



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance
 600 Washington Street • Boston, MA 02111

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 Governor


JUDYANN BIGBY, M.D.
 Secretary

TIMOTHY P. MURRAY
 Lieutenant Governor

JULIA E. KEHOE
 Commissioner

Field Operations Memo 2009-42
July 29, 2009

To: Transitional Assistance Office Staff

From:  John Augeri, Assistant Commissioner for Field Operations

Re: Transfer of Massachusetts Commission for the Blind (MCB) Clients to the Malden Centralized SSI Office

Overview

In May, the Massachusetts Commission for the Blind transferred case management of their SSI cases to the Malden Centralized SSI Office. These cases appear in MassHealth MMIS as category 14, and appear as categories 1 and 3 in PACES.

The Malden Centralized SSI Office has responsibility for handling MassHealth openings, closings, re-openings, maintenance, funerals, disaster payments, moving expenses, etc. for all category 1 and 3 cases. Additional responsibilities include maintaining the SNAP/Bay State CAP cases.

Clients may conduct business at any DTA TAO statewide. Clients who access a TAO must have their requests processed the same as any other client serviced by the Malden Centralized SSI Office.

Questions

If you have any questions, please have your Hotline designee call the Policy Hotline.