



***Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance***


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**Online Guide Transmittal 2017-96
December 1, 2017**

To: Department of Transitional Assistance Staff
From:  Paul Sutliff, Assistant Commissioner for Field Operations
Re: TAFDC - Absence Page Changes

Overview

Cooperation between DTA and the Department of Revenue Child Support Enforcement (DOR/CSE) is a requirement for TAFDC eligibility for households where a parent is absent. The Absence page in the Assessed Person Nonfinancials workflow in BEACON is the tool for DTA-DOR/CSE information-sharing. Effective December 8, 2017, these changes are being made to this page:

- A number of unnecessary fields are being removed.
- The T-A34/36 is no longer a standalone form but follows the *Absent Parent Affidavit* on applications and reevaluations and is now entitled the *Absent Parent Information* form.
- DOR/CSE's concurrent access to the information on the page is the sole exchange of absent parent information between DTA and DOR/CSE, setting a greater standard for entering claims of good cause for not cooperating with child support requirements at once.
IMPORTANT: Staff must no longer mail DOR/CSE any absent parent information: T-A34/36 forms, Absent Parent Affidavits, birth certificates, etc.

Purpose

The purpose of this Online Guide Transmittal is to advise staff about revisions to Online Guide pages to reflect these changes.

**Revised Online
Guide Pages**

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Absent Parent: Domestic Violence

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Entering Absent Parent Data

Page: Entering Absent Parent Data
Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Absent Parent Information at Application
Page: Completing the Absent Parent Information Form
(formerly Completing the TA34-36 Assignment
of Support Form)

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Denials and Terminations for Failure Cooperate

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Refusal to Assign Financial and Medical Support
Rights

Topic: TAFDC
Book: Program Nonfinancial Requirements
Chapter: Child Support
Subchapter: Noncooperation with Child Support Efforts
Page: Child Support Sanction for Noncooperation

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
