



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2020-56
August 7, 2020**

To: Department of Transitional Assistance Staff
From:  Sarah Stuart, Associate Commissioner for Change Management
Re: Cross Programs: Mandatory Reporting of Abuse and Neglect

Overview

Department of Transitional Assistance staff are mandated reporters of abuse or neglect of children, persons with disabilities, and the elderly. It is mandatory that DTA staff report suspected abuse or neglect of any of these individuals to the appropriate agency.

Purpose

The purpose of this Transmittal is to remind staff that they are obligated to report suspected abuse or neglect of children, persons with disabilities and the elderly. A new Online Guide page updates the reporting procedures for DTA staff.

**New Online
Guide Book and
Page**

The following Online Guide page book and page are new:

Topic: Cross Programs
Book: Mandatory Reporting of Abuse and Neglect
Page: Mandatory Reporting of Abuse and Neglect

**Obsolete Online
Guide Book and
Page**

The following Online Guide book and page are now obsolete:

Topic: Cross Programs
Book: Responding to Concerns about Child Abuse and/or
Neglect
Page: Responding to Concerns about Child Abuse and/or
Neglect

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Procedural Issues Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
