



From the Hotline Index

A “From the Hotline” Index of the questions and answers published in *Transitions* during 2011 has been compiled below. The Index is intended to provide quick access to policy and procedural information. Please remember that this Index explains policy/procedure as of the month and year in which the question and answer were issued.

Emergency Aid to the Elderly, Disabled and Children Program

Topic	Month	Related Procedure/Policy 106 CMR:
Competent Medical Authority	June	701.600(H)
Development of Other Benefits	November	702.700
Disability, responsibility in verifying	June	702.315
Heightened Level of Security	April	Field Operations Memo 2010-50
Noncitizen	October	320.620(A)
	November	320.620(A)

Supplemental Nutrition Assistance Program

Topic	Month	Related Procedure/Policy 106 CMR:
Annual Reporting	August	Operations Memo 2011-31
	December	Operations Memo 2011-31
Applications	March	Field Operations Memo 2006-30 Field Operations Memo 2007-16 Field Operations Memo 2007-39 Field Operations Memo 2008-59
Certification Period	December	Field Operations Memo 2008-14
Citizen	October	362.210
Cuban/Haitian Entrant	November	Field Operations Memo 2007-52
Dependent Care Expense Deduction	July	364.400
Duplicate Issuance	December	362.100

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**From the Hotline Index** *(Continued from page 4)***Supplemental Nutrition Assistance Program (continued)**

Topic	Month	Related Procedure/Policy 106 CMR:
Education Loans, Grants and Scholarships	February	363.230(D)
Heightened Level of Security	April	Field Operations Memo 2010-50
Income, exclude	February	363.230(K),
Interim Reporting	December	Operations Memo 2011-43
Negative Errors	March	Field Operations Memo 2007-39
Noncitizen Status	October	362.220(B)
	November	Field Operations Memo 2007-52
Overissuance	December	367.495
Residency	December	362.100
Residents of Shelters for Battered Women and their children	December	365.550
Verification	June	Operations Memo 2010-55
	October	Operations Memo 2010-55
Verification, citizen	October	362.210
Verification, deductible expenses	July	364.450

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**From the Hotline Index** *(Continued from page 5)***Transitional Aid to Families with Dependent Children Program**

Topic	Month	Related Procedure/Policy 106 CMR:
Child Care	September	207.210(A)
Child Support Cooperation	July	203.700 et seq. <i>A User's Guide, Transitional Assistance Programs and BEACON, Chapter XIII, Section G, pages 11-14</i>
Citizens	October	203.670
Competent Medical Authority	June	701.600(H)
Cuban/Haitian Entrant	November	Field Operations Memo 2007-52
Dependent Child, age 18	May	203.575
Dependent Child, under age 18	May	203.570
Development of Other Benefits	November	702.700
Family Cap	May	203.300
Good Cause	May	701.380
Heightened Level of Security	April	Field Operations Memo 2010-50
Income, other noncountable assistance	February	204.250(CC)
Noncitizen Status	October	203.675(A)
	November	Field Operations Memo 2007-52
Relationship	February	203.585
	May	203.585
SSI	November	702.710(A)
Student Grant or Scholarship, noncountable income	February	204.250(J)
Transportation Reimbursement	September	207.210(B)
Verification	July	Operations Memo 2010-55
	October	Operations Memo 2010-55
Verification, relationship	February	203.585(B)