

Executive Branch	Agency	Year	Language Access Coordinator			
	Office of Access and Opportunity: Language Access Policy and Implementation Guidelines - ANF Bulletin #16	2015				
	Massachusetts Trial Court	2014	Erika J. Rickard, Esq., Access to Justice Coordinator & Interim Language Access Coordinator	3 Center Plaza, 9th Floor, Boston, MA 02108	(617) 878-0238	Erika.Rickard@jud.state.ma.us
	Massachusetts Commission Against Discrimination	2016	Alexandria de Aranzeta, Language Access Coordinator	One Ashburton Place, Room 601, Boston, MA 02108	(617) 994-6000	MCADLAC@state.ma.us
	Division of Administrative Law Appeals	2013-2014	Richard C. Heidlage, Chief Administrative Magistrate	Division of Administrative Law Appeals, Boston, MA 02114		richard.heidlage@massmail.state.ma.us
	Department of Revenue	2013	Angel L. Zayas, Language Access Coordinator	100 Cambridge St. Suite 600, Boston MA 02114		zayasa@dor.state.ma.us
Administration and Finance	Human Resources Division	2013	Wendy Chu, Assistant General Counsel, Legal Unit Sandra E. Borders, Director, Office of Diversity and Equal Opportunity	One Ashburton Place, Room 207, Boston, MA 02108 One Ashburton Place, Room 213, Boston, MA 02108	(617) 878-9766 (617) 878-9812	Wendy.chu@massmail.state.ma.us Sandra.e.borders@massmail.state.ma.us
	Developmental Disabilities Council	2013	Cathy Jackson	1150 Hancock Street, Suite 300, Quincy, MA 02169		Cathy.jackson@state.ma.us
	Office on Disability	2013	Michael Dumont, Language Access Coordinator	One Ashburton Place, Room 1305, Boston, MA 02108		michael.dumont@state.ma.us
	Operational Services Division	2013	Bonnie Cunningham	One Ashburton Place, Room 1017, Boston, MA 02108		bonnie.cunningham@state.ma.us
	State Library of Massachusetts	2013-2014	Judith Carlstrom, Language Access Coordinator	State House, Room 341, Boston, MA 02114		Judith.carlstrom@state.ma.us
Comptroller of the Commonwealth	Office of the Comptroller	2014	Scott Olsen, Language Access Coordinator	One Ashburton Place, Room 901, Boston, MA 02108	(617) 727-5000	
Energy and Environment	Department of Agricultural Resources	2012	Mary Beth Burnand, HR Manager	251 Causeway Street, Suite 500, Boston, MA 02114	617-626-1710	Mary.Beth.Burnand@state.ma.us
	Department of Conservation and Recreation	2013	Penny O'Reilly Carney, Human Resources Director	251 Causeway Street, Suite 600, Boston, MA 02114	617-626-1284	poreilly@MassMail.State.MA.US
	Department of Energy Resources	2013	Jane Savery, Deputy Commissioner	100 Cambridge Street, Suite 1020, Boston MA 02114	617-626-7319	jane.savery@state.ma.us
	Department of Environmental Protection	2013	Michelle Water- Ekanem, Director of Diversity	One Winter Street, Boston, MA 02108		Michelle.Water-Ekamen@state.ma.us
	Department of Fish and Game	2013	Johanna M. Zabriskie, Human Resources Director	251 Causeway St., Suite 400, Boston, MA 02114	617-626-1599	Johanna.Zabriskie@state.ma.us
	Department of Public Utilities	2013	Kate McKeever, Chief of Staff	One South Station Boston, MA 02110		Kate.mckeever@state.ma.us
	Executive Office of Energy and Environmental Affairs	2013	Barbara Nobles Crawford, Assistant Secretary of Human Resources	100 Cambridge Street, Suite 900, Boston, MA 02114		barbara.nobles.crawford@state.ma.us
Education	Department of Early Education and Care	2011, 2013	Sarah Harding, EEC Language Access	51 Sleeper Street, 4th Floor, Boston, MA 02210	617-988.6600	sarah.harding@state.ma.us
	Department of Elementary and Secondary Education	2010	Carole Thomson, ESE Language Access Coordinator	75 Pleasant Street, Malden, MA 02148-4906		cthompson@doe.mass.edu
	Executive Office of Education	2013	Patricia McCarthy, Secretariat Human Resource Director	One Ashburton Place, Room 1403, Boston, MA 02108	(617) 979-8354	patricia.mccarthy@state.ma.us
Transportation and Public Works	MassDOT	2012	Title VI Specialist, MassDOT, Office of Diversity and Civil Rights	10 Park Plaza, Boston, MA 02116	857-368-8580	MASSDOT.CivilRights@state.ma.us
	Massachusetts Bay Transportation Authority	2014				
Health and Human Services	Board of Registration in Medicine	2013	Brenda A. Beaton, General Counsel	200 Harvard Mill Square, Suite 330, Wakefield, MA01880	781-876-8275	Brenda.Beaton@state.ma.us
	Chelsea Soldiers' Home	2013	Claudia B. McKelway, General Counsel	91 Crest Avenue, Chelsea, MA 02150	(617) 887-7188	claudia.mckelway@massmail.state.ma.us
	Commissioner for the Blind	2013	Wayne Levy	600 Washington Street, Boston, MA 02111-4718		Wayne.levy@state.ma.us
	Commissioner for the Deaf and Hard of Hearing	2013	Stanley Potrude	600 Washington St. - 3rd Floor, Boston, MA 02111		stanley.potrude@state.ma.us
	Department of Children, Youth, and Family Services	2013-2015	Beryl Domingo	600 Washington Street, Boston, MA 02111		Beryl.domingo@state.ma.us
	Department of Developmental Services	2013-2014	Lorraine Woodson, Director	500 Harrison Avenue, Boston, MA 02118		Lorraine.Woodson@state.ma.us
	Department of Mental Health	2013	Ed K.S. Wang, Psy. D.	25 Stanford St., Boston, MA 02114		ed.wang@state.ma.us
	Department of Public Health	2013, 2015-2017	Omar Cabrera, Language Access Coordinator James Destine, Language Access Coordinator, Office of Health Equity	250 Washington St, Boston MA 02108 250 Washington Street, 5th floor, Boston, MA 02108		Omar.Cabrera@state.ma.us
	Department of Transitional Assistance	2013	Lydia Conley, Deputy Assistant Commissioner for Policy, Program and External Relations	600 Washington Street, Boston, MA 02111		lydia.conley@state.ma.us
	Department of Veterans' Services	2013	Cheryl Lussier Poppe	600 Washington Street, 7th Floor Boston, MA 02111	(617) 210-5779	cpoppe@massmail.state.ma.us
	Executive Office of Elder Affairs	2013	Mary Kay Browne, Language Access Coordinator	One Ashburton Place, 5th floor, Boston, MA 02108		
	Office of Medicaid	2011	Amy Andrade, Director, MassHealth Eligibility Processing and Member Policy Implementation	100 Hancock Street 6th floor, Quincy, MA 02171	(617) 847-3147	amy.andrade@state.ma.us
	Office for Refugees and Immigrants	2013	Diane M. Randolph, MS, MFA	600 Washington St, 4th FL, Boston, MA 02111		Diane.M.Randolph@state.ma.us
Rehabilitation Commission	2013	Mary F. Connelly, J.D., Director of Diversity/ADA Coordinator/Human Resources Liaison	600 Washington Street, Second Floor, Boston, MA 02111		Mary.Connelly@mrc.state.ma.us	
Soldiers' Home Holyoke	2013	Donald R. Andrejczyk, General Counsel	110 Cherry Street Holyoke, MA 01040		dandrejczyk@massmail.state.ma.us	
	Department of Housing and Community Development	2010, 2012				
Housing and Economic Development	Department of Telecommunications and Cable		Karen Charles, Chief of Staff	1000 Washington Street, Suite 820, Boston, MA 02118		Karen.Charles@state.ma.us
	Division of Banks	2013	Sheila Frackleton, Director of Operations	1000 Washington Street		Sheila.frackleton@state.ma.us
	Division of Professional Licensure		Richard R Page, Deputy Director	1000 Washington Street, Suite 710, Boston, MA 02118		Richard.Page@state.ma.us
	Division of Standards		Charles Carroll	One Ashburton Place, Room 1115, Boston, MA 02108		Charles.Carroll@state.ma.us
	Executive Office of Housing and Economic Development		Sarah Unsworth, Agency Language Access Coordinator	1 Ashburton Place, Suite 2101, Boston MA 02108	617-788-3660	sarah.unsworth@state.ma.us

	Office of Consumer Affairs and Business Regulation Section 8/Housing Choice Voucher Program	2013 2009	Karen Malone	10 Park Plaza Suite 5170, Boston, MA 02116		Karen.Malone@state.ma.us
Labor and Workforce Development	Department of Industrial Accidents	2011	William S. Taupier, Jr., Deputy Director of Administration	1 Congress St., Suite 100, Boston, MA 02114-2017	617-727-4900	billt@dia.state.ma.us
	Department of Workforce Development	2010	Marisa de la Paz, Director of Multilingual Services	19 Staniford Street - Fourth Floor, Boston, MA 02114	617-626-5471	mdelepaz@detma.org
	Executive Office of Labor and Workforce Development	2012, 2016	Marisa de la Paz, Director of Multilingual Services	19 Staniford Street - Fourth Floor, Boston, MA 02114	617-626-5471	mdelepaz@detma.org
Public Safety and Security	Department of Correction	2013	Kristie Ladoucer, Director	50 Maple Street, Suite 3, Milford, MA 01757		
	Department of Fire Services	2013	Peter Ostroskey, Deputy State Fire Marshal	P.O. Box 1025, State Road, Stow, Ma. 01775	(978) 567-3112	Peter.Ostroskey@state.ma.us.us
	Department of Public Safety	2013	Gregory A. Guba	One Ashburton Place, Room 1301, Boston, MA 02108		gregory.guba@state.ma.us
	Emergency Management Agency	2013	Ann M. McCarthy, General Counsel	400 Worcester Road, Framingham, MA 01702		ann.m.mccarthy@state.ma.us
	Municipal Police Training Committee	2013	Dan Zivkovich, Executive Director	6 Adams Street, Randolph MA 02368	(781) 437-0301	daniel.r.zivkovich@state.ma.us
	Parole Board	2013	Pamela Minchoff, Director Administrative Services	12 Mercer Road, Natick, MA 01760	(508) 650-4516	
	Sex Offender Registry Board	2013	Jeanne L. Holmes, Language Access Coordinator	P.O. Box 4547, Salem, MA 01970		Jeanne.Holmes@state.ma.us
State 911 Department	2013	Monna Wallace Director of Programs	1380 Bay Street, Building B Taunton, MA 02780	(508) 828-2911	monna.wallace@state.ma.us	