

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

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KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2015-31 June 26, 2015

To: Department of Transitional Assistance Staff

From: Anne O'Sullivan, Assistant Commissioner for Policy, Program and

External Relations

Re: TAFDC, EAEDC and SNAP – Client Assistance Coordinators (CAC) Link

Overview As part of the Accommodation Assessment Process, clients may be referred

to Client Assistance Coordinators (CAC).

Purpose This Online Guide Transmittal provides DTA staff with a link to a list of

current CACs.

Updated BEACON Online

Guide

Books/Pages

Topic: Cross Program **Book:** Harper/ADA

Page: Client Assistance Coordinator Responsibilities

Topic: Cross Program **Book:** Harper/ADA

Page: ADA Accommodation Process: Accommodation/Special

Assistance CAC Referral page

Topic: Cross Program **Book:** Harper/ADA

Page: ADA Accommodation Process: Case Manager Making

Client Assistance Coordinator (CAC) Referral

Updated

BEACON Online

Guide

Books/Pages (continued)

Topic: Cross Program **Book:** Harper/ADA

Page: ADA Accommodation Process: Accommodation/Special

Assistance Screening page

Questions

If you have any questions, please email the DTA Mailbox. Systems questions should be directed to the System Support Help Desk.