



*Commonwealth of Massachusetts*  
*Executive Office of Health and Human Services*  
*Department of Transitional Assistance*

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Secretary

KARYN POLITO  
Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2021-74**  
**October 13, 2021**

**To:** Department of Transitional Assistance Staff

**From:**  Sarah Stuart, Associate Commissioner for Change Management

**Re:** **Cross Programs: Updates to Temporary Guidance for Processing Cases with Paid Family and Medical Leave Income**

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**Overview**

Paid Family and Medical Leave is a state-offered benefit that provides individuals who work in Massachusetts with up to 26 weeks of paid leave for medical or family reasons. On July 1, 2021, the Department of Family and Medical Leave (DFML) began accepting applications for all types of leave that are offered from DFML.

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**Purpose**

The purpose of this Online Guide Transmittal is to advise staff that there have been several updates and clarifications made to the Processing Cases with Paid Family and Medical Leave Income Online Guide page.

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**COVID-19  
Online Guide  
Update**

**Book:** COVID -19  
**Page:** Processing Cases with Paid Family and Medical Leave Income

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**Obsoleted  
Online Guide  
Transmittal**

OLGT 2021-32: Updates to Temporary Guidance for Processing Cases with Paid Family and Medical Leave Income

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.