



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


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**Online Guide Transmittal 2018-42
June 29, 2018**

To: Department of Transitional Assistance Staff
From:  Raul Sutliff, Assistant Commissioner for Programs and Field Operations
Re: Cross Programs: Suspected Living Above Means (SLAM) Procedural Clarifications: SUA Exclusion

Overview

When a household claims expenses that are in excess of its income, the Department considers it a SLAM case. In this circumstance, staff must explore with the household how it is managing its finances by comparing the information the client provides with information known to the Department. If appropriate, additional verification should be requested.

Purpose

The purpose of this Transmittal is to advise staff of revised Online Guide content that excludes Standard Utility Allowance (SUA) values when determining a SLAM circumstance.

Revised Online Guide Pages

Topic: Cross Programs
Book: SLAM
Page: Addressing SLAM

Topic: Cross Programs
Book: SLAM
Page: SLAM Overview

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.