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Massachusetts Legal Assistance Corporation

















Presents the Second Annual

Language Access Conference

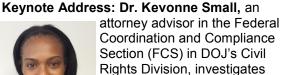
Beyond Service, Toward Empowerment

Friday, June 26, 2015 UMass Medical School, Worcester, MA

SCHEDULE AT-A-GLANCE

FEATURED SPEAKERS

9:00-9:30	Registration
9:30-10:10	Welcome & Keynote Kevonne Small, U.S. Dept. of Justice
10:15-11:45	Workshops I
11:45-1:15	Networking Lunch
1:20-2:50	Workshops II
2:50-3:10	Coffee Break
3:15-4:00	Plenary Session Muneer Ahmad, Yale Law School



Coordination and Compliance Section (FCS) in DOJ's Civil Rights Division, investigates allegations of Title VI violations and ensures federal agencies consistently and effectively enforce statutes and related Executive Orders that

prohibit discrimination in programs that receive Federal financial assistance. Prior to joining FCS, she was a trial attorney in the Division's Criminal Section prosecuting alleged civil rights offenses involving official misconduct, hate crimes, and human trafficking. Prior to joining DOJ, she worked at Washington, DC area think tank organizations and taught criminal justice at California State University in San Bernardino, CA.

Plenary Speaker: Muneer Ahmad is a Clini-



pervising Attorney at Yale Law School, where he co-teaches in the Transnational Development Clinic and the Worker and Immigrant Rights Advocacy Clinic (WIRAC). In WIRAC, he and his students represent individuals, groups and organizations

in both litigation and non-litigation matters related to immigration, immigrants' rights, and labor, and intersections among them. In the Transnational Development Clinic, Professor Ahmad and his students work on projects designed to identify productive sites for intervention for U.S.-based lawyers in global poverty work. His scholarship examines the intersections of immigration, race, and citizenship in both legal theory and legal practice.

WORKSHOPS I

Federal Agencies & Language Access, Faculty Conference Room

Session attendees will learn about varying federal agency responses to Executive Order 13166 and how LEP individuals are provided with meaningful access to federal agency programs and activities. Ellen Gallagher, U.S. Dept. of Homeland Security Stephen Miliano, U.S. Dept. of Agriculture Stephen Richardson, Social Security Administration Eric Olick, U.S. Dept. of Education Anne-Sophie Whitaker, U.S. Dept. of Health and Human Services

Language Access Needs of Deaf & Hard of Hearing Clients, Room S1-123

Learn how to provide effective communication access to this unique client base, and get the tools needed to implement best practices in your work with deaf and hard of hearing people. Presentation will include practical services available to advocates to communicate with and gain information from deaf, Deaf, and hard of hearing clients, and how to issue spot for this varied population. Caitlin Parton, Disability Law Center

Language, Race and Culture,

Library Conf. Room, S1-605

Examine what it means to engage in culturally competent interactions with clients and provide services across cultural, racial, and linguistic differences. Explore dimensions and intersections of diversity and culture including race and poverty as it relates to linguistic and cultural difference and share and explore strategies to develop proficiency in managing across difference. Gwendolyn Hampton VanSant, Multicultural BRIDGE Jeffrev Lowenstein. Multicultural BRIDGE

Advocating for English Language Learners in Education: Building Multilingual Coalitions, Hiatt Auditorium, S1-608

In this session attendees will learn about state and federal laws related to the rights of Limited English Proficiency students and their families. Examine the changing demographics for students in MA and tools for cultural competence in order to effectively communicate with and represent English Language learners and families. Alina Nir, Community Legal Aid Tere Ramos, Disability Law Center Phyllis Barajas, Conexión

WORKSHOPS II

Language Access Initiatives in the Massachusetts Trial Court,

Faculty Conference Room Learn about the court's Language Access Plan and the different tools it provides in order for LEP persons to access court services in different languages, including within its Court Service Centers. Honorable Roberto Ronguillo, Chief Justice of the Boston Municipal Court Department Maria Fournier, Esq, Office of Court Management Edgar Moros, PhD, Office of Court Interpreter Services

Technology Based Public Engagement

Strategies, Hiatt Auditorium, S1-608 See a live demonstration of the online map-based tool under development at the MA Dept of Transportation designed to support nondiscriminatory and accessible public engagement. Learn how mapping and technology can enhance public participation of individuals who are LEP or who have disabilities. John Lozada, MA Dept. of Transportation Gregory Sobczynski, MA Dept. of Transportation Paul Chenard, Old Colony Planning Council Jimmy Pereira, Old Colony Planning Council

Cultural Competency & Civic Participation. Room S1-123

Learn one city's response to engaging its LEP residents, establishing a proactive program of language liaisons and language access protocols to embrace diversity and better engage immigrant communities. Irma Flores. City of Somerville Adriana Fernandes, City of Somerville Jhenny Saint-Surin, City of Somerville

Health Equity & Language Justice,

Library Conf. Room, S1-605

Attendees will have a heightened awareness of the important role quality plays in ensuring individuals who are LEP, including the Deaf and hard of hearing community, have equal access to services and to favorable outcomes. Attendees will be introduced to how a public health agency is organizing a formal structure to ensure language access.

Michael Soo Hoo, Boston Public Health Commission Lisa Morris, MA Area Health Education Center Melissa L. Anderson, UMass Medical School Department of Psychiatry