Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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Commissioner

Online Guide Transmittal 2015-49
October 2, 2015

To: **Department of Transitional Assistance Staff**

From: **Anne O'Sullivan, Assistant Commissioner for Change Management**

Re: **SNAP: Post Reinstatement Denial Notices**

Overview

Within the 30-day period following the denial of an application for failure to provide verifications, the automatic closing of a recertification/ Interim Report or a case maintenance closing, a case may be reinstated. Reinstatement places the case into pending mode. After reinstatement, some clients fail to attend their interview appointment or provide the verifications needed to process their cases. These pending reinstated cases must be dispositioned by the 30th day following the original denial or closing.

Effective with BEACON Build 47.6, a reinstated case is automatically denied on the 30th day following the original denial or closing date, if the client does not attend the interview or does not provide mandatory verification. The household is sent a system-generated notice at the time of denial.

Purpose

This Online Guide Transmittal informs DTA staff about the denial notices clients receive when a reinstated case is denied.

Updated BEACON Online Guide Pages

Topic: SNAP
Book: Application Processing
Chapter: SNAP Application Processing
Page: Reinstatement After SNAP Application Denial

Updated BEACON Online Guide Pages (Continued)

Topic: SNAP
Book: Reporting Requirements/Recertification
Page: Reinstating Closed Recertifications

Topic: SNAP
Book: Reporting Requirements/Recertification
Page: Annual Reporting Including Interim Report

New BEACON Online Guide Pages

Topic: SNAP
Book: Case Maintenance
Page: Reinstatement after Case Maintenance Closing

Questions

If you have any questions, please email the DTA Mailbox.
Systems questions should be directed to the Systems Support Help Desk.