	110 Chestnut Street Lynn, MA 01902		
STAFF LANGUAGE:	Cambodian, Thai, Lao, English			
DESCRIPTION:	Theravada Buddhist Temple serves as a place for religious and social service purposes for Cambodians, Southeast Asians and all other interested persons. Serves as a center for extra support on traditional Khmer Funeral arrangement ceremonies for families.			
SERVICES:	Khmer traditional ceremonies (New Year and Prachum Ben), religious ceremonies (Visakha Boja, Meak Boja, Cham Preh Vossar etc.) and some spiritual counseling.			
POPULATIONS SERVED:	Cambodian, Lao, Thai, Vietnam, and American.			

AGENCY:	SOLOMON MENTAL HEALTH CENTER, DMH			
CONTACT:	John Gilmore Center Director	PHONE: FAX:	978-322-5000 978-322-5078	
ADDRESS:	391 Varnum Ave., Lowell, MA 01854			
STAFF LANGUAGE:	Spanish, English, and Khmer			
DESCRIPTION:	Provide case management and continuing care mental health services to eligible people regardless of ability to pay.			
SERVICES:	Case Management provided by staff who include Latino and Cambodian staff.			
POPULATIONS SERVED:	All who are eligible			

AGENCY:	STAFF BUILDERS		
CONTACT:	Julie Ireland Director of Clinical Services	PHONE:	617-787-5005
ADDRESS:	175 Cabot Street, Lowell, MA 01853		
STAFF LANGUAGE:	Russian, Haitian Creole, French, Spanish, Cl Portuguese	hinese (Mandarin, Cant	onese, Toisanese), and
DESCRIPTION:	We provide culturally sensitive and language multi-cultural program is to utilize skilled nu health aide services from the same cultural b	ursing, social services, p	hysical therapy and home
SERVICES:	Home care services; skilled nursing, social se and home health aides, and translation.	ervice, physical, occupa	ational and speech therapy,
POPULATIONS SERVED:	English speaking and ethnic minorities (Russ	sian, Haitian, Chinese, I	Portuguese, and Latino).

AGENCY:	TRAIRATANARAM BUDDHIST TEMPLE		
CONTACT:	Ven Soa Khuon, Head Monk	PHONE/FAX:	978-251-1198
ADDRESS:	21 Quigley Avenue, N. Chelmsford, MA 01863		
STAFF LANGUAGE:	Khmer (Cambodian), Thai, Lao, and English		
DESCRIPTION:	The Buddhist Temple is a place of religious ceremonies and meditation through Buddha teaching for the Cambodians, Southeast Asians, and any interested person in the community who wishes to seek Buddhist instruction and practices.		
SERVICES:	Hiniyana Buddhist, social and cultural counseling, Khmer, The Cambodian community of Greater Lowell.	nai, Lao and Englis	sh's center for
POPULATIONS SERVED:	Cambodian, Laotian, Thai, Vietnamese, American, and other	5.	

AGENCY:	TRICITY MENTAL HEALTH AND RETARDATION			
CONTACT:	Bob Ott, Director	PHONE:	781-596-9222	
ADDRESS:	95 Pleasant Street, Lynn, MA 01901			
STAFF LANGUAGE:	Khmer and Spanish			
DESCRIPTION:	Outpatient mental health treatment.			
SERVICES:	Translation services available in Spanish, co outpatient mental health, crisis intervention	1	0	
POPULATIONS SERVED:	Cambodian and Hispanic			

AGENCY:	YWCA - DOMESTIC VIOLENCE PRO	GRAM	
CONTACT:	Mary O'Brien Executive Director - Women's Services	PHONE:	978-688-2645
EMAIL:	mobrien@ywcalawrence.org		
ADDRESS:	38 Lawrence Street, Lawrence, MA 01840		
WEBSITE:	www.ywcalawrence.org		
STAFF LANGUAGE:	Bilingual, Spanish/English		
DESCRIPTION:	A Domestic Violence Program, Teen Datin, battered women and their children and for h	0 0	
SERVICES:	Crisis Intervention, support groups, legal ac presentations, help securing a source of ince and referrals to anyone.		
POPULATIONS SERVED:	All women, children, adolescents, and elder Lawrence, Methuen, and North Andover. I	•	

AGENCY:	YWCA - SEXUAL ASSAULT PROGRA	M	
CONTACT:	Mary O'Brien Executive Director - Women's Services	PHONE:	978-688-2645
EMAIL:	mobrien@ywcalawrence.org		
ADDRESS:	38 Lawrence Street, Lawrence, MA 01840		
WEBSITE:	www.ywcalawrence.org		
STAFF LANGUAGE:	Bilingual, Spanish/English		
DESCRIPTION:	Sexual Assault/Rape Crisis Program Teen Sexual Assault Program		
SERVICES:	24/7 Hotline; 24/7 Medical coverage for SA Individual counseling, support groups; educ		
POPULATIONS SERVED:	Men & women ages 13 and up Service Area: Merrimack, Boxford, Grovel Methuen, Andover, North Andover, North H		eorgetown, Lawrence,

METRO SUBURBAN AREA

AGENCY:	ASIAN AMERICAN SERVICE ASSOCIATION			
CONTACT: EMAIL:	Richard Law, Executive Director richlaw@ix.netcom.com	PHONE: FAX:	617-773-5482 617-471-0235	
ADDRESS:	550 Hancock Street, Quincy, MA 02170			
STAFF LANGUAGE:	Cantonese, Mandarin, and English			
DESCRIPTION:	AASA is a multi service organization to help meet the needs of Asian immigrants and refugees in Quincy and the South Shore Area.			
SERVICES:	Wollaston Senior Center for Asian senior people; Quincy Family Network for 0 age to 4 years old and family; After School Care Program for grade school students; and Badminton Exercise for Adults.			
POPULATIONS SERVED:	Asians (mostly Chinese speaking)			

AGENCY:	BOSTON HEALTH CARE		
CONTACT: EMAIL:	Tina Jichi	PHONE: FAX:	508-660-7949 ex 0 508-660-7943
ADDRESS:	420 Main Street, Walpole, MA 02081		
STAFF LANGUAGE(S):	Arabic		
DESCRIPTION:	Psychiatric Services		
SERVICES:			
POPULATIONS SERVED:	Arab populations		

AGENCY:	IRISH PASTORAL CENTER		
CONTACT:	Sister Veronica Dobson, C.S.B.	PHONE: FAX:	617-479-7404 617- 479-0541
ADDRESS:	953 Hancock Street, Quincy, MA 02127		
STAFF			
LANGUAGE:	English		
DESCRIPTION:	Multi service agency of the archdiocese of Boston, the following locations: St. Mark's Rectory, 20 Roseland Brendan's Rectory, 15 Rita Rd., Dorchester, MA 02 South Boston, MA 02127	d Street, Dorcheste	er, MA 02124 St.
SERVICES:	Immigration, employment, health, education, housin social opportunities, legal assistance, and general par		rrals, recreation and
POPULATIONS SERVED:	Irish Immigrants		

AGENCY:	JEWISH FAMILY & CHILDREN'S SERVICE		
CONTACT:	Marsha Frankel, LICSW Director of Mental Health Services	PHONE: FAX:	617-558-1278 617-558-5250
E-MAIL:	mfrankel@jfcsboston.org		017 000 0200
ADDRESS:	1340 Centre Street, Newton, MA 02459-2453		
WEBSITE:	www.jfcsboston.org		
STAFF LANGUAGE:	Russian and Hebrew		
DESCRIPTION:	Since 1864, Jewish Family and Children's Service h resettlement services. Jewish Family & Children's S agency with offices in Boston, Newton, Lynn, and C	Service is a nonsec	
SERVICES:	Resettlement and case management services for rece services, including counseling by bilingual staff. Ou geriatric team of social workers and a geriatric psych	treach to home-bo	
POPULATIONS SERVED:	Russian immigrants, including children, parents, fan	nilies, adults, and s	seniors.

AGENCY:	LUTHERAN SOCIAL SERVICES OF NEW ENGLA UNACCOMPANIED REFUGEE AND MINOR PRO	,	
CONTACT: E-MAIL:	Jeanne Woodward, Program Manager URMP@aol.com	PHONE:	617-964-7220
ADDRESS:	1310 Centre Street, Newton, MA 02159		
STAFF LANGUAGE:	Vietnamese, Haitian Creole, English, French, Arabic, Di	nka, Nuen	
DESCRIPTION:	Non-profit social service agency providing foster care an children and adolescents classified by the U.S. Office of unaccompanied minors.	11	e
SERVICES:	Foster care placement; bilingual/bicultural case work to p educational, medical, psychological and legal needs are r and non-ethnic foster homes; reinforcement of ethnic ide to life in the U.S.; and development of independent living	net; recruitme ntity; family 1	ent and training of ethnic
POPULATIONS SERVED:	Unaccompanied refugees minors from Southeast Asia, C and other countries as need arises.	hina, Central	America, Africa, Haiti

AGENCY:	RIVERSIDE COMMUNITY CARE		
CONTACT:	Intake Coordinator at Specific Site		
ADDRESS:	Riverside Outpatient Center at Newton 64 Eldredge St., Newton, MA 02458 PHONE: 617-969-4925	Riverside Outpatient Center at Norwood 190 Lenox St., Norwood, MA 02062 PHONE: 781-769-8670	
	Riverside Outpatient Center at Upton 206 Milford St., Upton, MA 01568 PHONE: 617-508-529-7000	Riverside Outpatient Center at Dedham 30 Eastbrook Rd, Suite 302, Dedham, MA 02026 PHONE: 781-329-4579	
STAFF LANGUAGE:	Spanish, French (at Upton), Russian (at Riv	verside), and ASL (at Newton)	
DESCRIPTION:	Riverside is a provider of mental health care, mental retardation services, substance abuse treatment, and human services.		
SERVICES:	Counseling, medication, emergency services, a variety of day and residential programs, and early intervention services for children age 0-3.		
POPULATIONS SERVED:	Area residents or employees requiring support for emotional problems, issues related to mental retardation, substance abuse, or developmental delays.		

AGENCY:	SOUTH SHORE MENTAL HEALTH		
CONTACT: E-MAIL:	Marcy Ravech mravech@ssmh.org	PHONE: TDD: FAX:	617-847-1950 617-847-1922 617-786-9894
ADDRESS:	6 Fort Street, Quincy, MA 02169		
STAFF LANGUAGE:	Various Chinese dialects, Hindi, Serbo-Croatian, Ita Sign Language (ASL)	lian, Arabic, Frenc	ch, Spanish, American
DESCRIPTION:	Multi-service agency providing mental health service Hyannis, Orleans, Chatham, and Provincetown.	es with sites in Qu	incy, Plymouth,
SERVICES:	Outpatient services (child, adult, MR, deaf Services, treatment, intensive child and family services, early		
POPULATIONS SERVED:	Deaf individuals, persons, or various racial and ethn	ic backgrounds.	

AGENCY:	SOUTH SHORE MENTAL HEALTH (at 460 Quincy Avenue)		
CONTACT:	William Heran, Director Deaf Community Behavioral Health	PHONE: TTY: FAX:	617-774-6005 617-472-0424 617-770-3749
ADDRESS:	460 Quincy Avenue, Quincy, MA 02169		
STAFF LANGUAGE:	American Sign Language		
DESCRIPTION:	Outpatient counseling center.		
SERVICES:	Outpatient services for children, adults, families who crisis intervention, parent training, substance abuse o		a deaf family member,
POPULATIONS SERVED:	Deaf and hard of hearing children, adults, and their f	families.	

AGENCY:	WAYSIDE BEAVERBROOK EARLY INTERVENTION AND COUNSELING CENTER		
CONTACT:	Mimi Rovito, Program Director	PHONE:	781-891-0555
EMAIL:	mimi-rovito@waysideyouth.org	FAX:	781-647-1432
ADDRESS:	118 Central Street, Waltham, MA 02453		
WEBSITE:	www.waysideyouth.org		
STAFF		~	
LANGUAGE:	English, Spanish, French, Greek, Creole and Americ	can Sign Language	e
DESCRIPTION:	Early Intervention Services- children birth to 3 and their families. Children qualify if they have a developmental delay or if they are at risk for delay. Counseling Center – outpatient mental health services to children, adolescents, and adults.		
SERVICES:	Early Intervention- home visiting/developmental assessments/groups. Outpatient mental health- individual, group, family and couples.		
POPULATIONS SERVED:	Spanish/Creole speaking – outpatient and early intervention. French, Greek, Creole speaking and ASL – outpatient.		

AGENCY:	WESTBORO STATE HOSPITAL MENTAL HEA	ALTH UNIT FOR	R DEAF PEOPLE
CONTACT:	Neil Glickman, Ph.D, Clinical Unit Director	PHONE:	508-616-2327
EMAIL:	Neil.Glickman@dmh.state.ma.us		508-616-2326
		FAX:	508-616-2843
ADDRESS:	Westboro State Hospital		
	PO Box 288 Lyman Street, Westboro, MA 01581		
STAFF			
LANGUAGE:	American Sign Language and English		
DESCRIPTION:	Acute psychiatric inpatient unit for deaf persons age	14 and up.	
SERVICES:	Acute crisis assessment and stabilization.		
POPULATIONS SERVED:	Deaf teenagers age (14 and up) and adults who need a signing environment.	acute psychiatric in	patient care in a

AGENCY:	WORK, INC.		
CONTACT:	Ellen Hansen Director of Deaf Services	PHONE: TTY:	617-691-1712 v 617-691-1730
EMAIL:	ehansen@workinc.org	FAX:	617-691-1595
ADDRESS:	3 Arlington Street, Quincy, MA 02171		
STAFF LANGUAGE:	American Sign Language		
DESCRIPTION:	WORK, Inc. is a private, non-profit agency that prov culturally sensitive services to a diverse population of deafened people. Some have a disability such as me half of the people we serve come from other countrie	of Deaf, hard of he ntal illness or men	aring, Deafblind, Late
SERVICES:	Services include vocational evaluation, job placemer will be accepting people for Day Habilitation service		ay program, and in 2005
POPULATIONS SERVED:	While we primarily serve the Boston area, our evaluation travel into other areas including the Southeast area, H	5 1	

SOUTHEASTERN MASSACHUSETTS AREA

AGENCY:	ADULT LEARNING CENTER/BROCKTON PUBLIC SCHOOLS		
CONTACT: E-MAIL:	Linda Faria Braun, Department Head brockabe@massed.net	PHONE: FAX:	508-580-7475 508-580-7096
ADDRESS:	211 Crescent St., Brockton, MA 02302		
WEBSITE	www.brocktonpublicschools.com/programs/alc/alc.h	<u>tml</u>	
STAFF LANGUAGE:	Primarily English, but some staff members are bilingual- Portuguese, French, Spanish		
DESCRIPTION:	The ALC is a comprehensive adult basic education program designed to help adults improve their reading, writing, speaking, listening, math and problem solving skills.		
SERVICES:	Provide the following classes: beginning and intermediate literacy, GED prep, math, writing, beginning, intermediate and advanced ESOL, family learning and computer assisted instruction. Provide the following learner support services: Information and referrals (education advisement, career information, health, housing, and family immigration and citizenship); and volunteer tutor support.		
POPULATIONS SERVED:	Adults from Brockton and surrounding communities at no cost to students.		

AGENCY:	BAMSI/HELPLINE

CONTACT:	Judith Philipp Certified Information & Referral Specialist	PHONE: FAX:	508-584-4357 508-587-2309
EMAIL:	helpline@bamsi.org		
ADDRESS:	47 West Elm Street, Brockton, MA 02301		
WEBSITE:	www.bamsi.org		
STAFF LANGUAGE(S):	Cape Verdean and Spanish		
DESCRIPTION:	Housing, Housing Counseling, Housing Search and Info Electronic Information Resources, Comprehensive Infor Information and Referral, Information Lines		
SERVICES:	The Information and Referral Program is designed to lin agencies and/or services that will alleviate their need. V and maintain current and accurate data concerning the h area. The following Helpline program is listed separated Program (HAP).	Ve provide info uman services	ormation, make referrals in the Plymouth County
POPULATIONS SERVED:	Our Information and Referral program is a comprehensi all populations and age groups.	ve program wł	ich is equipped to serve

AGENCY:	BAMSI HELPLINE HOUSING ASSISTANCE PROGRAM		
CONTACT: EMAIL:	Faith Frazier, Director of Housing helpline@bamsi.org	PHONE: FAX:	508-584-4357 508-2309
ADDRESS:	47 West Elm Street, Brockton, MA 02301		
WEBSITE:	www.bamsi.org		
STAFF LANGUAGE(S):	Cape Verdean and Spanish		
DESCRIPTION:	Intake and Assessment of homeless families placed in emergency shelters and hotels by the Department of Transitional Assistance. The program assists families in applying for housing they can afford and follows the family for a period of time after they have obtained housing to ensure a success tenancy.		
SERVICES:	Housing Counseling, Housing Search and Information	on	
POPULATIONS SERVED:	Families living at the Louison Shelter in Brockton, Conway House in Middleboro and area hotels and motels.		

AGENCY: BROCKTON AREA PRIVATE INDUSTRY COUNCIL, INC.

CONTACT: E-MAIL:	Kevin V. O'Rourke, Executive Director korourke@bapic.org	PHONE: FAX:	508-584-1888 508-587-1944
ADDRESS:	4 Main St., Brockton, MA 02301		
WEBSITE:	www.bapic.org		
STAFF LANGUAGE:	English, French, Portuguese Creole, Portuguese, and	Spanish	
DESCRIPTION:	Provides workforce development services in the Bro at-risk youth and adults in acquiring skills that will e the labor force and attain economic self-sufficiency.		
SERVICES:	GED Instruction, distance learning, GED Prep, MCAS Remediation, Computer Training, ESOL Instruction, Young Parents Programs, Offender Reintegration Programs, Educational Support, College Planning, Internships, Job Placement Services, Job Readiness Training, Career Training Programs, Life Skills, Recreation and Arts Programs, and more.		
POPULATIONS SERVED:	The 10 communities served by BAPIC include Abin Bridgewater, Hanson, Stoughton, West Bridgewater,		ewater, Brockton, East

AGENCY:	BROCKTON FAMILY AND COMMUNITY RESOURCES, INC.		
CONTACT:	Pat Kelleher Executive Director	PHONE: FAX:	508-583-2045 508-583-4942
ADDRESS:	180 Belmont Street, Brockton, MA 02301		
STAFF LANGUAGE:	Cape Verdean Creole, Portuguese, Haitian Creole, ar	nd Spanish	
DESCRIPTION:	Support services including: case management, immigration, DSS liaison, legal advocacy for victims of domestic violence. State certified groups for offenders of domestic violence. Mental Health services for Haitian population.		
SERVICES:	Same as above.		
POPULATIONS SERVED:	Adult victims and perpetrators of domestic violence. I community.	Mental health serv	vices for the Haitian

AGENCY:	BROCKTON NEIGHBORHOOD HEALTH CEN	TER
CONTACT:	Linda Gabruk Director of Social Services	PHONE: 508-559-6699 FAX: 508-583-4649
EMAIL:	gabrukl@bnhc.org	
ADDRESS:	157 Main Street, Brockton, MA 02301	
WEBSITE:	www.BNHC.ORG	
STAFF LANGUAGE:	Spanish, Haitian Creole, Cape Verdean Creole, Portu	iguese, and Chinese
DESCRIPTION:	Community health center offering primary care medic Free care available to patients without health insurance and other insurances accepted. Dental services for all	e. Mass Health, Medicare, NHP, CMSP,
SERVICES:	Adult medicine, gynecology, pediatrics, prenatal care vaccinations, check-ups, eye exams, HIV services, tec services.	
POPULATIONS SERVED:	Residents of Brockton and surrounding towns with sp English fluently and those who do not have health ins	-

AGENCY:	CATHOLIC CHARITIES		
CONTACT:	Marylou Shearing Clinical Director of Outpatient Clinic	PHONE: FAX:	508-587-0815 508-586-9446
ADDRESS:	686 North Main Street, Brockton, MA 02301		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Substance abuse services to Latino population if the	y are uninsured.	
SERVICES:	Substance abuse counseling, education, and court ma	andated groups.	
POPULATIONS SERVED:	Latino population		

AGENCY:	GREATER NEW BEDFORD COMMUNITY HEALTH CENTER
TIOLITE I.	

CONTACT:	Pamela Kavanaugh Director of Program Planning & Education	PHONE: TDY:	508-992-6553 508-994-2478
EMAIL:	pkavanaugh@gnbchc.org	FAX:	508-990-7558
ADDRESS:	874 Purchase Street, New Bedford, MA 02740		
WEBSITE:	www.GNBCHC.ORG		
HOURS OF OPERATION:	<u>Adult/Pediatrics</u> Monday - Friday 8:30 am - 5:00 pm Weekends 8:30 am - 5:00 pm Thursday Adolescent Clinic 5:00 pm - 9:00 pm	Friday 8:3	<u>re Hours</u> Thursday 8:30 am - 6:00 pm 0 am - 5:00 pm 1:00 am - 5:00 pm
STAFF	Dental Center Hours M, W, F 8:00 am - 4:30 pm, T & Th 8:00 am - 2:00 Saturday (2 x month) 8:30 am - 2:00 pm	pm	
LANGUAGE:	English, Portuguese, Spanish, and Cape Verdean Cro	eole	
DESCRIPTION:	The mission of the Greater New Bedford Community and services that improve the health of individuals at 1981, this United States Public Health Service 330 a provides primary health care services to the medicall federally funded Tittle III Ryan White HIV services.	nd the comm nd Federally y under serv	unity." Since its inception in Qualified Health Center,
SERVICES:	Primary care and ancillary services include Adult Primary Care Medicine, Pediatrics, Maternal- Child Health, HIV/AIDS Primary Care, Infectious Diseases, Urgent Care, Podiatry, Smoking Cessation, Pharmacy Assistance Program, WIC, Nutrition, Social Services, Case Management, Laboratory, and Radiology. We maximize access to health care by providing both linguistically and culturally sensitive care through well trained bilingual and minority staff.		
POPULATIONS SERVED:	The Greater New Bedford Community Health Cente health insurance. All services are provided regardles	1	

AGENCY:	GREATER NEW BEDFORD WOMEN'S CENT	ER	
CONTACT:	Marie Marcotte	PHONE:	508-996-3343 x 125
EMAIL:	marie.marcotte@verizon.net	FAX:	508-999-7139
ADDRESS:	252 County Street, New Bedford, MA 02740		
WEBSITE:	www.gnbwc.org		
STAFF LANGUAGE(S):	English, Spanish, Portuguese		
DESCRIPTION:	The Greater New Bedford Women's Center is a 501("to affirm choices and independence of all women o to build support for action toward a healthy, violence Violence/Rape Crisis Center providing comprehensi Bedford, and the only DPH-funded Sexual Assault p Swansea and Somerset.	f all cultures in Gr e-free community. ve services to vict	eater New Bedford and " It is the only Domestic ims in Greater New
SERVICES:	Domestic Violence Program including 90-day shelte legal/medical advocacy and counseling; Court Advo Child Trauma Program; and Volunteer Education an	cacy Program; Sex	kual Assault Program;
POPULATIONS SERVED:	Victims of domestic violence; victims of sexual assa violence/sexual assault; children who have witnessed serves female, male and "differently abled" victims f	d/been influenced	by DV/SA. GNBWC

AGENCY:	IMMIGRANTS ASSISTANCE CENTER		
CONTACT: EMAIL:	Helena S. Marques, Executive Director mrq729@aol.com	PHONE:	508-996-8113
ADDRESS:	58 Crapo Street, New Bedford, MA 02740		
STAFF LANGUAGE:	Portuguese, English and Spanish		
DESCRIPTION:	Non-profit social service agency that helps immigrar economic barriers.	nts overcome cultu	ral, language and
SERVICES:	General case management, support for the elderly, ci native language citizenship classes for the elderly, H Case Management and Outreach services for deporte food and clothing assistance.	IV/AIDS & Subst	ance Abuse services,
POPULATIONS SERVED:	Brazilians, Portuguese, Cape Verdeans, and other Po	ortuguese speakers	

AGENCY:	INDEPENDENCE ASSOCIATES, INC.		
CONTACT: EMAIL:	Constance M. Gallant, Executive Director cgallant@iacil.org	PHONE: FAX:	508-880-5325 508-880-6311
ADDRESS:	10 Oak Street, 2 nd Floor, Taunton, MA 02780		
WEBSITE:	www.indassoc.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Independence Associates, Inc. is a center for indepen services which will enhance the range of acceptable improve the quality of life of people with disabilities	options available	1
SERVICES:	Information and referral, individual and community training and peer counseling. We are also a provider services.	• 1	U
POPULATIONS SERVED:	Any person who has or identifies themselves as havi within our service area.	ng a disability is e	ligible for services

AGENCY:	NORTHSTAR LEARNING CENTERS		
CONTACT: EMAIL:	Maria A. Rosario, Executive Director <u>rbria220950@aol.com</u>	PHONE: FAX:	508-991-5907 508-998-9303
ADDRESS:	8 Amanda Avenue, New Bedford, MA 02745		
STAFF LANGUAGE(S):	English, Spanish, Portuguese, Crioulo (spoken in Cape Verdean speech community)		
DESCRIPTION:	Founded in 1974 through local community action, NorthStar Learning Centers is a state- certified "minority nonprofit organization" that remains grounded in its original vision to provide culturally competent, inclusive services to "help children, youth, and families realize their strengths and dreams" and that "leave no one behind."		
SERVICES:	Full-day, full-year early education and care (infant/toddler, preschool, and school-age); After- school academic support programs; Youth development programs for Department of Social Services and court-involved youth; Family support services (including Grandparents Raising Grandchildren)		
POPULATIONS SERVED:	Low and moderate income working families; Childre Families in crisis; Foster children and their foster far Bedford Juvenile Drug Court program and their fami	nilies; Youth parti	-

AGENCY:	PROFESSIONAL COUNSELING CENTER, INC.		
CONTACT:	Jose Delgado, M.D. Medical Director	PHONE:	508-997-0794
ADDRESS:	466 County Street, New Bedford, MA 02740		
STAFF LANGUAGE:	English, Portuguese, Spanish, and Cape Verdean		
DESCRIPTION:	Multi-Disciplinary Mental Health Facility.		
SERVICES:	Family, group, and individual counseling, psychologi parenting assessment, marital counseling, psychother interpreter and translation services.	1 V	
POPULATIONS SERVED:	Southeastern Massachusetts		

AGENCY:	PYCO (PORTUGUESE YOUTH CULTURAL ORGANIZATION)		
CONTACT: EMAIL:	Mario Medeiros, Executive Director mmedeiros@sevenhills.org	PHONE:	508-679-0962
ADDRESS:	1402 Pleasant Street, Fall River, MA 02723		
STAFF LANGUAGE:	Portuguese and Spanish		
DESCRIPTION:	PYCO is a non-profit health and human service agen religions.	ncy assisting peopl	e of all ages, races and
SERVICES:	HIV/AIDS Prevention, Education, Outreach; Biling Counseling; 1st and 2nd Offender's DUI Services; A Groups; Individual, Group and Family Counseling.	U	
POPULATIONS SERVED:	Portuguese and Hispanic.		

METRO BOSTON AREA

AGENCY:	ABCD PARKER HILL/FENWAY NEIGHBORHOOD SERVICE CENTER		
CONTACT:	Milagros Arbaje Director	PHONE: FAX:	617-445-6000 617-445-6005
ADDRESS:	714 Parker Street, Roxbury, MA 02120		
STAFF LANGUAGE:	Spanish and English		
DESCRIPTION:	Multi-service, community-based non-profit social service agency.		
SERVICES:	Employment counseling and placement, higher education resource center (assistance in filling out college and SAT applications, financial aid forms, and accessing scholarship information and applying for funds), Senior Center, SummerWorks (summer youth employment), fuel assistance, emergency food pantry (referral based only), farmer's market, and information and referral.		
POPULATIONS SERVED:	Low to moderate income.		

AGENCY: ACTION FOR BOSTON COMMUNITY DEVELOPMENT, INC. (ABCD)

CONTACT: EMAIL:	Susan Kooperstein Director of Public Information kooperstein@bostonabcd.org	PHONE:	617-357-6000 X 6241
ADDRESS:	178 Tremont Street, Boston, MA 02111		
WEBSITE:	www.bostonabcd.org		
STAFF LANGUAGE:	English, Spanish, Vietnamese, Russian, Thai, Italian Creole, French, Cape Verdean, and others.	, Chinese (Mandar	rin, Cantonese), Haitian
DESCRIPTION:	Multi-service, community based organization serving low-income neighborhoods of Boston. ABCD is the official anti-poverty agency in Boston, and the largest human service agency in New England, with the majority of board members elected from Boston's neighborhoods through the decentralized ABCD neighborhood network.		
SERVICES:	Job and skills training, high school diploma/GED pr Child Care, Daycare Services, Head Start, Foster Gr housing, fuel assistance/ weatherization, Summer W Multicultural Independent Living Center.	andparents Program	m, Elderly services,
POPULATIONS SERVED:	Any and all; providing they meet federal low-income	e guidelines.	

AGENCY:	AFRICAN INITIATIVE FOR COMMUNITY DEVELOPMENT, INC.			
CONTACT:	Juma T. Kayembe President, Chief Executive Officer	PHONE: FAX:	617-989-2613 617-427-7106	
E-MAIL:	<u>Aicd5@cs.com</u>			
ADDRESS:	775 Harrison Ave., Boston, MA 02118			
STAFF LANGUAGE:	English and French			
DESCRIPTION:	Social and human organization dedicated to developing programs to address needs in the community of low income minorities including refugees and immigrants residing in the Boston Area.			
SERVICES:	Basic English language skills, citizenship assistance, nurse's a notary public services, home health services, and more.	aide training, com	puter skills,	
POPULATIONS SERVED:	Low income minorities, including refugees and immigrants.			

AGENCY:	AFRICAN PASTORAL CENTER		
CONTACT:	Sr. Anne Malone Director	PHONE: FAX:	617-541-1341 617-541-1377
ADDRESS:	41 Harold Street, Roxbury, MA 02119-1605		
STAFF LANGUAGE:	English, French, Kiswahili, and Spanish		
DESCRIPTION:	The African Pastoral Center of the Archdiocese of Boston seeks to serve African immigrants in Eastern Massachusetts. Immigrants from Africa face difficulties in adjusting to new social, political and economic structures and are often afraid to approach government agencies for help. Also, many do not know what services are available to them. The Center offers programs which are designed to meet the needs of newly arrived immigrants. The programs presently being offered by the Center focus on immigration, family life, education, health care and women's issues.		
SERVICES:	Immigration, education consultation, housing, employ services, family support, women's groups, afterschoo culture, welcoming atmosphere for newly arrived, he	ol program, help ir	n adjustment to new
POPULATIONS SERVED:	African immigrants and refugees.		

AGENCY:	ALLSTON-BRIGHTON AREA PLANNING ACTION COUNCIL (APAC)		
CONTACT:	Paul F. Creighton, Jr. Executive Director	PHONE: FAX:	617-783-1485 617-783-0763
ADDRESS:	143 Harvard Avenue, Allston, MA 02134		
STAFF LANGUAGE:	Spanish, Italian, Chinese, Vietnamese.		
DESCRIPTION:	APAC is a non-profit, multi service organization formed in 1968.		
SERVICES:	APAC provides a wide range of vital community services including: fuel assistance, USDA surplus food distribution, family services, elderly services, day care, head start program, employment, summer camp, summer jobs, etc., and a broad network of social services and also community organization activities.		
POPULATIONS SERVED:	Low income families from Allston/Brighton area.		

AGENCY:	AMERICAN RED CROSS OF MASS. BAY		
CONTACT:	Amy Jo Carson, LICSW Associate Director, Operations Emergency Services	PHONE: FAX:	617-375-0700 x 237 617-375-0726
ADDRESS:	285 Columbus Ave., 7 th Floor, Boston, MA 02116		
WEBSITE:	www.BostonRedCross.org		
STAFF			
LANGUAGE:	English, Spanish, German, French, Japanese, Manda	rin Chinese	
DESCRIPTION:	The Disaster Mental Health Services (DMHS) department of the Red Cross of Massachusetts Bay is a team of volunteers who are licensed mental health professionals. They provide emergency interventions to meet the immediate disaster-related mental health needs of Red Cross workers and the people affected by the disaster.		
SERVICES:	Disaster Mental Health Services		
POPULATIONS SERVED:	People affected by disaster in the Mass. Bay area.		

AGENCY:	ASIAN AMERICAN CIVIC ASSOCIATION		
CONTACT:	Chau-Ming Lee Executive Director	PHONE: FAX:	617-426-9492 617-482-2316
ADDRESS:	200 Tremont Street, Boston, MA 02116		
STAFF LANGUAGE:	English, Chinese (Cantonese/Mandarin), Vietnamese	and access to oth	er languages
DESCRIPTION:	Adult basic education; family literacy program; office skills training; job counseling and placement; immigration and housing counseling; interpretation and translation; information and referral; and publication of "Sampan" newspaper		
SERVICES:	Multi service center for Asian immigrants and refuge	ees.	
POPULATIONS SERVED:	Asian immigrants and all refugees.		

AGENCY:	ASIAN TASK FORCE AGAINST DOMESTIC VIOLENCE, INC.		
CONTACT:	Shirley Fan	PHONE:	617-338-2350
EMAIL:	Executive Director asiandv@atask.org	FAX:	617-338-2354
ADDRESS:	P.O. Box 120108, Boston, MA 02112-0108		
WEBSITE:	www.atask.org		
STAFF LANGUAGE:	Chinese (Cantonese and Mandarin), Hindi, Japanese, Khmer, Korean, and Vietnamese		
DESCRIPTION:	Asian battered women's program with bilingual staff	and culturally app	propriate programs.
SERVICES:	Provide advocacy services for Asian women and their children who are suffering from domestic violence. Staff will respond to crisis calls, assist women to find help, advocacy at courts, hospitals, housing, welfare and counseling. Referrals to other services. Also, offers ESL, tutoring , emergency shelters, offers informal counseling to families and outreach and education programs.		
POPULATIONS SERVED:	Chinese, Asian Indian, Japanese, Cambodian, Korean Vietnamese, battered women and children.	n, and	

AGENCY:	AWAKE PROJECT		
CONTACT:	Jennifer Robertson, Director	PHONE: 617-355-4760 Project Director PHONE: 617-355-6369 Advocate On-Call	
ADDRESS:	Children's Hospital, 300 Longwood Avenu	e, Boston, MA 02115	
STAFF LANGUAGE:	English and Spanish. Other languages via i	interpreter services.	
DESCRIPTION:	Domestic violence intervention program located within Children's Hospital Boston and the Martha Eliot Health Center in Jamaica Plain.		
SERVICES:	Individual counseling in-person and via phone; court, police, other criminal justice advocacy; assistance in accessing legal representation; housing, immigration and State, local public agency advocacy; weekly support groups for women whose primary language in Spanish at The Martha Eliot Health Center; Dating Violence/Personal Safety Educational groups for adolescent girls at the Mildred Avenue School in Mattapan; Weekly group for hospital and health center employees who are or have been in abusive relationships; and referrals to community resources. AWAKE also provides training and educational sessions regarding child abuse and domestic violence to community agencies by request. All services are Free. Services are NOT time limited.		
POPULATIONS SERVED:	Any adolescent girl or adult female who is dating/domestic violence and who has been Eliot Health Center.	currently or has in the past experienced a patient at Children's Hospital or the Martha	

AGENCY: BOSTON ALLIANCE OF GAY, LESBIAN, BISEXUAL, AND TRANSGENDERED YOUTH (BAGLY), INC.

CONTACT:	Katrina Avila Munichiello	PHONE: FAX:	617-227-4313 617-227-3266
ADDRESS:	14 Beacon Street, #506, Boston, MA 02108		
STAFF LANGUAGE:	English, French, Spanish, and ASL		
DESCRIPTION:	BAGLY is a youth led adult supported organization for youth ages 22 and under who are Gay, Lesbian, Bisexual, Transgendered, or questioning sexual or gender identities.		
SERVICES:	Weekly youth led meetings, activities, social events, monthly and quarterly events (dances, prom, community events, movies, etc.) Peer Leadership Program. Referrals available.		
POPULATIONS SERVED:	Gay, Lesbian, Bisexual and Transgendered youth 22	and under.	

AGENCY:	BOSTON ASIAN: YOUTH ESSENTIAL SERVICE, INC.		
CONTACT: EMAIL:	Jane S. Leung, Executive Director jleung@bostonasianyes.org	PHONE: FAX:	617-482-4243 617-482-3620
ADDRESS:	199 Harrison Avenue, Boston, MA 02111		
WEBSITE:	www.bostonasianyes.org		
STAFF LANGUAGE:	English, Chinese (Toisanese, Mandarin, Cantonese), and Vietnamese		
DESCRIPTION:	Boston Asian: YES provides a broad range of prevention and intervention services for Asian youth to address problems and barriers, and to build upon their strengths and interests.		
SERVICES:	Individual and family counseling, GED preparation, afterschool tutoring, substance abuse prevention, youth leadership, youth development programs, and court diversion programs.		
POPULATIONS SERVED:	Asian youth primarily, ages 12-20, and their families. Service area - primarily Boston neighborhoods.		

AGENCY:	BOSTON CHINATOWN NEIGHBORHOOD CH	ENTER	
CONTACT:	David Moy Executive Director	PHONE:	617-635-5129
ADDRESS:	885 Washington Street Boston, MA 02111		
STAFF LANGUAGE:	Cantonese, Mandarin, Toisanese, and English		
DESCRIPTION:	Multicultural, multi-service agency serving Boston's Boston community schools.	Asian community	v. Part of the
SERVICES:	Day Care, Afterschool Day Care, Recreation Program	n, and Chinatown	Summer Camp.
POPULATIONS SERVED:	Asian		

AGENCY:	BOSTON LIVING CENTER		
CONTACT: EMAIL:	Jennifer Hight, Program Director jhight@livingcenter.org	PHONE: FAX:	617-236-1012 617-236-0334
ADDRESS:	29 Stanhope Street, Boston, MA 02116		
WEBSITE:	www.bostonlivingcenter.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	The Boston Living Center (BLC) is a non-p center dedicated to fostering the wellness an HIV/AIDS.		
SERVICES:	Meal programs and nutritional consultation care packages, hair cuts, medication adhere care, housing supports, legal consultations, program, and computer classes); Educationa Therapies; and Social Activities.	nce program, men clinical trials upda	tal health services, pastoral ates, employment support
POPULATIONS SERVED:	Membership to BLC requires verification of as income verification.	f HIV+ status from	n a doctor or nurse as well

AGENCY: BOSTON PUBLIC HEALTH COMMISSION -COMMUNICABLE DISEASE CONTROL PROGRAM

CONTACT:	Pat Tormey, R.N., M.P.H.	PHONE:	617-534-5611
ADDRESS:	1010 Massachusetts Ave., 2 nd Floor, Boston, MA 02	2118	
STAFF LANGUAGE:	Spanish, Haitian Creole, and English		
DESCRIPTION:	The purpose of the communicable disease control pro and control actual and potential infectious disease pr	0	
SERVICES:	Conduct health education programs on communicable based groups and for health care providers. Work w community groups to increase and maintain high leve adults. Implement measures for the control and preve	ith health care pro els of immunizatio	viders and ons for children and
POPULATIONS SERVED:	Residents of Boston and the health care providers where	10 practice in Bost	ton.

AGENCY:	BOWDOIN STREET HEALTH CENTER	R	
CONTACT:	Peggy Buckley	PHONE:	617-825-9800
ADDRESS:	230 Bowdoin Street, Dorchester, MA 02122	2	
STAFF LANGUAGE:	Spanish, Cape Verdean, and Haitian		
DESCRIPTION:	Health Care Center.		
SERVICES:	Primary health care; assistance in obtaining foutpatient population. Mental health service psychotherapy) are available with use of an i and French.	es (Psycho-pharm.	and short-term
POPULATIONS SERVED:	Multi-cultural population.		

AGENCY:	BRAZILIAN IMMIGRANT CENTER		
CONTACT:	Fausto Rocha Organizer	PHONE:	617-783-8001
ADDRESS:	139 Brighton Ave., Suite # 2 Allston, MA 02134		
STAFF LANGUAGE:	Portuguese and English		
DESCRIPTION:	Non-profit agency to inform, organize and educate Braz	ilian immigran	ts.
SERVICES:	Work place rights advocacy, immigration counseling, E	SL, and other s	ervices.
POPULATIONS SERVED:	Brazilians in the Greater Boston area.		

AGENCY:	BROOKSIDE COMMUNITY HEALTH CENTER		
CONTACT: EMAIL:	Paula McNichols, Executive Director pmcnichols@partners.org	PHONE:	617-522-4700
ADDRESS:	3297 Washington Street, Jamaica Plain, MA 02130		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Community health center providing family oriented n	nulti-discipline se	rvices.
SERVICES:	Medical Primary Care: Adult and pediatric medicine; OB/GYN; Family Planning: Mental Health; Substance Abuse counseling; Domestic Violence Advocacy; HIV testing/education; social services and lab services; Dental; General Dentistry for adults and Pediatrics.		
POPULATIONS SERVED:	All		

AGENCY:	CAMBRIDGE CARES ABOUT AIDS	
CONTACT: EMAIL:	Nurit Adem, Assistant Program Manager mail@ccaa.org/nadem	PHONE: 617-492-8828 FAX: 617-497-7756
ADDRESS:	10 Russell Street, Cambridge, MA 02139	
WEBSITE:	www. <u>ccaa.org</u>	
STAFF LANGUAGES:	English, Spanish, Amharic / Tigrigna, Chichewa, Ndebe	ele, Swahili / Kikuyu
DESCRIPTION:	Ruah Breath of Life program	

AGENCY:	CAMBRIDGE HEALTH ALLIANCE		
CONTACT:	Pedro Barbosa, Ph.D Associate Director, Ambulatory Psychiatry	PHONE:	617-591-6033
E-MAIL:	pbarbosa@challiance.org		
ADDRESS:	Central Street Health Center 26 Central Street, Somerville, MA 02143		
WEBSITE:	www.challiance.org		
STAFF LANGUAGE:	Haitian Creole, Portuguese, Cape Verdean Creole, Sp and Sign Language. Indian dialects: Hindi, Oriya, Tel	-	nese, Mandarin,
DESCRIPTION:	Specialty clinics staffed by bilingual and bicultural cl through Interpreter Services.	inicians. Other lan	guages available
SERVICES:	CHA is comprised of Cambridge and Somerville Hos health centers. A full range of inpatient and outpatien available including: obstetrics/gynecology, pediatrics surgery, 24- hour medical and psychiatric emergency	t medical and psyc , medical- psychia	chiatric services try, detox,
POPULATIONS SERVED:	People of all ages and nationalities, with specialty ser American and Caribbean), Portuguese/Brazilians, Ha countries.		

AGENCY: CARITAS CLINIC AT BRIGHTON MARINE

CONTACT:	Elaine Gale Administrative Assistant	PHONE: FAX:	617-562-5200 617-562-5209
ADDRESS:	77 Warren Street, Brighton, MA 02135		
STAFF LANGUAGE:	English, Spanish, Portuguese, Russian, Cambodian,	and Vietnamese	
DESCRIPTION:	Multi-specialty community health center. Many insurances accepted, including Medicaid.		
SERVICES:	Primary health care, outpatient specialty care, dental services, mental health, and outpatient rehabilitation	•	ervices, radiology
POPULATIONS SERVED:	All		

AGENCY:	CASA MYRNA VAZQUEZ, INC.		
CONTACT:	Patricia Cullen Emergency Services Director	PHONE: 0	617-521-0100
ADDRESS:	P.O. Box 10018, Boston, MA 02118		
STAFF LANGUAGE:	Spanish and English		
DESCRIPTION:	Emergency shelter programs for battered we	omen and their	children.
SERVICES:	Legal services for women in the community services are open for women in the commun		
POPULATIONS SERVED:	Battered women and their children.		

AGENCY: CATHOLIC CHARITIES, REFUGEE AND IMMIGRATION SERVICES

CONTACT: E-MAIL:	Deborah Hughes, Director <u>dahughes@compuserve.com</u>	PHONE: FAX:	617-625-1920 617-625-5768
ADDRESS:	270 Washington Street, Somerville, MA 02143		
WEBSITE:	www.ccab.org		
STAFF LANGUAGE:	Bosnian, Albanian, Spanish, Vietnamese, English, A	rabic, Portuguese,	and French
DESCRIPTION:	A multi-service agency affiliated with the US Cathol refugees in the Archdiocese of Boston, assists immig problems, interpreter services, and offers ESL and ci	grants with immigr	U .
SERVICES:	Case management, resettlement assistance, interprete classes, legal assistance and information referral.	er services, ESL ar	nd citizenship
POPULATIONS SERVED:	Refugees and immigrants from all countries, especia Hispanic, Haitian, and African.	lly Bosnian, Kosov	var, Vietnamese,

AGENCY:	CENTER FOR HEALTH AND DEVELOPMENT, INC.	
CONTACT:	Kenneth Spicer, President and Chief Executive Officer PHONE: 617-357-0224	
ADDRESS:	10 Winter Place, 3 rd floor, Boston, MA 02108	
WEBSITE:	www.centerforhealth.org	
STAFF LANGUAGE:	Spanish, Portuguese, and English	
DESCRIPTION:	Mental health facilities, residential facilities, and forensic services. Minority- directed.	
SERVICES:	Mental health services, club houses, forensic mental health, residential programs for adults, day rehabilitation services, supported housing, and vocational training.	
POPULATIONS SERVED:	All, mental health services for hearing - impaired adults.	

AGENCY:	CENTRO DEL CARDENAL/CARDINAL CUSHING CENTER			
CONTACT:	James McCarthy	PHONE:	617-542-9292	
EMAIL:	Executive Director james_mcarthy@ccab.org			
ADDRESS:	76 Union Park Street, Boston, MA 02118			
WEBSITE:	www.elcentrodelcardenal.org			
STAFF LANGUAGE:	Spanish and English			
DESCRIPTION:	Social service agency serving the needs of Hispanic	individuals and th	eir families.	
SERVICES:	Adult education, (ESL), Case management, GED/BI prevention program for youth, pregnancy prevention		s and teens, drug	
POPULATIONS SERVED:	Hispanic individuals and families from the Greater E	Boston area.		

AGENCY:	CENTRO LATINO DE CHELSEA, INC.		
CONTACT: EMAIL:	Juan R. Vega, Executive Director info@centrolatino.org	PHONE: FAX:	617-884-3238 617-884-4646
ADDRESS:	267 Broadway, Chelsea, MA 02150		
WEBSITE:	www.centrolatino.org		
STAFF LANGUAGE:	Spanish and English		
DESCRIPTION:	Centro Latino de Chelsea is a community-based non- 1989 to meet the social and family development need Chelsea and Greater Boston. Centro's mission is "to determination of Latinos in Chelsea and surrounding development, education, health and social well-being	ls of Latinos and i improve the quali communities thro	mmigrants in ty of life and self-
SERVICES:	HIV/AIDS Counseling and Support; Basic Education Development Education; Immigration and Citizenshi	•	orkforce
POPULATIONS SERVED:	Latinos, immigrants, and low-income working famili Boston area.	es that reside in C	helsea and Greater

AGENCY:	CENTRO PRESENTE
HOLICET.	

CONTACT:	Antonio Amaya	PHONE: FAX:	617-497-9080 X 15 617-497-7247
ADDRESS:	54 Essex Street, 2 nd Floor, Cambridge, MA	02139	
STAFF LANGUAGE:	Spanish		
DESCRIPTION:	A multi-service center that works with Cent	ral American refu	gees.
SERVICES:	Legal, social services, community organizir literacy.	ng, community edu	cation, ESL, and Spanish
POPULATIONS SERVED:	Central American, refugees, and immigrants	s.	

AGENCY:	CHILDREN'S SERVICES OF ROXBURY, INC.		
CONTACT:	Sandra L. Tacke Director of Development	PHONE: FAX:	617-445-6655 617-445-0940
ADDRESS:	2406 Washington Street Roxbury, MA 02119	504 Dudley Street Roxbury, MA 02119	
STAFF LANGUAGE:	English, Spanish, French, American Sign L	anguage, Portuguese, and	French Creole
DESCRIPTION:	A multi-service, non-profit agency which provides programs, services and support to children and their families. CSR is a minority business enterprise which is opened to all. We serve most of Boston's neighborhoods, Greater Boston and in some programs the entire state. We also administer Roxbury Unites for Children (RUFC) and Massachusetts Families for Kids (MFFK).		
SERVICES:	Adoption, and foster care; transitional hous childcare (in Boston, Worcester, Cape and permanency services including family visit mediation, family services and MAPP train New England Home for Little Wanderers.	Islands), parent aide servic ation, kinship services, vou	ees, food pantry, ucher services, court
POPULATIONS SERVED:	Opened to all. Some programs, such as trac come from DTA for that program). Childre linguistic minorities.		

AGENCY:	CHINESE ECONOMICS DEVELOPMENT COUNCIL		
CONTACT:	Ed Chiang, Chairman	PHONE: 617-482-1011	
EMAIL:	cedc@cedc-boston.org		
ADDRESS:	65 Harrison Ave., 7th Floor, Boston, MA 02111		
STAFF LANGUAGE:	Mandarin, Cantonese, and English		
DESCRIPTION:	A locally-oriented, non-profit, community development	organization.	
SERVICES:	Focusing on real-estate development for the benefit of the	ne community	
POPULATIONS SERVED:	Asian community at large.		

AGENCY:	COMMUNITY ACTION AGENCY OF SOMERVILLE		
CONTACT: EMAIL:	Jack Hamilton jhamilton@caasomerville.org	PHONE: 617-623-7370	
ADDRESS:	66-70 Union Square, Somerville, MA 0214	13	
STAFF LANGUAGE:	Spanish, Haitian Creole, French, and Portug	guese	
DESCRIPTION:	Anti-poverty organization		
SERVICES:	1) Advocacy Program - assists low-income preferrals to job training, ESL, and financial discrimination; 2) Head Start pre-school edvelopmental screenings, and parent involved	literacy education, and combatting racism and education, socialization, health and	
POPULATIONS	Low-income Somerville residents. CAAS h problems to stay housed, in collaboration wi the Somerville Homeless Coalition, and the	ith the Somerville Mental Health Association,	
SERVED:			

AGENCY:	CONCILIO HISPANO DE CAMBRIDGE, INC.		
CONTACT: EMAIL:	Silvia Saavedra-Keber, Executive Director sskeber@conciliohispano.org	PHONE FAX:	617-661-9406 X 118 617-661-8008
ADDRESS:	105 Windsor Street, 3 rd Floor, Cambridge, MA 02139		
WEBSITE:	www.conciliohispano.org		
STAFF LANGUAGE:	English, Spanish, and Portuguese		
DESCRIPTION:	A multi-service social service agency for Hispanic comm radius of Cambridge.	nunity res	idents within a 30 mile
SERVICES:	ESL and ABE citizenship preparation classes - family se information and referral, community support clubhouse (protective services, and interpreter services to Department leadership	mental h	ealth program),
POPULATIONS SERVED:	Latinos		

AGENCY:	DEAF AND HARD OF HEARING SERVICE, CAMBRIDGE HOSPITAL		
CONTACT:	Sanjay Gulati, M.D.	PHONE:	617-665-3458 x 3
EMAIL:	deafclinic@challiance.org	TTY:	617-665-1055
		FAX: EMERGENCY:	6170665-1973 617-665-1560
ADDRESS:	Macht Building		
STAFF	16 Camelia Avenue, Cambridge, MA 02139		
LANGUAGE:	American Sign Language		
DESCRIPTION:	Psychiatric services for Deaf and Hard of Hearing ch their family members.	ildren, adolescent	s, and adults, and
SERVICES:	Individual therapy, family therapy, school consultation management.	on, medication eva	luation and
POPULATIONS SERVED:	All		

AGENCY:	D.E.A.F. INC		
CONTACT: EMAIL:	Sharon L. Applegate sapplegate@deafinconline.org	PHONE: FAX:	617-254-4041 617-254-7091
ADDRESS:	215 Brighton Avenue, Allston, MA 02134		
WEBSITE:	www.deafinconline.org		
STAFF LANGUAGE:	American Sign Language		
DESCRIPTION:	DEAF Inc. is a multiservice agency run by, for and w Hearing.	vith persons who a	are Deaf or Hard of
SERVICES:	Deaf and Hard of Hearing Independent Living Service Mentorship, Family Shared Reading Project, and De Program, Project HOPE, 7B title equipment.		· •
POPULATIONS SERVED:	Deaf, Hard of Hearing, Late Deafened, and Deafblin for parents and family members. Technical assistance	-	

AGENCY:	DISABILITY LAW CENTER		
CONTACT:	Intake Staff	PHONE TTY: FAX:	: 617-723-8455 / 800-872-9992 617-227-9464 / 800-381-0577 617-723-9125
E-MAIL:	mail@dlc-ma.org	1 / 1/1.	011 125 1125
ADDRESS:	11 Beacon Street, Suite 925, Bost	on, MA 02	108
WEBSITE:	www.dlc-ma.org		
STAFF LANGUAGE:	English, several staff members sp	eak Spanisl	h, language line service
DESCRIPTION:	•	-	non-profit interest law firm providing free ith disabilities throughout Massachusetts.
SERVICES:	Free legal assistance and trainings disability related issues.	s for advoca	ates, organizations and businesses about
	Intake and Referral: M-F 9-12 pm	a. No walk	-ins. All intakes are done over the phone.
POPULATIONS SERVED:	Low income persons with disabili	ties througl	hout the state.

AGENCY: DIVISION OF TUBERCULOSIS PREVENTION AND CONTROL

CONTACT:	Sue Etkind, R.N., M.S.	PHONE:	617-983-6970
ADDRESS:	State Lab Institute, 305 South Street, Jamaica Plain,	MA 0213	
WEBSITE:	www.mass.gov/dph/cdc/tb		
STAFF LANGUAGE:	Spanish, Haitian (Creole), Chinese, Cambodian, Vietnamese, Cape Verdean, and Portuguese		
DESCRIPTION:	State and federal funding.		
SERVICES:	Screening, case management, treatment and follow-u analysis, and outreach services.	ips, education, data	a collection and
POPULATIONS SERVED:	Individuals with active TB or in need of preventive t are foreign born and refugees, statewide.	reatment, many o	f whom

AGENCY:	DORCHESTER YOUTH COLLABORATIVE		
CONTACT:	Dennis Leferve Executive Director	PHONE:	617-288-1748
ADDRESS:	1514A Dorchester Avenue, Dorchester, MA 02122		
STAFF LANGUAGE:	English		
DESCRIPTION:	Located in Field Corner of Dorchester and incorpora needs of troubled teenagers.	ted in 1981 to mee	et the increasing
SERVICES:	Counseling and meditation, alternative education pro- services, and crime prevention.	ograms, employme	nt/vocational
POPULATIONS SERVED:	All youth in Dorchester		

AGENCY: EAST BOSTON ECUMENICAL COMMUNITY COUNCIL	
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CONTACT:	Holly Lockwood Director	PHONE: V/TTY: FAX:	617-567-2750 617-569-1134 617-569-5946
ADDRESS:	28 Paris Street East Boston, MA 02128	50 Meridian Street, Suite East Boston, MA 02128	B-1
STAFF LANGUAGE:	Cambodian, Vietnamese, Spanish, English,	and Chinese	
DESCRIPTION:	Advocacy services on all issues; family services.		
SERVICES:	Community organizing, ESL, family support, housing, immigration and youth services.		
POPULATIONS SERVED:	Cambodian, Vietnamese, Hispanic, and East Boston community.		

AGENCY:	ECUMENICAL SOCIAL ACTION COMMITTEE (ESAC)		
CONTACT:	Call Telephone Number	PHONE: FAX:	617-524-2555 617-524-2315
ADDRESS:	P.O. Box 4, Jamaica Plain, MA 02130		
WEBSITE:	www.esacboston.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	ESAC is a social service agency that has operated in (Jamaica Plain and Roxbury) since 1965. ESAC wor neighborhood by stimulating efforts to address local	rks to facilitate and	d promote a stable
SERVICES:	Provides homeownership assistance programs: Lead Repair, Housing Advocacy and Foreclosure Preventi lead agency for the Greater Egleston Community Hig offered for Boston Youth.	on Counseling. E	SAC serves as the
POPULATIONS SERVED:	Families, Youth, and Seniors.		

AGENCY:	EMERGE: COUNSELING AND EDUCATION T	FO STOP DOMI	ESTIC
CONTACT:	David Adams, Program Director	PHONE:	617-547-9879
E-MAIL:	Program Director emergedv@aol.com		
ADDRESS:	2464 Massachusetts Ave., Suite 101, Cambridge, MA	A 02140	
WEBSITE:	www.emergedv.com		
STAFF LANGUAGE:	Spanish in Cambridge and Roxbury; Khmer in Camb in Cambridge. Call main number for times and locat		Lowell; Vietnamese
DESCRIPTION:	Counseling for men who batter. Training on domest	ic violence interve	entions.
SERVICES:	See above.		
POPULATIONS SERVED:	Adult men who live in Eastern Massachusetts.		

AGENCY:	ETHIOPIAN COMMUNITY MUTUAL ASSISTANCE ASSOCIATION		
CONTACT: EMAIL:	Binyam Tamene, Executive Director btamene@aol.com	PHONE:	617-492-4232
ADDRESS:	552 Mass. Ave., Suite 209, Cambridge, MA 02139		
STAFF LANGUAGE:	Amharic (Ethiopian) and English		
DESCRIPTION:	Human service agency.		
SERVICES:	Advocacy, interpreting, translation, counseling, healt assistance. Employment training and referral.	th education and o	rientation housing
POPULATIONS SERVED:	Ethiopians and other Africans		

AGENCY: FENWAY COMMUNITY HEALTH CENTER

CONTACT: EMAIL:	Don Farr, LICSW, Clinical Coordinator dfarr@fenwayhealth.org	PHONE: FAX:	617-927-6200 617-267-3667
ADDRESS:	7 Haviland Street, Boston, MA 02115		
WEBSITE:	www.fenwayhealth.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Outpatient Mental Health and Addictions Department	nt in Community H	Health Center.
SERVICES:	Outpatient Mental Health includes: individual, group and couples therapy, family therapy, psychopharm services. Substance Abuse Treatment Program includes: acupuncture detox (walk-in), substance abuse counseling both individual and group. Violence Recovery Program includes: victim advocate services, groups, individual counseling and referral services. Medical Social Work Department provides HIV case Management services.		
POPULATIONS SERVED:	Lesbian, Gay, Bisexual, and Transgender community neighborhood residents and students from some of the	•	

AGENCY:	FREEDOM TRAIL CLINIC		
CONTACT:	Justine Stohl, LICSW Deaf Services Program Director	PHONE: TTY: FAX:	617-912-7800 617-912-7897 617-723-3919
ADDRESS:	25 Staniford Street, Boston, MA 02114		
STAFF LANGUAGE:	American Sign Language, PSE, and Signed English.		
DESCRIPTION:	FTC is a private non-profit agency. The Deaf Servic culturally and linguistically competent staff who spec to the unique needs of dead and hard of hearing peop	cialize in identifyi	ng and responding
SERVICES:	Provide psychiatric evaluations and psychopharmacology services; individual, couple, family, and group therapy; consultation and education; and community based services. Familiar with resources within the state for referrals and linkage to other services that may benefit clients.		
POPULATIONS SERVED:	Adults, children, and adolescents whom are Deaf, Ha deafened and their families.	rd of Hearing, dea	af blind, and late

AGENCY:	FROSINA INFORMATION NETWORK		
CONTACT:	Van Christo Executive Director	PHONE: FAX:	617-482-2002 617-482-0014
EMAIL:	vanchristo@frosina.org		
ADDRESS:	162 Boylston St., Boston, MA 02116		
WEBSITE:	www.frosina.org		
STAFF LANGUAGE:	English and Albanian		
DESCRIPTION:	An immigrant and cultural resource providing central to Albanian and other ethnic newcomers arriving in t education and dissemination of information about Al	he USA. Frosina	is involved in the
SERVICES:	Referrals re: ESL classes including self-help, USA academic equivalency of diplomas earned at foreign universities, translation of documents, preparation of Curriculum Vitae, networking with Albanian and other organizations in USA, employment and job training, health care and health plans, and general, non-legal information about immigration- related and other matters.		
POPULATIONS SERVED:	Albanian but the information distributed is also utiliz	ed by other ethnic	e groups.

AGENCY:	HAITIAN AMERICAN PUBLIC HEALTH INITIATIVE (HAPHI)		
CONTACT:	Jean Marc Jean-Baptiste Interim Director	PHONE:	617-298-8076
ADDRESS:	10 Fairway Street - P.O. Box 260386, Mattapan, MA 02126		
STAFF LANGUAGE:	French, Haitian Creole, and English		
DESCRIPTION:	Public health organization for Haitians providing education, prevention, counseling, support, and referral services.		
SERVICES:	Empowerment education for Haitian youth (Peer Leadership), anonymous/confidential HIV counseling and testing, extended counseling and psych. education, nursing assistant certification, health education/prevention media campaign, and tobacco control program.		
POPULATION SERVED:	Haitians in the Greater Boston Community.		

CONTACT:	Mel Schmid, M.Div., LICSW Administrative Director	PHONE:	617-498-1109 617-591-6380
	Administrative Director	FAX:	617-498-1897
	Astrid Desrosiers, MD		617-591-6029
	Clinical Director		
ADDRESS:	26 Central Street, Somerville, MA 02143		
STAFF			
LANGUAGE:	Haitian Kreyol, French, and English		
DESCRIPTION:	Objective of positively impacting the needs of a pop dysfunction. It seeks to overcome traditional ethnic health services utilization through the provision of li treatment.	and linguistic b	arriers to mental
SERVICES:	Psychiatric, crisis and therapeutic intervention to ind major diagnoses have been and are being treated), fa skills, conflict resolution, reunification and specific of (marital adjustment and conflict resolution). Occasion adolescents and parents are held. Indirect Service: C education.	mily (acculturat child behavioral onally, psycho-e	tion issues, parenting l issues), and couples educational groups for
POPULATIONS SERVED:	First and second generation Haitian immigrants and	refugees.	

AGENCY:	HAITIAN MULTI SERVICE CENTER		
CONTACT:	Pierre Imbert Director	PHONE:	617-436-2848
ADDRESS:	12 Bicknell Street, Dorchester, MA 02121		
STAFF LANGUAGE:	Haitian Creole and French		
DESCRIPTION:	A multi-service social service agency for the Haitian	community of Gr	eater Boston.
SERVICES:	Employment and housing assistance, AIDS advocact services, ESL classes, educational and vocational co emergency relief services.		1
POPULATIONS SERVED:	Haitian		

AGENCY:	HIV/AIDS BUREAU		
CONTACT:	Jean Flatley McGuire, Ph.D Acting Director	PHONE: FAX:	(617) 624-5300 (617) 624-5399
ADDRESS:	250 Washington St., 3 rd Floor, Boston, MA 02108-4619		
STAFF LANGUAGE:	Spanish, Haitian/Creole, and Khmer		
DESCRIPTION:	Receives state and federal funding.		
SERVICES:	Prevention and Education; Counseling and Testing; HIV/AIDS Health Services.	Client Serv	vices and Housing;
POPULATIONS SERVED:	General populations at high risk, persons with AIDS	or HIVinf	ection statewide.

AGENCY:	HOSPITALITY HOMES		
CONTACT: EMAIL:	Marianne Duddy, Executive Director mduddy@hosp.org	PHONE: FAX:	617-482-4338 617-582-7980
ADDRESS:	P.O. Box 15265, Boston, MA 02215		
WEBSITE:	www.hosp.org		
STAFF LANGUAGE:	English		
DESCRIPTION:	A non-profit organization that helps to find housing Boston from out of town for medical treatment.	for families of pati	ients that come to
SERVICES:	Place families with our host volunteer families (gues term housing.	t stay in private ho	omes) for short-
POPULATIONS SERVED:	Anyone coming to Boston for medical treatment. Ha Spanish speaking guests.	ave had Chinese, H	Hungarian, and

AGENCY:	IMMIGRANT WORKERS RESOURCE CENTER			
CONTACT:	Juana Hernandez	PHONE:	617-522-0614	
E-MAIL:	Executive Director immigrantworkers@aol.com	FAX:	617-522-1673	
ADDRESS:	125 Amory St. Bldg. A, Roxbury, MA 02119			
STAFF LANGUAGE:	English and Spanish			
DESCRIPTION:	IWRC is a non-profit organization that builds the capacity of immigrant workers to protect, defend, and expand their rights in their work places and in society. IWRC helps immigrants become leaders in their communities and train others about their workplace rights.			
SERVICES:	Offer four levels of ESL classes, Worker's and a Women Leadership Training Program	-	, referral to legal services,	
POPULATIONS SERVED:	All immigrants, particularly Spanish and En	glish speaking.		

AGENCY:	INQUILINOS BORICUAS EN ACCION	1	
CONTACT:	David Cortiella Executive Director	PHONE:	617-927-1700
ADDRESS:	405 Shawmut Ave., Boston, MA 02118		
STAFF LANGUAGE:	Spanish and English		
DESCRIPTION:	People working together for a better future in Villa Victoria, South End neighborhood and metropolitan area.		
SERVICES:	Family support program, information and referral, educational and linkage services to families/caretakers of Hispanic mentally disabled individuals, drop-out prevention program, and provide beginner and advanced computer classes at our Technology Center, "El Batey."		
POPULATIONS SERVED:	Villa Victoria and metropolitan area residen	nts through IBA's diverse	e programs.

AGENCY:	INTERNATIONAL INSTITUTE OF BOSTON		
CONTACT:	Dr. Westy A. Egmont President	PHONE: FAX:	617-695-9990 617-695-9191
EMAIL:	beacon@iiboston.org	ΓΑΛ:	017-093-9191
ADDRESS:	One Milk Street, Boston, MA 02109		
WEBSITE:	www.iiboston.org		
STAFF LANGUAGE:	Arabic, Berber, Bosnian, Cambodian, Chinese, Croatian, Czech, French, German, Greek, Haitian Creole, Italian, Persian, Russian, Serbian, Somali, Spanish, Swahili, Taiwanese, and Vietnamese		
DESCRIPTION:	Non-profit social service agency helping immigrant and refugees successfully integrate into New England.		
SERVICES:	ESOL and literacy classes, job training and placement, career advancement counseling, economic development (financial literacy instruction, microenterprise development, homebuyer education and tax assistance), legal/immigration assistance, social services (specializing in mental health care for survivors of torture, war trauma and domestic violence), refugee resettlement, and citizenship services.		
POPULATIONS SERVED:	Immigrants, refugees, asylees and other ethnic minor	ities.	

AGENCY:	INTERNATIONAL RESCUE COMMITTEE			
CONTACT: EMAIL:	Rita Kantarowski, Regional Director ritak@theirc.org	PHONE:	617-482-1154 x 201	
ADDRESS:	162 Boylston Street, Suite 50, Boston, MA	02116		
WEBSITE:	www.theirc.org			
STAFF LANGUAGE:	French, German, Bosnian, Vietnamese, Russian, Somali, Arabic, Italian, Swahili, Amharic, Spanish			
DESCRIPTION:	A voluntary non-profit agency with a cooperative agreement with the US State Department to resettle refugees.			
SERVICES:	Orientation information and referral; job counseling and placement for refugees and asylees. Resettlement services sponsored for resettlement by our agency.			
POPULATIONS SERVED:	Vietnamese, Russian, Eritrean, Ethiopian, Somali, Liberian, Sierre Leonean, Sudanese. Diverse groups of Asylees.			

AGENCY:	IRISH IMMIGRATION CENTER		
CONTACT:	Lena Deevy Director	PHONE: FAX:	617-367-1126 617-367-1420
ADDRESS:	59 Temple PL STE 1105, Boston, MA 02111-1344		
STAFF LANGUAGE:	English, Irish, Haitian Creole, and French		
DESCRIPTION:	A volunteer-managed organization designed to meet needs of immigrants through a central philosophy of self-help and community based empowerment. The Center offers an active anti-racism program, cross-cultural activities and works in collaboration with other immigrant groups to support immigrants and immigrant rights.		
SERVICES:	Drop-In Center and confidential hotline where immigrants can find help with a variety of issues: immigration, citizenship, employment, housing, and other social service referrals. Two free immigration clinics staffed by immigration attorneys offered each month. Workshops, seminars, cross-cultural and immigrant organizing programs, volunteer and leadership development opportunities, internet, computer and phone access available.		
POPULATIONS SERVED:	Seventy percent are Irish. Other immigrants use the free and open to everyone.	services provided	. Services are

AGENCY:	JEWISH VOCATIONAL SERVICE		
CONTACT:	Rebecca S. Pyle, CRC Director, Job Placement	PHONE: FAX:	617-399-3204 617-542-3992
EMAIL:	rpyle@jvs-boston.org	ΓΑΛ.	017-342-3992
ADDRESS:	29 Winter Street, 3 rd floor, Boston, MA 02108		
WEBSITE:	www.jvs-boston.org		
STAFF LANGUAGE:	Amharic, Bosnian, Cantonese, Cape Verdean, Creo Spanish, Vietnamese, Portuguese and Haitian Creol		rin, Patois, Russian,
DESCRIPTION:	A private non-profit multi-service agency serving Greater Boston and points west and south.		
SERVICES:	ESOL, literacy, pre and post employment services, s culinary for limited English speakers), computerized office), worksite education and training, career cont Yesodot (family support for families children, youn	l accounting, med inuum, Career Ad	ical office, basic visory Network,
POPULATIONS SERVED:	African countries, Haitian, Russian, Chinese, profes limited English speakers, and economically disadva		ls with disabilities,

AGENCY:	KIT CLARK SENIOR SERVICES		
CONTACT:	Joseph Francis, LICSW Mental Health Clinic Director	PHONE: FAX:	617-825-5000 617-288-5991
EMAIL:	jfrancis@fdnh.org		
ADDRESS:	1500 Dorchester Ave., Dorchester, MA 02122		
WEBSITE:	www.fdnh.org		
STAFF LANGUAGE:	Vietnamese, Cape Verdean, Spanish, Haitian, Portug	uese, French	
DESCRIPTION:	A multi-service agency providing mental health, addictions counseling, medication clinic, adult day care, transportation, nutrition, home-delivered meals, senior centers, outreach, hope repair, homemakers/home health aides, family supports, housing and homeless services.		
SERVICES:	Vietnamese: Weekly support groups, case management, women's and men's post traumatic stress groups. Cape Verdean: weekly support groups, case management, and mental health counseling. Citizenship advocacy for Cape Verdean, Portuguese-speaking, and English-speaking immigrant seniors.		
POPULATIONS SERVED:	Generally Boston residents 50 or older. Some progra Program Catchment areas vary from all of Boston to Boston.		

AGENCY:	LA ALIANZA HISPANA, INC.		
CONTACT: E-MAIL:	William Rodriguez, Executive Director wrodriguez@laalianza.com	PHONE: FAX:	617-427-7175 Ext. 299 617-442-2259
ADDRESS:	409 Dudley Street, Roxbury, MA 02119		
STAFF LANGUAGE:	Spanish, English, French, Portuguese, Cape	e Verdean	
DESCRIPTION:	Multi-service center providing social services and educational programs to the Latino community of Greater Boston.		
SERVICES:	Summer Day Camp (6-12 years old), Adult Education (GED, ESL, ABE and Citizenship classes) Employment & Training, and Senior Citizens Drop in center, Youth Services; "8 th Period" After School Program, Latino Family Counseling Center; Substance Abuse Counseling, Family Preservation, Mental Health Counseling, Home Visitation, Public Health Services; Latino Youth 2000 Program, Teen Pregnancy Prevention, Lead Poisoning Prevention. Community Volunteer Program, and Intake & Referral Services, etc.		
POPULATIONS SERVED:	Low income Latino families, elders, adults,	teens, and childre	n.

AGENCY:	LATIN AMERICAN HEALTH INSTITUTE		
CONTACT: EMAIL:	Eduardo Aguilú <u>eas@lhi.org</u>	PHONE: FAX:	617-350-6900 617-350-6901
ADDRESS:	95 Berkeley Street, Boston, MA 02116		
WEBSITE:	www.lhi.org		
STAFF LANGUAGE(S):	Spanish, English, Portuguese		
DESCRIPTION:	Latin American Health Institute is a community based professional organization that provides public health and social services to individuals, families and communities in Boston, Lowell and Brockton.		
SERVICES:	Health education, disease prevention, advocacy and interpretation, substance abuse treatment, mental health services, case management, HIV counseling and testing, housing search and placement services for people with HIV/AIDS, and immigration assistance. LHI also offers research and evaluation services, professional education and training, technical assistance, health communications.		
POPULATIONS SERVED:	Mostly, Latin American communities in the Boston Brockton.	netropolitan areas	, Lowell and

AGENCY:	MASSACHUSETTS ALLIANC	E OF PORTUGUESE S	PEAKERS	
CONTACT:	Paulo Pinto	PHON		
E-MAIL:	Executive Director ppinto@maps-inc.org	FAX:	617-864-7621	
ADDRESS:		59 Cambridge Street Ilston, MA 02134	11Mill Street Lowell, MA	
WEBSITE:	www.maps-inc.org			
STAFF LANGUAGE:	Portuguese and English			
DESCRIPTION:	Non-profit health and human service agency dedicated to removing barriers to essential services for Portuguese speakers and others in need.			
SERVICES:	Substance abuse services, HIV/STD services, family support programs, senior services, computer and ESL education, and citizenship classes, chronic disease/cancer prevention education, domestic violence prevention, batterer treatment, home ownership education.			
POPULATIONS SERVED:	Brazilians, Portuguese, Cape Verdeans, other Portuguese speakers: Also substance abusers and persons with AIDS/HIV of all backgrounds; both English and Portuguese speaking.			
AGENCY:	MASSACHUSETTS COMMISS (MCDHH)	SION FOR THE DEAF A	AND HARD OF HEARING	
CONTACT:	Information Officer or Case Management Referral Specia	PHONE:	617-740-1600 800-882-1155	
EMAIL:	MCDHH.office@state.ma.us	TTY:	617-740-1700	
		FAX:	800-530-7570 617-740-1699	
	Emergency Interpreter Services for medical, legal or mental health emergencySituations:800-249-9949 (24hrs/7days)			
ADDRESS:	150 Mt. Vernon Street, Suite 550,	150 Mt. Vernon Street, Suite 550, Dorchester, MA 02125		
WEBSITE:	www.mass.gov.mcdhh			

LANGUAGE: English and American Sign Language

STAFF

DESCRIPTION: A commission, under the Executive Office of Human Services, which serves as the principal agency in the state on behalf of deaf, late deafened, and hard of hearing people.

SERVICES: Interpreter and CART Referral, Direct Case Management Services, Training, Consultation, and Information regarding issues related to deafness, hearing loss, and associated technology.

POPULATIONSDeaf, late deafened, and hard of hearing residents of the Commonwealth.SERVED:Additionally, an information source regarding information related to deafness and
hearing loss.

AGENCY:	MASS. IMMIGRANT AND REFUGEE ADVOCACY (MIRA) COALITION		
CONTACT:	Ali Noorani Executive Director	PHONE: FAX:	617-350-5480 617-350-5499
ADDRESS:	105 Chauncy Street, 9 th Floor, Boston, MA	02111	
WEBSITE:	www.miracoalition.org		
STAFF LANGUAGE:	English, Spanish, Albanian		
DESCRIPTION:	MIRA works to advocate for the rights and opportunities of immigrants and refugees. In partnership with its members, MIRA advances this mission through education, training, leadership development, organizing, policy analysis and advocacy.		
SERVICES:	 Policy & Analysis: Staff identify and analyze local, state and federal public policies impacting immigrant and refugee communities, and disseminate analyses to members and key stakeholders. Organizing & Leadership: Staff organize campaigns that increase local immigrant leaders' capacity to advocate for services and policies that provide greater opportunities for immigrant communities. Training & Education: Staff work with members to define and convene trainings which provide skills and expertise necessary for immigrant and refugee serving member organizations to better provide services to their constituency. Such trainings include, but are not limited to, immigration law, access to benefits and advocacy. 		
POPULATIONS SERVED:	MIRA provides referrals and does not do di Organizations and individuals who work wi preserving the civil and human rights of new	ith new comers, an	nd those interested in

AGENCY:	MOUNT AUBURN HEALTH CARE
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CONTACT:	Sylvia Nobre Group Practice Manager	PHONE:	617-776-7400
ADDRESS:	622 Somerville Ave., Somerville, MA 02143		
STAFF LANGUAGE:	Spanish and Portuguese		
DESCRIPTION:	Health Care facility.		
SERVICES:	Internal/family medicine, GYN, etc.		
POPULATIONS SERVED:	Central American and Portuguese.		

AGENCY:	NEPONSET HEALTH CENTER		
CONTACT:	Maryellen Zapata Social Services Manager	PHONE:	617-282-3200
ADDRESS:	398 Neponset Ave., Dorchester, MA 02122		
STAFF LANGUAGE:	Case Managers-Vietnamese speaking, some Spanish interpretation, full-time Vietnamese interpreter.		
DESCRIPTION:	Neighborhood health center.		
SERVICES:	HIV Counseling and testing, walk-in clinics. Adult a dermatology, OB/GYN, nutrition, optometry and me abuse, food bank, and rape crisis counseling. Perinat women/adolescents. Several support groups for wom violence. Elder service agency - adult day health pro on site. Also, full time family violence advocates.	ntal health, social al services for high nen and children a	services, substance h- risk ffected by
POPULATIONS SERVED:	Public non-profit health facility, South Dorchester, N assessment site: Programs service Vietnamese refuge all ages, many options for patients without insurance	es and Irish immi	

AGENCY:	NORTH AMERICAN INDIAN CENTER OF BOSTON		
CONTACT:	Joanne Dunn Executive Director	PHONE:	617-232-0343
ADDRESS:	105 South Huntington Avenue, Jamaica Plain, MA 02130		
STAFF LANGUAGE:	English, Micmac, Maliseet, and other native languag	ges	
DESCRIPTION:	An Indian community agency providing a comprehensive, full range of services.		
SERVICES:	Housing, individual and family support, alcohol/drug	g abuse, and job/e	ducational training.
POPULATIONS SERVED:	All Native Americans.		

AGENCY:	NORTH SUFFOLK MENTAL HEALTH ASSOCIATION, INC. (Boston Site)		
CONTACT: EMAIL:	Meredith Waites, Clinical Director mwaites@northsuffolk.org	PHONE: FAX:	617-912-7800 617-723-3919
ADDRESS:	25 Staniford Street, Boston, MA 02114		
STAFF LANGUAGE:	English, Deaf Services and complete translation.		
DESCRIPTION:	Mental Health Services; specializing in schizophrenia Mental Health Services for the Deaf.		
SERVICES:	Complete array of mental health services.		
POPULATIONS SERVED:	All populations accepted. Complete Deaf Services.		

AGENCY:	NORTH SUFFOLK MENTAL HEALTH ASSOCIATION, INC. (Chelsea Site)		
CONTACT:	Tamara Calderon	PHONE:	617-889-3300
EMAIL:	Director of Child & Family tcalderon@northsuffolk.org	FAX:	617-887-1889
ADDRESS:	301 Broadway St., Chelsea, MA 02150		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Mental Health Services in English and Spanish		
SERVICES:	Chelsea Counseling Center offers a full array of mer child, family, and medication in Spanish and English		s for individual,
POPULATIONS SERVED:	English and Spanish speaking populations.		

AGENCY:	NORTH SUFFOLK MENTAL HEALTI (East Boston Porter Street Site)	HASSOCIATIO	N, INC.
CONTACT:	Judi Lemoine	PHONE:	617-569-3189
EMAIL:	Director of Adult & Ambulatory jlemoine@northsuffolk.org	FAX:	617-569-7890
ADDRESS:	14 Porter Street, East Boston, MA 02128		
STAFF LANGUAGE:	English, Spanish, and Vietnamese		
DESCRIPTION:	Day/Evening Treatment, Mental Health Ser	vices, and Substan	nce Abuse Services.
SERVICES:	Mental health and substance abuse services		
POPULATIONS SERVED:	English, Spanish, and Vietnamese speaking population.		

AGENCY:	NORTH SUFFOLK MENTAL HEALTH ASSOCIATION, INC.
	(East Boston Border Street Site)

CONTACT:	Rachel Cracknell, LICSW Director	PHONE: FAX:	617-569-6560 617-569-1856
ADDRESS:	530 Border Street, East Boston, MA 02128		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Early Childhood Services and Daycare.		
SERVICES:	Childhood Services age 0-3.		
POPULATIONS SERVED:	English and Spanish speaking population.		

AGENCY:	NORTH SUFFOLK MENTAL HEALTH ASSOCIATION, INC (Revere Site)		
CONTACT:	Cindy Puls Director of Psychopharmacology	PHONE: FAX:	781-289-9331 781-286-5636
ADDRESS:	265 Beach Street, Revere, MA 02151		
STAFF LANGUAGE:	English, Spanish, and Cambodian		
DESCRIPTION:	Mental health services for individuals, group, family, child, medication and some home visits.		
SERVICES:	The Revere Counseling Center is a mental health service center with a full array of services and a complete bi-lingual staff.		
POPULATIONS SERVED:	Child, Adult, Family, and Spanish and Cambodian speaking populations.		

AGENCY:	OFFICE FOR REFUGEES AND IMMIGRANTS (ORI)		
CONTACT:	Ceylan Sargin	PHONE: FAX:	617-727-7888 x349 617-727-1822
ADDRESS:	18 Tremont St., Suite 600, Boston, MA 02	108	
STAFF LANGUAGE:	Amharic, Cape Verdean, Chinese, French, Lao, Portuguese, Russian, Swahili, Tigrigna, Turkish, and Vietnamese		
DESCRIPTION:	Federally funded state agency charged with administering the state's refugee resettlement program. Also has statutory power, among others, to promote the accessibility of public services to refugees and immigrants.		
SERVICES:	Refugee services are designed to help refugees adjust to the U.S. and achieve economic Stability as quickly as possible. Services include up to 8 months of refugee cash and medical assistance, case management, employment services (including ESL), refugee health assessment upon arrival, and foster care for unaccompanied refugee minors. ORI also administers some small programs that address refugee youth, elder, citizenship and translation needs.		
POPULATIONS SERVED:	Refugees (including Asylees, certain Amera Human Trafficking) within specified time p		

AGENCY:	OFFICE OF MULTICULTURAL HEALTH				
CONTACT:	Brunilda Torres Director	PHONE: FAX:	617-624-5270 617-624-5046		
ADDRESS:	Department of Public Health 250 Washington Street, 2nd Floor, Boston, MA 02108-4619				
STAFF LANGUAGE:	English, French, Portuguese, Amharic, Spanish, and Vietnamese				
DESCRIPTION:	Advocacy and action for improving the access to and the appropriateness of health services and health information for all refugee and immigrant communities in Massachusetts.				
SERVICES:	Technical assistance to DPH programs for quality translation of health care materials into foreign languages Enhancement of hospitals' interpreter services through the Determination of Need process Education and training for medical interpreters, outreach workers and health educators Liaison in all areas of health including domestic violence, elderly issues, etc.				
POPULATIONS SERVED:	All immigrants and refugees statewide.				

AGENCY:	OFICINA HISPANA, INC.			
CONTACT:	Jaime Talero Executive Director	PHONE:	617-427-0500	
ADDRESS:	125 Amory Street, Building A, Roxbury, MA 02119)		
STAFF LANGUAGES:	Spanish and English			
DESCRIPTION:	A community based non-profit agency founded in 1970 by Hispanic civic and religious leaders. Today the agency continues to assist members of the community to achieve economic self-sufficiency through educational and career development.			
SERVICES:	Vocational preparation, business skills training progrand accounting support training.	ram, engineering a	ssistance training,	
POPULATIONS SERVED:	Hispanic, African-Americans, Asians, and others.			

AGENCY:	ONE WITH ONE			
CONTACT:	Anita H. Webb, Program Ma	nager	PHONE:	617-254-1691
E-MAIL:	onewithone@aol.com		FAX:	617-783-4254
ADDRESS:	Mailing Address:	Street Address:		
	P.O. Box 35404	77 Warren St.		
	Brighton, MA 02135	Brighton, MA 02135		
STAFF		6		
LANGUAGE:	English			
	Ligion			
DESCRIPTION:	The One With One program workforce by pairing them w life issues and skills immedia	ith US Partners. The US partners.	artner mentors	the newcomer in
SERVICES:	Basic life skills, vocational tr	raining, and volunteer partn	ership progran	1.
POPULATIONS SERVED:	All			

AGENCY:	PSYCHODIAGNOSTIC ASSESSMENT TRAINING CLINIC			
CONTACT:	Don Elligan, Ph.D., and Mari Bennasar, PsyD. Directors of Psychodiagnostic Assessment Training Clinic	PHONE: FAX:	617-414-4646 617-414-4792	
ADDRESS:	Boston Medical Center - Dowling 7 North One Boston Medical Center Place, Boston, MA 02118-2393			
STAFF LANGUAGE:	English, Spanish, Mandarin, and Cantonese			
DESCRIPTION:	Psychodiagnostic testing services for cultural and linguistic minority individuals who are patients of Boston Medical Center. Persons who reside in surrounding communities may be seen as well.			
SERVICES:	Psychological evaluation (intellectual, emotional, personality) at the request of professionals from various disciplines; area community agencies; youth programs; and other social service agencies. By appointment only.			
POPULATIONS SERVED:	Children, adolescents, and adults.			

AGENCY:	ROCA, INC.		
CONTACT: EMAIL:	Molly Baldwin, Executive Director baldwinm@rocainc.com	PHONE: FAX:	617-889-5210 617-889-2145
ADDRESS:	101 Park Street, Chelsea, MA 02150		
WEBSITE:	www.rocainc.com		
STAFF LANGUAGE:	English, Spanish, Swahili, and Khmer		
DESCRIPTION:	A multi-cultural youth, family, and community devel training, educational and life skills training (ESL, GF activities.	1 0	-
SERVICES:	Street outreach, gang intervention, leadership develo HIV/AIDS prevention/education, food pantry, on-site program for young mothers, family education and su development.	e teen health clinic	c, home visiting
POPULATIONS SERVED:	All		

AGENCY:	ROXBURY COMMUNITY COLLEGE		
CONTACT: EMAIL:	Mark Garth - Career & Transfer mgarth@rcc.mass.edu	PHONE:	617-541-5327
	Dr. Michael E. Ellis - Counseling Mellis@rcc.mass.edu		
ADDRESS:	1234 Columbus Avenue, Boston, MA 02120		
WEBSITE:	www.rcc.mass.edu		
STAFF LANGUAGE:	English, Spanish, Creole/French, and Cantonese		
DESCRIPTION:	College Counseling Service.		
SERVICES:	Career planning, job placement, transfer counseling, disabilities support advocacy.	short-term, persor	al referral, and
POPULATIONS SERVED:	African-American, Hispanics, Haitian, Asian, Europ African.	ean, American, Ca	ribbean, and

AGENCY:	ROXBURY COMPREHENSIVE COMMUNITY HEALTH CENTER			
CONTACT:	Anita L. Crawford President and CEO	PHONE: FAX:	617-442-7400 617-442-1409	
ADDRESS:	435 Warren Street, Roxbury, MA 02119			
STAFF LANGUAGE:	English, Spanish, and Creole			
DESCRIPTION:	A comprehensive, community-based health center.			
SERVICES:	Individual, couples, and family counseling, referral a education and psychological evaluations.	nd linkage service	e, consultation, and	
POPULATIONS SERVED:	All			

AGENCY:	ROXBURY MULTI-SERVICE CENTER		
CONTACT: EMAIL:	Brenda Gadson, Executive Director bgadson@roxmulti.org	PHONE FAX:	E: 617-427-4470 Ext. 413 617-541-0186
ADDRESS:	317 Blue Hill Avenue, Dorchester, MA 02121		
WEBSITE:	www.RMSCInc.org		
STAFF LANGUAGE:	English and Spanish		
DESCRIPTION:	Community-based multi-service center.		
SERVICES:	Assistance and referral to obtain food, shelter, clothi educational and youth counseling, housing counseling information and referral, individual and family coun sexual abuse and violence prevention information ar training, crisis response and intervention services for community outreach services, and mental health cour	ng and con seling, em nd training r youth and	nmunity development, ergency family shelter, , computer technology d families, advocacy and
POPULATIONS SERVED:	All		

AGENCY:	RUSSIAN COMMUNITY ASSOCIATION OF MASS., INC. (RCAM)			
CONTACT:	Sergei Bologov Executive Director	PHONE: FAX:	617-731-7789 781-581-5588 617-731-6788	
ADDRESS:	215-B Harvard Avenue, Boston, MA 02134			
STAFF LANGUAGE:	Russian, Ukrainian, and English			
DESCRIPTION:	Non profit 501(c)3 organization serving people coming from former Soviet Union and resettling in Massachusetts.			
SERVICES:	Social Services: Community Advocacy, Translation, Vocational Services, Health Education, Cultural Ser Housing Assistance, Citizenship, Etc.			
POPULATIONS SERVED:	Russian- speaking people living in Massachusetts.			

AGENCY: SCALE (SOMERVILLE CENTER FOR ADULT LEARNING EXPERIENCES)

CONTACT:	Betty Stone, ESOL Program Administrator Beth Britz, ESOL Counselor		: 617-625-6600 X 6933 617-625-6660 X 6934
EMAIL:	bjstone13@yahoo.com B_britz@hotmail.com	FAX:	617-623-8528
ADDRESS:	167 Holland Street, Somerville, MA 02144		
WEBSITE:	www.scalesomerville.org		
STAFF LANGUAGE:	French, German, Haitian Creole, Portuguese, and Sp	anish	
DESCRIPTION:	An adult learning center which provides morning and basic reading, writing, math, oral communication, an	-	• •
SERVICES:	Basic education classes in English for Speakers of O writing, math, and high school credentialing subjects Program); Family Literacy ESOL classes for Somerv counseling; information and referral counseling for c housing assistance. Many classes have a computer co there is a waitlist for ESOL.	(GED an fille reside hild care,	d ADP, Adult Diploma ents; supportive academic health care, legal aid and
POPULATIONS SERVED:	Multi-ethnic immigrant populations as well as multi- US-born with less than a high school education/skill		

AGENCY:	DR. SOLOMON CARTER FULLER MENTAL HEALTH CENTER			
CONTACT:	Mary-Louise White, MEd, PhD, RN Center Director	PHONE:	617-626-8700	
ADDRESS:	85 East Newton Street, Boston, MA 02118			
STAFF LANGUAGE:	English, Spanish, Cape Verdean and Creole			
DESCRIPTION:	A comprehensive mental health service center with vendor community agencies and programs that provide a variety of mental health services.			
SERVICES:	Intermediate care inpatient services, day treatment (adult) drop-in program, case management, crisis intervention, psychosocial club, outpatient counseling services, individual, families, couples, psychological testing, family support, community rehabilitation services, prevocational training, residential services, and school intervention.			
POPULATIONS SERVED:	Chronic mental illness, children, adolescent eligible clients.	s, adults, and fami	ilies, priority given to DMH	

AGENCY:	SOMALI DEVELOPMENT CENTER		
CONTACT: EMAIL:	Abdirahman A. Yusuf, Executive Director sdcboston@yahoo.com	PHONE: FAX:	617-522-6904 617-522-6300
ADDRESS:	205 Green Street, Jamaica Plain, MA 02130		
WEBSITE:	www.sdcboston.org		
STAFF LANGUAGE:	English, Somali, Arabic, and Swahili		
DESCRIPTION:	Community based organization operated by Somalis	for Somalis and o	ther Africans.
SERVICES:	Emphasis on education, youth enrichment, employm community. Services include ESL classes, Health Se insurance), computer classes and social services.	-	
POPULATIONS SERVED:	Primarily Somalis throughout Greater Boston and als other African immigrants (e.g., Ethiopians, Sudanese		g immigrants and

AGENCY:	SOUTH COVE COMMUNITY HEALTH CENTER				
CONTACT:	Albert Yeung Director of Mental Health Services	PHONE:	617-521-6730		
EMAIL:	ayeung@partners.org				
ADDRESS:	145 South St., 2nd Floor, Boston, MA 02111				
WEBSITE:	www.scchc.org				
STAFF LANGUAGE:	Cantonese, Mandarin, Toisanese, Vietnamese, Japar	nese, Swatow, and	Khmer		
DESCRIPTION:	A comprehensive neighborhood health center with multiple mental health service sites in downtown Boston, Dorchester, and Lynn.				
SERVICES:	Home, office and school based services for children. Individual, family and group therapy, case consultation intervention. Psychiatric evaluations with supportive	ion, 766 core evalu	ations, and crisis		
POPULATIONS SERVED:	Greater Boston Asian/Pacific Islander community				

AGENCY:	SOUTH END COMMUNITY HEALTH CENTER			
CONTACT: EMAIL:	Tristram Blake, Executive Director tblake@sechc.org	PHONE: FAX:	617-425-2000 617-425-2043	
ADDRESS:	1601 Washington St., Boston, MA 02118			
WEBSITE:	www.sechc.org			
HOURS OF OPERATION: STAFF	Monday-Saturday 9am - 12 noon Monday-Friday 1pm - 4pm Wednesday-Thursday 4pm - 7pm			
LANGUAGE:	English and Spanish			
DESCRIPTION:	Comprehensive medical and mental health service facility.			
SERVICES:	Pediatrics, Obstetrics/Gynecology, Adult Medicine, Nutrition, WIC Program, Mental Health, Family Services, Dentistry, Eye Care, Podiatry, Audiology, Ear Piercing, Laboratory, Financial Services, Asthma Clinic, Neurology, ADHD Parenting Group, School Consultation, and Children's Group.			
POPULATIONS SERVED:	All			

AGENCY:	ST. AMBROSE CHURCH		
CONTACT:	Fr. Joseph Diem V. Nguyen Fr. Joseph Chinh Nguyen	PHONE:	617-265-5302
ADDRESS:	240 Adams Street, Dorchester, MA		
STAFF LANGUAGE:	Vietnamese		
DESCRIPTION:	Vietnamese Catholic Community of St. Peter to this community.	er's Church. All V	ietnamese Catholics belong
SERVICES:	Religious support, outreach, and assistance.		
POPULATIONS SERVED:	All Vietnamese Catholics; 500 people serve	ed.	

AGENCY: THE GUIDANCE CENTER, INC. CROSS-CULTURAL PROGRAM

STAFF

CONTACT:	Mary C. Chatsworth, M.A.	PHONE:	617-354-2275
	Intake Coordinator	BILINGUAL:	617-497-6663
		FAX:	617-547-4356

ADDRESS: 5 Sacramento Street, Cambridge, MA 02138-1891

LANGUAGE: Spanish, Portuguese, Haitian Creole, and English

DESCRIPTION: Non-profit, community based agency serving children and their families in Cambridge and Somerville.

SERVICES: Early intervention services in Cambridge, as well as counseling for children, adolescents, and families. Counseling services include family, individual, and group (both child and parent) counseling. Psychopharmacological services, as well as psychological testing are also available.

POPULATIONSServices are available to Cambridge residents, regardless of ability to pay. Services are
offered on a sliding-scale fee and most insurance plans are accepted.

AGENCY:	THE WELCOME PROJECT, INC.		
CONTACT:	Charles Gargiulo Executive Director	PHONE: FAX:	617-623-6633 617-623-7189
ADDRESS:	530 Mystic Avenue, Somerville, MA 02452		
STAFF LANGUAGE:	Spanish, Haitian Creole, Vietnamese, and English		
DESCRIPTION:	The Welcome Project is a multi service agency designed to work with low income immigrant families in Somerville's public housing developments as well as the neighborhoods surrounding these developments.		
SERVICES:	Native language women's groups, advocacy, information and referral, youth programming, community organizing, employment assistance, citizenship and immigration assistance.		
POPULATIONS SERVED:	Residents of the Mystic and Clarendon Hill Public H surrounding neighborhoods in Somerville, MA.	lousing Developme	ents and

AGENCY:	UPHAM'S CORNER HEALTH CENTER		
CONTACT:	Helen Romero, LICSW Director of Guidance and Counseling Dept.	PHONE: FAX:	617-287-8000 x 8155 617-282-7603
EMAIL:	hromero@partners.org		017 202 7003
ADDRESS:	415 Columbia Road, Dorchester, MA 02125		
STAFF LANGUAGE:	Mental Health Services provided in Spanish/English		
DESCRIPTION:	Community health center serving multicultural communi Roxbury.	ty of North	Dorchester and
SERVICES:	Prenatal/GYN care, primary care, family planning, health services, community health advocate services, social services outpatient mental health.		
POPULATIONS SERVED:	Latino, African-American, Cape Verdeans, Haitians, Sou	theast Asia	an populations.

AGENCY:	VIETNAMESE AMERICAN CIVIC ASSOCIATION			
CONTACT:	Duy Pham Executive Director	PHONE: FAX:	617-288-7344 617-288-4860	
ADDRESS:	1452 Dorchester Ave., 3rd Floor, Dorchester, MA 02122			
STAFF LANGUAGE:	Vietnamese and English			
DESCRIPTION:	A mutual assistance association.			
SERVICES:	Community support, youth services, ESL, employment services, political detainees, US citizenship, and elderly program.			
POPULATIONS SERVED:	Vietnamese			

AGENCY:	VIETNAMESE-AMERICAN INITIATIVE FOR DEVELOPMENT, INC. (VIET-AID)			
CONTACT:	Long H. Nguyen Executive Director	PHONE:	617-822-3717	
ADDRESS:	1452 Dorchester Ave., 3rd Floor, Dorchester	er, MA 02122		
STAFF LANGUAGE:	Vietnamese/English			
DESCRIPTION:	The Vietnamese American Initiative for Development (Viet-AID), a community development corporation, was founded in 1994 by a group of community activists seeking to develop a strong Vietnamese American community in Boston through a holistic approach to foster civic participation and to reduce poverty. To accomplish this mission, Viet-AID engages the community in strategies that promote (1) Neighborhood and community development; (2) economic development; (3) affordable housing; and (4) youth leadership development.			
SERVICES:	Civic Education and Organizing, Community Center Project, Business Development, Women's Initiative, Homebuyer and Homeowner Counseling.			
POPULATIONS SERVED:	Vietnamese in Greater Boston.			

AGENCY:	VIETNAMESE YOUTH AND FAMILY CENTER (VYFC)			
CONTACT:	Toan Nguyen, MSW Program Director	PHONE: FAX:	617-825-1861 617-825-1642	
ADDRESS:	1590 Dorchester Avenue, Dorchester, MA 02122			
STAFF LANGUAGE:	Vietnamese and English			
DESCRIPTION:	VYFC provides a wide range of bilingual/bicultural mental health, child welfare, educational support, and social services to Vietnamese youth and their families.			
SERVICES:	Diagnostic evaluation; individual and family therapy; after-school and summer programs for youth; Vietnamese Girls Club; Intensive Family Intervention (IFI); Intensive Adolescent Intervention (IAI); Mental Retardation/ Developmental Disabilities (MR/DD) Services.			
POPULATIONS SERVED:	Vietnamese youth and their families in the Dorchester	er and Metro Bost	on areas.	

AGENCY: WHITTIER STREET NEIGHBORHOOD HEALTH CENTER

CONTACT:	Victor Griffiths Director of Counseling/ Social and Behavioral Health	PHONE: FAX:	617-989-3083 617-989-3243
ADDRESS:	1125 Tremont Street, Roxbury, MA 02120		
STAFF LANGUAGE:	English, Spanish, and Sign Language		
DESCRIPTION:	We provide behavioral health services to a predominantly minority population within a primary care setting.		
SERVICES:	Individual, couples, and family therapy, group therapy, a intervention, case management, home-based and school-		
POPULATIONS SERVED:	Predominantly African-American, and Latino. We also Somali, and other African descent clients.	serve White, H	laitian, Caribbean,

AGENCY:	WOMEN'S CENTER		
CONTACT: E-MAIL:	Mary Quinn, Director <u>wmnscntr@mediaone.net</u>	PHONE:	617-354-8807
ADDRESS:	46 Pleasant Street, Cambridge, MA 02139		
WEBSITE:	www.cambridgewomenscenter.org		
STAFF LANGUAGE:	Primarily English		
DESCRIPTION:	The Women's Center has a multiple issue hotline ov special workshops. We also have binders of resource medical care, and childcare etc.		
SERVICES:	We have a women of color support group and wome support groups, hotline, and resources for all women We have battered women groups, childhood sexual a groups, and al-non.	, but most are cur	rently in English.
POPULATIONS SERVED:	All women, particularly low- income women.		

AGENCY:	WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)			
CONTACT:	Monica Reyes	PHONE:	617-624-6154	
EMAIL:	STP, Coordinating Nutritionist <u>monica.reyes@state.us.ma</u>	FAX:	617-624-6179	
ADDRESS:	Department of Public Health 250 Washington St., 6th Floor, Boston, MA 02108-4619			
WEBSITE:	www.tlc.wic.com			
STAFF LANGUAGE:	Haitian Creole, Spanish, and Portuguese.			
DESCRIPTION:	WIC is a nutrition education and nutritious food supplement program.			
SERVICES:	Provides bilingual/bicultural nutrition assistance and technical assistance to 36 WIC programs statewide.			
POPULATIONS SERVED:	Pregnant women, breast feeding women, inf	fants and children	up to the age of five.	

AGENCY:	YMCA INTERNATIONAL LEARNING CENTER		
CONTACT:	Ionela Istrate Senior Director	PHONE: FAX:	617-927-8244 617-425-0296
ADDRESS:	316 Huntington Ave., Boston, MA 02115		
STAFF LANGUAGE:	English, Spanish, Romanian, Russian, German, Vietnamese, and French.		
DESCRIPTION:	A non-profit, social service agency serving non-native English speakers and helping immigrants and ethnic minorities.		
SERVICES:	Intensive and regular classes in 6 levels of ESOL and TOEFL preparation and business English. We also offer Citizenship Training, computer literacy, job skills training and job placement assistance.		
POPULATIONS SERVED:	Low income, ethnic minority, immigrants, a	iny and all seeking	g assistance.