



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*

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MARYLOU SUDDERS  
Secretary

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Commissioner

**Online Guide Transmittal 2015-48  
October 2, 2015**

**To:** Department of Transitional Assistance Staff

**From:**  Anne O'Sullivan, Assistant Commissioner for Change Management

**Re:** **SNAP: Additional Processing Delay Reasons that Enhance Fault Determination**

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**Overview**

Systems and case processing modifications for determining fault and proration were implemented in June 2014. In October 2014, the Department launched a new business model. This was a fundamental change to SNAP casework operation and triggered the need for additional programming that would more accurately determine delays in processing within the new model.

Effective with BEACON Build 47.6 on August 31, 2015, systems changes that enhance the determination of fault and ensure continued compliance with proration rules were implemented.

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**Purpose**

This Online Guide Transmittal informs staff of the new systems enhancements including processing delay reasons which are elements of the fault determination process.

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**Updated  
BEACON Online  
Guide Page**

**Topic:** SNAP  
**Book:** Application Processing  
**Chapter:** SNAP Application Processing  
**Page:** Proration of SNAP Benefits at Application

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**Updated  
BEACON Online  
Guide Page  
(Continued)**

**Topic:** SNAP  
**Book:** Reporting Requirements/Recertification  
**Page:** Proration of SNAP Benefits at Recertification

**Topic:** SNAP  
**Book:** Reporting Requirements/Recertification  
**Page:** Annual Reporting Including Interim Report

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**Questions**

If you have any questions, please email the DTA Mailbox.  
Systems questions should be directed to the Systems Support Help Desk.

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