PPER Email 2014-6: Offline and Expunged Benefit Notifications

As outlined in Operations Memo 2014-8, effective with BEACON Build 46.1, the Department automated many of the procedures regarding high balance and unaccessed benefits. Additionally the Department implemented a new procedure of storing stale SNAP benefits "offline."

This memo also described notices clients receive at various points in this process.

For the initial rollout of this process the following notices were sent to Pending and Active clients **only**:

SNAP Warning;
SNAP Offline; and
SNAP Expungement Notice.

The SNAP Expungement Notice was sent only if the expunged amount was greater than $4.99.

Going forward the notices will be generated as outlined in Operations Memo 2014-8.