



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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Online Guide Transmittal 2015-26
May 1, 2015

To: Department of Transitional Assistance Staff

From: AS Anne O'Sullivan, Assistant Commissioner for Policy, Program and External Relations

Re: SNAP: Notice of Benefits Ending for Households that have Submitted Recertification Forms

Overview

Based on a Food and Nutrition Service finding in the 2014 Program Access Review, the Department will begin sending a *Notice of Benefits Ending* to certain SNAP household when the case automatically closes as a result of the timely case closing batch process. We have developed four notices for these closings. Notices will be sent to clients who have submitted recertification forms but have not yet completed all requirements of the recertification process. The *Notice of Benefits Ending* is an informational notice.

Purpose

This Online Guide Update informs staff about the four *Notices of Benefits Ending*. Details about the notice selection criteria will be outlined in the Online Guide page.

**Updated
BEACON Online
Guide
Books/Pages**

Topic: SNAP
Book: Reporting Requirements and Recertification
Chapter: Notice of Benefits Ending

Questions

If you have any questions, please email the DTA Mailbox. Systems questions should be directed to the Systems Support Help Desk.
