



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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**Online Guide Transmittal 2022-80
October 17, 2022**

To: Department of Transitional Assistance Staff
From: Sarah Stuart, Associate Commissioner for Change Management
Re: Cross Programs: Removing Photos and SSNs from BEACON (Phase II)

Overview

On July 27, 2022, the Department updated BEACON to no longer display Social Security Numbers (SSNs) and other personal identifying information (PII) on the majority of its pages and views. For more information, see Online Guide Transmittal [2022-62](#).

By the end of this month, additional BEACON-View pages will be updated to display APID instead of SSN.

Views that will Retain SSN

The Views for CEO – Special Match, DCF Placement, DCF Placement (TAO), External Agency Matches, PARIS Interstate (TAO), Special Services Payment, and Wage Assignment that currently display the SSN will continue displaying it.

In the Daily Priority Actions module, SSN will continue to display on the following Views:

- Available/Reviewed Scanned Documents
 - Available/Reviewed Scanned Documents – CO Units
 - Dual Participation
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**Views that will
Retain SSN
(Continued)**

- EBT Review Tracking/Case Manager
 - EBT Review Tracking/EBT Team
 - No Trespass
 - Pending AUs (Web Applications) – CEU Tracking
 - Pending EBT Card Request
 - Web Applications
 - Web Applications Minimal Data
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Purpose

The purpose of this Online Guide Transmittal is to advise staff of additional BEACON updates involving the removal of SSNs and photos.

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
