

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

CHARLES D. BAKER Governor MARYLOU SUDDERS Secretary

KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2018-91 December 21, 2018

To: Department of Transitional Assistance Staff

From: Paul Sutliff, Assistant Commissioner for Programs

and Field Operations

Re: SNAP: ABAWD Work Program Waived Areas

Overview

Certain clients are exempt from the ABAWD Work Program Requirement because they reside in waived areas.

Effective January 1, 2019, there will be a smaller number of waived areas. Many cities or towns that were waived in 2018 will no longer be waived in 2019.

If a client calls and asks why s/he is subject to the requirement, you should first check if the requirement is due to the change in waived areas. If it is, you must explain this to the client and follow the Department's procedures for notifying clients subject to the ABAWD Work Program Requirement.

Purpose

The purpose of this Online Guide Transmittal is to advise staff of:

Changes to the Online Guide and List of Waived Areas regarding ABAWD Work Program Requirement.

Revised Online Guide Pages

Topic: SNAP

Book: Work Requirements

Chapter: ABAWD Work Program Requirement

Page: Waived Areas

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.