



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


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**Online Guide Transmittal 2021-97
December 23, 2021**

To: Department of Transitional Assistance Staff
From:  Sarah Stuart, Associate Commissioner for Change Management
Re: SNAP: Verification of Legal Obligation of Child Support from Unemployment Compensation

Overview

The Department of Unemployment Assistance (DUA) verifies an individual's legal obligation to pay child support at the time an unemployment claim is filed. DUA will withhold child support payments from an individual's Unemployment Compensation (UC) payments if advised by the Department of Revenue (DOR) that child support payments have been ordered by the court.

DTA will no longer require clients with UC records available in UI Online, showing withholdings for child support, to provide proof of their legal obligation to pay child support. DTA staff can use the information found in UI Online to satisfy the verification requirements of an individual's legal obligation to pay child support and proof of child support payments.

Purpose

The purpose of this Online Guide Transmittal is to advise staff of updated guidance regarding verification of legal obligation of child support from the Department of Unemployment Assistance (DUA).

**Revised Online
Guide Pages**

Topic: SNAP
Book: Expenses and Deductions
Chapter: Child Support Expenses
Page: Child Support Expenses Examples

Topic: SNAP
Book: Expenses and Deductions
Chapter: Child Support Expenses
Page: Child Support Expense Deduction

Topic: Cross Programs
Book: Verifications
Chapter: Verification Methods
Page: Self-Declarations

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
