



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


CHARLES D. BAKER  
Governor

MARYLOU SUDDERS  
Secretary

KARYN POLITO  
Lieutenant Governor

AMY KERSHAW  
Commissioner

**Online Guide Transmittal 2021-82  
November 10, 2021**

**To: Department of Transitional Assistance Staff**  
**From:  Sarah Stuart, Associate Commissioner for Change Management**  
**Re: Cross Programs: Updated Trust and Invest Collaborative (TIC) page**

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**Overview**

On June 3, 2021, The Department announced its collaboration with UpTogether to participate in the Trust and Invest Collaborative (TIC). TIC is a research study designed to assess the role of financial and social capital in helping families out of poverty.

The Department continues to help recruit participants from the Boston, Quincy and Chelsea catchment areas who reside in Boston and Cambridge to join the TIC research study.

TIC has changed the age eligibility criteria to participate in UpTogether from 16 years old to 18 years old.

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**Purpose**

The purpose of this Transmittal is to advise staff of the change in age criteria updated on the Online Guide page for the Trust and Invest Collaborative (TIC) and the recurring text message campaign that will be sent to clients to recruit participants.

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**Revised Online  
Guide Page**

**Topic:** Cross Programs  
**Book:** Trust and Invest Collaborative (TIC)  
**Page:** Trust and Invest Collaborative (TIC)

**Obsolete Online  
Guide  
Transmittal**

OLGT 2021-45 Cross Programs: Trust and Invest Collaborative (TIC)

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.

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