

**Operations Bulletin 2017-4: SNAP Replacement Benefits Due to Household Misfortune
(Issued 2/10/2017)**

Given the winter storm that impacted much of the state on February 9, 2017, staff are reminded that clients can request replacement SNAP benefits lost in a household misfortune. Household misfortune includes power outages that lasts four hours or more. Procedures for issuing replacement benefits can be found in the Online Guide at:

http://webapps.ehs.state.ma/DTAPolicyOnline/!SSL!/WebHelp/SNAP/Household_Misfortune/General_Household_Misfortune_Procedures_1.14.15_dlr.htm