

From the Hotline

A “From the Hotline” index of the questions and answers written in *Transitions* during 2008 has been compiled below. The index is intended to provide quicker access to policy and procedural information. Please remember that this index explains policy and procedure as of the month/year in which the question and answer were issued.

Emergency Aid to the Elderly, Disabled and Children

Topic	Month	Related Procedure/Policy, 106 CMR:
Lump Sum Income	February	321.240(F)
Elderly/Disabled Noncitizens	July	Field Operations Memo 2008-28

Supplemental Nutrition Assistance Program

Topic	Month	Related Procedure/Policy, 106 CMR:
Categorical Eligibility Expansion	September, July	Field Operations Memo 2008-27
Child Support/Deduction	May	364.400(E)
Child Support/Excluded Income	May	363.230(O)
Child Support/Verification	May	361.610(J)
Citizenship	November	362.210
Elderly/Disabled Individuals	September, March	361.210
Elderly/Disabled Noncitizens	July	Field Operations Memo 2008-28
Expedited SNAP Benefits	July	365.800 and 365.810
H-EAT Program	June	Field Operations Memo 2008-24
Lump Sum Payment	February	363.230(I)
Medical Expenses	August, March	Field Operations Memo 2008-15, 361.610(D), 364.400(C)

(Continued on page 6)

From the Hotline (Continued from page 5)**Supplemental Nutrition Assistance Program** (continued)

Topic	Month	Related Procedure/Policy, 106 CMR:
Questionable Information	May	361.620
Student	October	362.410(E)
SUA	June	364.400(G)
Verifications	May, August	361.610, 366.320(C)
Work Requirements/Medical Report	July	Field Operations Memo 2004-22

Transitional Aid to Families with Dependent Children

Topic	Month	Related Procedure/Policy, 106 CMR:
Citizenship	November	203.670
Employment Development Plan	October	207.110
ESP Program Participation	November	207.115
ESP Support Services	October	207.210
Good Cause Waiver Due to Domestic Violence	February	203.110
Lump Sum Exclusions	February	204.240(B)
Lump Sum Verifications	February	204.240(F)
Orientation Session	April	Field Operations Memo 2007-45
Noncitizen	March	203.675(A), <i>Transitions</i> , June 2006, FYI: "Window Immigrants"
Work Program Requirements	October	Field Operations Memo 2008-53A