





What Happens Next?

Your SNAP application has been filed with the Department of Transitional Assistance (DTA).

DTA will contact you to get more details. DTA will only get your basic information from your MassHealth application. If you are approved for SNAP, your benefits start from the date of **this** application.

For more information or if you need help, call DTA at 877-382-2363 or visit [Mass.gov/DTA](https://www.mass.gov/DTA).

			
EBT card	Interview	Proofs	Decision
<p>DTA will mail an EBT card. Most cards are delivered within 3-5 days, but you can also get one at a DTA office if you need one sooner.</p> <p>You may get the card before a decision is made.</p>	<p>You will get a letter, text, and/or email with the day and time of the interview but you can also call DTA at 877-382-2363, Monday-Friday, 8:15-4:45 to complete one when it is convenient for you.</p>	<p>DTA will not have the documents you gave MassHealth. DTA will let you know if they need proofs from you. Tell DTA if you need help.</p>	<p>DTA will mail a decision within 30 days.</p> <p>If SNAP is approved, use your EBT card to buy food in stores, online, or locally via DTA Finder.</p> <p>Visit DTA Connect or call 877-382-2363 for self-service options to check on your case.</p>

ADDITIONAL RESOURCES

- **WIC** for pregnant people, breastfeeding parents & kids under 5: [Mass.gov/WIC](https://www.mass.gov/WIC)
- **TAFDC or EAEDC** DTA cash benefits: Learn more/apply at [Mass.gov/DTA](https://www.mass.gov/DTA)
- **Federal money from Child Tax Credit/EITC**: Learn how to apply at [FindYourFunds.org](https://www.findyourfunds.org)
- **Project Bread's** Food Source Hotline at 1-800-645-8333 to find local food resources.
- **Discount on internet/computer**: [ACPbenefit.org](https://www.acpbenefit.org)
- **Massachusetts 2-1-1**: Call 211 to find health and human services programs in your area.

Send DTA proofs

How to send DTA proofs:

- Online: Upload documents using DTA Connect one business day after submission
- By mail: DTA Document Processing Center, PO Box 4406, Taunton, MA 02780
- By fax: (617) 887-876
- In person: Go to a local DTA office

Types of proofs to send DTA:

- **If anyone in the household has earnings from work**, send proof of gross income (before taxes) for the last four weeks, such as:
 - Pay stubs, or record of payment
 - Proof of any pay you got
 - If self-employed (including gig work), business documents such as Schedule C (1040 IRS form), 1099 IRS form, or other records that show your income and/or business costs
- **If anyone in the household has other income**, send proof of the monthly amount, such as:
 - Benefit or award letter
 - Statement from the agency making payments

NOTE: You don't need to send proof of Social Security, SSI, DOR Child Support, or MA Unemployment benefits. DTA can usually get that information.

- **If anyone in the household is making payments for child support**, please send:
 - Proof of the legal obligation to pay the child support (such as a court order) and
 - Proof of recent payments

NOTE: You don't need to send proof if you pay child support out of your Social Security benefits or your MA Unemployment Benefits.

- **If any household member is an immigrant applying for benefits**, send proof of status, such as:
 - Permanent Resident Card ("green card")
 - Employment Authorization Card
 - Temporary Resident Card
 - Arrival-Departure Record (I-94)
 - Statement from an immigration attorney about current or pending status
 - Other document showing current or pending immigration status

NOTE: If you qualified for SNAP in the past and your immigration status has not changed, DTA may already have this proof. US Citizens do not need to prove citizenship for SNAP, unless DTA believes the information is not accurate.