



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


CHARLES D. BAKER
Governor

MARYLOU SUDDERS
Secretary

KARYN POLITO
Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2018-67
October 12, 2018**

To: Department of Transitional Assistance Staff
From:  Paul Sutliff, Assistant Commissioner for Programs and Field Operations
Re: SNAP: New Child Support Income Pages

Overview

Child Support is a way for parents to share the financial responsibility for their child(ren), even when they do not live together. The Department of Revenue is responsible for administering court-ordered child support income in Massachusetts. Support payments are made directly to the household from non-household members when child support is not administered through the Department of Revenue.

DTA staff must be diligent in asking clients if they have an active DOR Child Support case or if they are receiving Support if they have children in the household.

Purpose

This Transmittal advises staff of the following updates to the Online Guide:

- A Child Support Income - SNAP page has been added to differentiate between verifications for Support and DOR Child Support
 - An Entering Child Support Income – SNAP page has been added to aid staff in entering Support
 - Examples of DOR Child Support and Support were added to aid staff
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**New Online
Guide Pages**

Topic: SNAP
Book: Eligibility Requirements
Chapter: Income
Subchapter: Other Income (Unearned)
Page: Child Support Income – SNAP

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Book: Eligibility Requirements
Chapter: Income
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Page: Entering Child Support Income – SNAP

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
