



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

CHARLES D. BAKER
Governor


MARYLOU SUDDERS
Secretary

KARYN POLITO
Lieutenant Governor

MARY SHEEHAN
Acting Commissioner

Online Guide Transmittal 2022-92
Date: November 17, 2022

To: Department of Transitional Assistance Staff

From:  Sarah Stuart, Associate Commissioner for Change Management

Re: **TAFDC: Revised Assignment of Support Rights, Cooperation with Child Support, or Good Cause Claim Form and Revisions to Good Cause Procedures**

Overview

TAFDC clients are required to assign their rights to receive child support to the state and to cooperate with Department of Revenue/Child Support Enforcement (DOR/CSE) efforts to establish a child support and medical support order for each child in the filing unit, unless good cause for not cooperating exists. To document the assignment of rights to child support and cooperation or good cause, the Assignment of Support Rights, Cooperation with Child Support, or Good Cause Claim Form (TA-34/36) must be signed indicating both the assignment of child support rights and either child support cooperation or good cause. Systems changes are planned to take effect on November 18, 2022, which will include revisions to this form, so it is easier to understand and complete. In addition, procedures for good cause verification and notification to the client of good cause approvals or denials have been revised to accommodate the hybrid work model.

Purpose

This transmittal advises staff of:

- a revised TA-34/36 form,
 - temporary COVID procedures around child support and good cause are no longer in effect,
 - revised procedures for verifying good cause,
 - revised procedures for using the Final Determination of Good Cause form (NFL-14), and
 - the DV reviewed check box can only be checked by a member of the Domestic Violence team.
-

Revised Form

The Assignment of Support Rights, Cooperation with Child Support or Good Cause Claim form (TA-34/36) has been updated.

Revised Online Guide Pages

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Completing the Assignment of Support Rights, Child Support Cooperation with Child Support, or Good Cause Claim Form

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Absent Parent: Domestic Violence

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Child Support Good Cause Claimed

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Child Support Good Cause Found, but the Department of Revenue May Proceed

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Child Support Good Cause Found

Revised
Online Guide
Pages
Continued

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Child Support Good Cause Not Found

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Child Support Verification of Good Cause

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: DOR Email Contacts

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Entering Absent Parent Data

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Child Support Good Cause
Page: Final Determination of Good Cause Claim

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Genetic Marker Testing (GMT)

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Removing the Child Support Sanction for Noncooperation

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Importance of Client Cooperation

Topic: COVID-19
Page: Temporary COVID-19 Verification Procedures

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Refusal to Assign Financial or Medical Support Rights

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
