



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


CHARLES D. BAKER
Governor

MARYLOU SUDDERS
Secretary

KARYN POLITO
Lieutenant Governor

JEFF McCUE
Commissioner

**Online Guide Transmittal 2017-71A
December 29, 2017**

To: Department of Transitional Assistance Staff
From:  Raul Sutliff, Assistant Commissioner for Field Operations
**Re: Cross Programs – Suspected of Living Above Means (SLAM)
Procedural Clarifications**

Overview

When a SLAM circumstance becomes apparent, staff must explore with the household how it is managing its finances. Staff must compare the information a client provides with the information known to the Department and request additional verification, if needed.

Purpose

The purpose of this Transmittal is to obsolete OLG 2017-71 and to advise staff of revised Online Guide content, including:

- how to address SLAM circumstances based on where the household is in its SNAP certification period; and
 - the user-generated verification items related to SLAM— Living Above Means, Past Due Housing Costs, and Past Due Utilities.
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**Revised Online
Guide Pages**

Topic: Cross Programs
Book: SLAM
Page: Addressing SLAM

Topic: Cross Programs
Book: SLAM
Page: SLAM Examples

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
