

PPER Email 2014-41: SNAP Replacement Benefits Due to Household Misfortune

This email serves as a reminder that clients can request replacement SNAP benefits lost in a household misfortune such as loss of electricity. Case managers are referred to policy citation 106 CMR 364.900 (C) and Operations Memo 2013-30, *SNAP: General Household Misfortune Procedures* <http://170.154.109.59/reference/curpol/fo/13/30.pdf> for instructions, verification requirements and forms required to process claims from affected households.